Your Recycling and Waste Services Guide

Recycle more... it’s easy

www.hart.gov.uk/waste-recycling
Your blue recycling bin service

Your blue recycling bin is collected fortnightly. Please remember to have your bin ready by the kerbside at 6:30am on the day of your collection. In your blue bin you can recycle the following items:

- newspapers
- magazines
- paper
- cardboard
- aerosols
- food tins & drink cans
- plastic bottles

Please remember all your recycling must be placed in the bin loose and clean. We may not empty bins where the recycling items are in carrier bags, black bags or bin bags.

If you need additional space in your recycling bin please contact our customer service centre on 01252 622122 to discuss what bin sizes are available to you.

Please do not put any of these items in your blue recycling bin:
- Drinks cartons
- Glass
- Shredded paper or wrapping paper
- Carrier bags and bin bags
- Plastic packaging (yoghurt pots, food tubs, trays and polystyrene)
- Tin foil

Did you know... glass never breaks down. You can recycle your bottles and jars over and over again. It takes just 30 days to recycle an old glass jar into a brand new one.

Your glass collection service

Your green glass recycling box or maroon bin is collected fortnightly. Please remember to have your box/bin ready by the kerbside at 6:30am on the day of your collection. In your Hart District Council issued green glass box you can recycle all your glass bottles and jars. Please do not over fill your glass box or use other boxes that haven’t been provided by Hart District Council. Using other boxes can make it unsafe for our collection crews and it may result in us not being able to collect it.

Please do not put any of these items in your green glass box:
- Pyrex
- Drinking glasses
- Mirrors
- Light bulbs
- Crockery
- Window or pane glass

If you would like an additional box, or you would like to purchase a 140 litre wheeled bin for your glass, please contact our customer service centre on 01252 622122.

✓ Please do not over fill your box.

X This box is too full.
Your garden waste collection

We offer a fortnightly garden waste collection service to the whole district, which you can subscribe to.

The cost for 2017/18 is from £45.90 for a re-useable bag. You will then receive your fortnightly collections, meaning 25 collections over a year (no collections take place Christmas and New Year weeks). See our website for the full price list www.hart.gov.uk. When you join the service you will be asked to choose the size of your container; either a 140 or 240 litre wheeled bin. Sacks are also available and hold 90 litres.

Every fortnight just fill the container with your garden waste and place it on the kerbside nearest the highway by 6.30am on your collection day.

You can only place these items in your garden waste container:

- Grass cuttings
- Hedge and shrub clippings
- Cut flowers and prunnings
- Leaves, twigs and bark
- Small plants and weeds

If you need additional space in your container please contact our customer service centre on 01252 622122 to discuss what bin sizes are available to you.

Your black waste bin service

Your black bin is collected every fortnight. It is to be used for any household waste that cannot be recycled. It should only be around 50% of the total waste from your home and may include the following:

- Cling film
- Polystyrene
- Food waste
- Crisp packets
- Plastic packaging
- Sanitary products
- Nappies
- Cat litter

Remember to put your bin on the kerbside by 6:30am on your collection day.

Please do not put the following items in your bin as your waste may not be collected:

- Bricks, rubble and soil
- Garden waste
- Glass bottles and jars (use your glass collection box)
- Car batteries
- Paint cans
- Recyclable items that can be put in your blue recycling bin

Hart District Council’s waste policy states all waste must be contained within your bin. Any excess waste left on top or beside the bin will not be collected.

Do you need to renew your garden waste service?
- If so you can pay online www.hart.gov.uk/pay-it

Every fortnight just fill the container with your garden waste and place it on the kerbside nearest the highway by 6.30am on your collection day.

Hart residents are the highest glass recyclers in Hampshire producing 77kg per household yearly. This is really good news, so please keep it up!

Did you know...
Other waste and recycling services

Replacement and new bins
If your bin is lost, broken or stolen and you need to purchase a new one then please contact us on 01252 622122. Prices valid until 31 March 2018.
Prices correct at time of printing, please check website.

<table>
<thead>
<tr>
<th>Container type</th>
<th>44 Litre</th>
<th>140 Litre</th>
<th>240 Litre</th>
</tr>
</thead>
<tbody>
<tr>
<td>Black refuse bin - new properties</td>
<td>N/A</td>
<td>£42.84</td>
<td>£61.20</td>
</tr>
<tr>
<td>Black refuse bin – additional, replacement or damaged bins only</td>
<td>N/A</td>
<td>£35.70</td>
<td>£35.70</td>
</tr>
<tr>
<td>Blue recycling bin</td>
<td>N/A</td>
<td>£30.60</td>
<td>£30.60</td>
</tr>
<tr>
<td>1x refuse and 1x recycling</td>
<td>N/A</td>
<td>£73.44</td>
<td>£91.80</td>
</tr>
<tr>
<td>Upgrade from 140 litre to 240 black refuse bin</td>
<td>N/A</td>
<td>N/A</td>
<td>£30.60</td>
</tr>
<tr>
<td>Glass crate</td>
<td>FREE</td>
<td>£30.60</td>
<td>N/A</td>
</tr>
<tr>
<td>Garden waste bin*</td>
<td>N/A</td>
<td>£15.00**</td>
<td>£15.00**</td>
</tr>
<tr>
<td>** Garden waste bin promotional rate available 2 June to 2 September 2017 inclusive.</td>
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<tr>
<td>* Please note that the garden waste collection is subject to an annual subscription.</td>
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</tbody>
</table>

Restriction of recycling, glass and garden waste in black bins
Recycling is an important part of the Council’s economic and environmental responsibilities.

To ensure these services are used, black bins containing items that can be recycled will be issued with a warning. After your third warning if we continue to find this, your black bin will not be collected. More information on this policy can be found online via www.hart.gov.uk/waste-recycling.

Smart Living - making the most of what you’ve got
To find more smart ideas to make the most of your time, money and home… and help the environment, why not try the Smart Living Webpages?
www.hants.gov.uk/smartliving

Local recycling banks
Over 30 recycling banks are provided across the district to make it easier for you to recycle the items listed below. Please visit www.hart.gov.uk/my-area to find your nearest local recycling banks.

You can recycle all your worn and unworn clothes, shoes, underwear, rags, sheets, blankets and belts in a textile bank.
Spectacles can be recycled at most opticians in Hart. They are in great need across the world and Vision Aid can help get your glasses there.

Love Food Hate Waste
Sometimes we all end up throwing away food for one reason or another, but did you know that each month, the average family throws away almost £60 of good food that was bought but not eaten? But don’t worry, Love Food Hate Waste has loads of quick and easy ways you can save more and waste less; here are four quick tips to get you started…

1. It pays to plan!
2. Perfect Portions
3. Storage Solutions
4. Love your leftovers

For more information including portions and planning, recipes, storage solutions and money saving ideas please visit www.lovefoodhatewaste.com

Did you know... last year the household waste collected in Hampshire was burnt to make electricity. Enough Electricity was created to power over 50,000 homes across the county.
Frequently asked questions

When do I need to put my bins out?
Your recycling and waste bins or boxes must be placed at the kerbside near your property by 6:30am on the day they are collected. Please check your recycling and waste calendar online for the dates your bins are collected.

How do I find out my collection days?
To view your collection days please visit www.hart.gov.uk/my-area and enter your postcode, then select your address. If you are having trouble viewing your waste collections online, or they don’t show, please email waste-management@hart.gov.uk

My bin has not been collected – what do I do?
Please check to see if you have an information card left on your bin or box. If you do not have a card please fill in the missed bin form available online at www.hart.gov.uk/waste-and-recycling-reporting-form. Please do not report a missed collection until after 4pm as collections may still be taking place.

How do I get more recycling containers?
Additional containers are available upon request. Please call 01252 622122.

I need help with my collections – what can I do?
If you are unable to put your refuse and recycling containers out for collection because you are elderly or disabled and there is no able-bodied person to assist you please call us on 01252 622122 or visit www.hart.gov.uk/waste-and-recycling/help-advice for more information.

Bulky waste collection
Collections of large household items are available on request; the charge to use this service is dependent on the number of items for collection. Give us a call today to see if we can help you on 01252 622122 or visit www.hart.gov.uk/household-waste

Healthcare waste
The Council offers residents a collection service for certain healthcare waste. Please call 01252 622122 for more information.

Don’t forget that you can find us on Facebook and Twitter.
Facebook: www.facebook.com/HartDistrictCouncil
Twitter: www.twitter.com/HartCouncil