

Hart Community Safety Newsletter

This Newsletter aims to provide information about how we can support those experiencing Antisocial Behaviour (ASB), current issues across the district and successes we have achieved.

We can be contacted online: [Anti Social Behaviour Reporting Form | Hart District Council](#)
by phone: Rachael **07816 109687** or Caroline **07816 109682**
or by e-mail: communitysafety@hart.gov.uk

Community Trigger Policy Adopted

Following on from our piece last month around the UK's first ever **ASB Awareness Week**, we are delighted to announce that the Hart District Council Cabinet formally adopted a **Community Trigger Policy & Procedure** on **5th August, 2021**.

But what is a '**Community Trigger**'?

We know that, where left unchecked, ASB can have an overwhelming impact on its victims and, in some cases, on the wider community. Because of this impact, the *Anti-social Behaviour, Crime and Policing Act 2014* introduced specific measures designed to give victims and communities a say in the way that complaints of ASB are dealt with and included access to an ASB Case Review process known as the '**Community Trigger**'.

The **Community Trigger** gives victims of serious and persistent ASB reported to any of the main responsible agencies - most commonly the council, police or housing provider - the right to request a multi-agency case review of their case, where a local threshold of three ASB reports in a six-month period or just one hate incident or crime, is met and they feel that no effective action has been taken to resolve their case.

A victim can be an **individual person, business, or community group**.

Hart Community Safety administers and coordinates the **Community Trigger** process in the Hart District area. It does not matter which agency a victim has reported incidents to, Hart Community Safety will obtain the details of incidents relevant to the **Community Trigger** application.

A victim can activate the community trigger by any of the following methods:

- Contacting Police via 101 or online: <https://www.hampshire.police.uk/ro/report/>
- Contacting Hart Community Safety via 07816 109682 / 07816 109687 or online: <https://www.hart.gov.uk/anti-social-behaviour-reporting-form>
by e-mail to communitysafety@hart.gov.uk or in writing to:

Community Safety Manager
Hart District Council Civic Offices
Harlington Way
Fleet GU51 4AE



Domestic Abuse Support Club for Children in Years 3-6

Hart Community Safety are proud to support youth provision service Fleet Phoenix in their Resilience Against Domestic Abuse (RADA) project, starting in September 2021, which will provide a free session for children of junior school age, who have been witness to domestic abuse in the home.

This project works on an early intervention model with an appreciation of the child's life situations, offering them a safe, warm welcoming place – providing them with the space, time, and freedom to have time out, play and learn, feel supported and understood, have the opportunity to express themselves in a safe environment, understand their situation and what they are witnessing and develop strong & effective relationships with the Youth Work team who will be able to offer **ongoing support**.

For more information or to make a referral, please contact: charlotte.tickner@fleetphoenix.co.uk

What is our current key message?

Your Area Needs You



Many people will be aware of crime or ASB occurring in their local area, and be negatively impacted by it, but do not report it to Police through proper recording channels (*to be clear, commenting on social media is **NOT** a proper recording channel*) for a whole host of reasons - but the reality is that Police cannot investigate or take action to resolve situations or incidents when they do not know about them - this means that **they need to receive the information through a proper recording channel**.

But what is a '**proper recording channel**'? Essentially, there are two:

Crimestoppers - where your anonymity is guaranteed - call **0800 555 111** or report online at: <https://crimestoppers-uk.org/Give-information>

Or directly to Police - where you will be required to give your details and they can contact you back to take a statement from you or for any evidence you may have (photos, video footage from Ring doorbell etc) - call **999 in an emergency** when **life or property is at threat** or there is an incident **in progress** or in a non-emergency, call **101** or report online at: <https://www.hampshire.police.uk/ro/report/>

What difference does **reporting crime and ASB through the proper channels** really make?

- Reporting is important for accurate **crime statistics**, which is important when areas are assessing if they are sufficiently resourced
- Reporting can provide **patterns of time, frequency and severity** so limited police resources can be used most **effectively** to patrol identified 'hot spots' at the right times
- Dependent upon the type of crime/ASB, reporting can sometimes provide Police with the opportunity to **gather timely evidence** e.g. from door-to-door enquiries, accessing photo or video evidence, other forensic evidence etc
- Reporting enables **partnership working between Police and your Hart Community Safety team** which can provide additional early intervention support

When issues are tackled, and information and evidence can be gathered, **action can be taken** which ultimately means reducing the level of crime and/or ASB in your community.
YOUR AREA NEEDS YOU - please help us to help you and don't suffer in silence.

If you have received this monthly **Hart Community Safety Newsletter** forwarded to you and you would like to subscribe and receive it directly, please drop us a line with your request at: communitysafety@hart.gov.uk