



Coronavirus (COVID-19) checklist for businesses

The Health Protection (Coronavirus, Restrictions) (England) Regulations 2020 require the closure of some businesses. Restrictions are also imposed on businesses which are permitted to remain open. It is important that we all follow the government guidelines to limit the spread of coronavirus. Where workplaces are open, precautions need to be taken to reduce risks to both the workers and the public. This checklist will help you to put in place measures in your workplace to keep both employees and customers safe.

Where you are unable to introduce measures to control the risk from coronavirus you will need to consider closing your business.

Employee safety	Done?
<p>Businesses and workplaces should encourage their employees to work at home. Where staff are required to be at work, 2 metres social distancing guidance must be adhered to.</p> <p>You must assess the steps needed to reduce the risk of transmission between staff and any customers who may be on the premises. You must put these steps in place.</p>	
<p>To protect your staff, you should remind colleagues daily to only come into work if they are well and no one in their household is self-isolating. You must not leave your home when you, or a member of your household, is self-isolating.</p>	
<p>Identify employees who are at increased risk of severe illness from coronavirus. This group includes those who are:</p> <ul style="list-style-type: none"> • Aged 70 years or older (regardless of medical conditions). • Under 70 years with an underlying health condition (i.e. anyone instructed to get a flu jab as an adult each year on medical grounds). <p>These individuals will need to be particularly stringent in following social distancing measures.</p>	
<p>Specific individuals who are at severe risk are to be “shielded” and will have received a medical letter informing them to isolate themselves. It is important that these employees stay at home.</p>	
<p>Try to maintain dedicated work teams (cohorting) and keep the number of staff as low as possible.</p>	
<p>Provide handwashing stations with soap, water and a hygienic means to dry hands; encourage staff to use them. All staff must wash their hands regularly using soap and water for at least 20 seconds, particularly after: blowing their nose, sneezing, coughing, before/after using shared equipment and prior to eating.</p>	

Where facilities to wash hands are not available, hand sanitiser (over 60% alcohol recommended), should be used. Workers should cover any coughs or sneezes with a tissue, then dispose of the tissue in a bin and immediately wash their hands. Anyone with a persistent cough should not be at work.	
Communicate with staff on a regular basis to remind them to follow social distancing advice and wash their hands regularly.	
Where possible use digital and remote transfers of material rather than paper format, such as using e-forms, emails and e-banking.	
Allocate workspaces to employees that are at least 2 metres apart, these can be marked out with tape. Equipment and fittings could be re-arranged to accommodate social distancing.	
Where it is not possible to remain 2 metres apart, staff should work side by side or facing away from each other, rather than face to face.	
Increase the ventilation within the premises by opening doors and windows.	
Increase the frequency of cleaning and disinfection. Attention to be given to shared equipment and hand contact surfaces including work surfaces, tables, chairs, switches, door handles, push plates on doors, toilets, hand towel dispensers, taps etc.	
Public Safety	
Introduce telephone, email and internet ordering to limit public access to the premises.	
Provide a delivery service to the public to limit access to the premises.	
If a click and collect service is offered, provide a designated collection time.	
Display a sign/poster at the entrance to remind customers not to enter the premises if they have symptoms.	
Provide sanitiser with an alcohol content of at least 60% for customers/staff to clean the basket/trolley handle and to sanitise hands.	
Where the public access the premises, introduce control measures to implement 2 metres social distancing: <ul style="list-style-type: none"> • Limit the number of people in the shop and control entry so that the premises do not become overcrowded. • Maintain queue control outside shops and other essential premises so that the 2 metre rule is observed by those waiting in the queue – customers must not be allowed to congregate or loiter. • Use signage and floor markings to direct people around the premises and maintaining 2 metre distance. • Create a “one-way” system, by closing off aisles and using signage to direct customers to move in the same continuous direction. • Close the premises if it becomes too busy. • Staff may need to act as stewards to advise customers on social distancing. 	

<p>Customers should not be directly in front of the till operator. Options to control risk include:</p> <ul style="list-style-type: none"> • Provide a 'sneeze screen' barrier to protect both customers and the till operative. • Alternatively, create an exclusion zone around the till area with a customer notice saying 'Please stand behind the line while being served' 	
<p>Contactless payments are encouraged. Place a sign at the till: 'Please use contactless payment if you are able to do so. Contactless payment is available for purchases up to £45'.</p>	
<p>Frequent cleaning and disinfection of shared customer touch points, including hand-held checkout devices, keypads at check out, fridge/freezer handles, escalator and staircase handrails, on site ATMs etc.</p>	

Further information is available on the following websites

Hand washing <https://www.nhs.uk/live-well/healthy-body/best-way-to-wash-your-hands/>

Self-isolation <https://www.gov.uk/government/publications/covid-19-stay-at-home-guidance>

Social distancing <https://www.gov.uk/government/publications/full-guidance-on-staying-at-home-and-away-from-others> Includes pdf document to download. <https://www.hse.gov.uk/news/social-distancing-coronavirus.htm>

Shielding <https://www.gov.uk/government/publications/guidance-on-shielding-and-protecting-extremely-vulnerable-persons-from-covid-19>

Guidance for pregnant women <https://www.rcog.org.uk/en/guidelines-research-services/guidelines/coronavirus-pregnancy/covid-19-virus-infection-and-pregnancy/>

Coronavirus FAQs: <https://www.gov.uk/government/publications/coronavirus-outbreak-faqs-what-you-can-and-cant-do/coronavirus-outbreak-faqs-what-you-can-and-cant-do>

Guidance for employers & businesses <https://www.gov.uk/government/publications/guidance-to-employers-and-businesses-about-covid-19/guidance-for-employers-and-businesses-on-coronavirus-covid-19>

Guidance for employees <https://www.gov.uk/government/publications/guidance-to-employers-and-businesses-about-covid-19/covid-19-guidance-for-employees>

Guidance for food businesses <https://www.gov.uk/government/publications/covid-19-guidance-for-food-businesses>

Guidance on food delivery and takeaway <https://www.cieh.org/policy/coronavirus-covid-19/resources/>

Guidance for Equipment: Items of electrical equipment such as refrigerators, hot cabinets and bain-maries should be checked to ensure they are working effectively and can be used to stored food safely at the correct temperatures. Consideration must be given to equipment and water systems as they may need to be flushed through in order to prevent Legionnaires disease. Further information is available from the Health and Safety Executive at <https://www.hse.gov.uk/legionnaires/index.htm>

Contact Hart District Council's Environmental Health Team at EH@hart.gov.uk if you need additional advice on social distancing measures to control the risk presented by coronavirus or which businesses are permitted to trade.