



Hart Housing

Services Directory

CONTENTS OF DIRECTORY	PAGE
<u>General Advice And Guidance Services</u>	3
<u>Housing Associations And Supported Housing</u>	8
<u>Homelessness Services</u>	11
<u>Support For Families</u>	14
<u>Support For Children And Young People</u>	16
<u>Support For Older People</u>	20
<u>Support For Women</u>	24
<u>Support On Asylum / Immigration Issues</u>	24
<u>Domestic Violence Support (Men And Women)</u>	25
<u>Mental Health Services</u>	28
<u>Learning Disability Services</u>	32
<u>Drug And Alcohol Services</u>	34
<u>Support For Service Personnel</u>	37
<u>Support for Landlords</u>	38
<u>Police, CRC & Probation Services</u>	41

GENERAL ADVICE AND GUIDANCE SERVICES			
Organisation and Contact Details	Location	Client Group	Further Information
Fleet Citizens Advice Bureau 01252 617922 www.citizensadvicehart.org.uk	Civic Offices Harlington Way Fleet Hampshire GU51 4AE	Open to all	Open Mon, Tues, Weds, Thurs 9.30am to 3.30pm Closed Friday
Services Offered	Free generic advice service including employment, finance, debt & budgeting, housing and more		
Yateley Citizens Advice Bureau 01252 878410 www.citizensadvicehart.org.uk	Royal Oak Close Yateley Hampshire GU46 7UD	Open to all	Open Mon, Tues, Weds, Thurs 9.30am to 3.30pm Closed Friday
Services Offered	Free generic advice service including employment, finance, debt & budgeting, housing and more		
Family Mosaic (Rushmoor and Hart Floating Support Service) 01256 371200 01256 371197 www.familymosaiccareandsupport.co.uk	Family Mosaic Ringway House Daneshill Industrial Estate Bell Road Basingstoke RG24 8FB	Generic & those with specific needs	Agency or self referral
Services Offered	Housing and Tenancy related support		
Social Services 01252 796208	The Old Town Hall Grosvenor Road Aldershot Hampshire GU11 3DP	Generic – assessments based on needs	Agency or self-referral
Services Offered	Care leavers, Children and Families, Adult Services		

Organisation and Contact Details	Location	Client Group	Further Information
<p>Hart District Council Housing Services</p> <p>01252 774420</p> <p>Out of Hours: 0845 677 0678</p> <p>housing@hart.gov.uk</p> <p>www.hart.gov.uk/Housing</p>	<p>Civic Offices Harlington Way Fleet Hampshire GU51 4AE</p>	<p>Generic</p>	<p>Duty Housing Options Service available Monday to Thursday 8.30am – 5.00pm Friday 8.30am - 4.30pm</p> <p>Out of Hours emergency service available</p>
Services Offered	Free & confidential housing advice and options service		
<p>Hart District Council Housing Benefit Service</p> <p>01252 774444</p> <p>www.hart.gov.uk/housing-benefit</p>	<p>Civic Offices Harlington Way Fleet Hampshire GU51 4AE</p>	<p>Generic</p>	<p>Mon to Fri 8.30am to 4.30pm</p>
Services Offered	Advice and assistance with Housing & Council Tax Benefits		
<p>Fleet Lions Community Store</p> <p>01252 616998</p> <p>www.communitystore.org.uk</p>	<p>Off Basingbourne Road Fleet Hampshire</p>	<p>Generic</p>	<p>Tuesdays, Wednesdays, Thursdays: 10.30am – 2.00pm</p>
Services Offered	Recycles redundant household goods, appliances, clothing, furniture etc to benefit genuinely needy people		
<p>Job Centre Plus</p> <p>0345 604 3719</p> <p>www.gov.uk/contact-jobcentre-plus</p>	<p>Princeton House 1-5 Victoria Road Farnborough Hampshire GU14 7NP</p>	<p>Generic</p>	<p>Monday, Tuesday, Thursday, Friday: 9.00am – 5.00pm</p> <p>Wednesday 10.00am – 5.00pm</p>
Services Offered	Advice on Department of Social Security benefits		

Organisation and Contact Details	Location	Client Group	Further Information
<p>Hart Voluntary Action</p> <p>Main office: 01252 815652</p> <p>Volunteer Centre: 01252 627070</p> <p>www.hartvolaction.org.uk</p>	<p>Main Office: Civic Offices Harlington Way Fleet Hampshire GU51 4AE</p> <p>Volunteer Centre: First Floor Hart Shopping Centre Fleet</p>	<p>Generic</p>	<p>Direct access</p> <p>Volunteer Centre open 10.00am – 3.00pm Monday - Thursday</p>
<p>Services Offered</p>	<p>Support for voluntary and community groups within Hart and surrounding areas.</p> <p>Also manages Hart Volunteer Centre which provides volunteering opportunities for all.</p> <p>They also run the following projects and further information is available on their website and later in the directory:</p> <p style="text-align: center;">Hart Health Walk</p> <p style="text-align: center;">Minding the Garden and the Flower Pot Club</p> <p style="text-align: center;">North Hampshire Young Carers Partnership;</p> <p style="text-align: center;">Sunshine and Showers</p> <p style="text-align: center;">121 Youth Counselling</p>		
<p>Library Service (Fleet, Odiham & Yateley)</p> <p>0300 555 1387</p> <p>http://www3.hants.gov.uk/librariy/fleet-library.htm</p>	<p>Fleet Library (Main Library) 236 Fleet Road Fleet GU51 4BX</p>	<p>Generic</p>	<p>Fleet Library opening times are:</p> <p>Monday – Friday 9.30am – 6.00pm Saturday 9.30am - 5.00pm Closed Sunday</p>
<p>Services Offered</p>	<p>Free library service (inc access to computers, internet, extensive information resources, signposting to other services, education, jobs, careers, and more)</p>		

Organisation and Contact Details	Location	Client Group	Further Information
<p>Hart Food Bank</p> <p>www.hart.foodbank.org.uk</p>	<p>Fleet Fleet Methodist Church Reading Road South, Fleet, GU52 7TF</p> <p>Darby Green St. Barnabas Church Brinns Lane, Darby Green, GUI7 0BT</p> <p>Hook Life Church Centre Elms Road, Hook, RG27 9DX</p>	<p>Generic</p>	<p>Hart District Council Opening Hours:</p> <p>Monday – Thursday 8.30am – 5.00pm Friday 8.30am – 4.30pm</p>
<p>Services Offered</p>	<p>Provision of Emergency Food parcels for those in need within the district. Parcels are obtained upon presentation of a food bank voucher which can be obtained from Hart District Council Housing Services after completion of a basic assessment of need.</p>		
<p>The Vine Day Centre</p> <p>01252 400196</p> <p>www.vinedaycentre.org.uk</p>	<p>33 Station Road, Aldershot, Hampshire, GU11 1BA</p>	<p>Homeless people over the age of 25 years</p>	<p>Agency or self-referral</p>
<p>Services Offered</p>	<p>Information, advice and guidance on homelessness, including help to complete forms, signposting to other relevant services, counselling, support to access employment, confidence building, outreach support for Hart residents, winter shelter provision</p>		
<p>Basingstoke and North Hampshire Hospital</p> <p>01256 473202</p> <p>www.hampshirehospitals.nhs.uk</p>	<p>Aldermaston Road Basingstoke Hampshire RG24 9NA</p>	<p>General</p>	<p>Part of Hampshire Hospitals NHS Foundation Trust</p>
<p>Services Offered</p>	<p>Emergency service available. Full range of NHS services plus specialist services for patients with rare or complex illnesses.</p>		

Organisation and Contact Details	Location	Client Group	Further Information
<p>Frimley Park Hospital NHS Foundation Trust</p> <p>01276 604604</p> <p>www.frimleypark.nhs.uk</p>	<p>Portsmouth Road Frimley Surrey GU16 7UJ</p>	<p>General</p>	
<p>Services Offered</p>	<p>Emergency service available. Full range of NHS services.</p>		

[Back to Contents Page](#)

HOUSING ASSOCIATIONS AND SUPPORTED HOUSING			
Organisation and Contact Details	Location	Client Group	Further Information
VIVID Homes 01256 338800 www.vividhomes.co.uk	56 Kingsclere Road Basingstoke Hampshire RG21 6XG	Generic service for people in housing need	
Services Offered	Independent not-for-profit housing association.		
Hanover Housing Association 01480 475069 www.hanover.org.uk	Hanover House I Bridge Close Staines TW18 4TB		
Services Offered	Independent not-for-profit housing association.		
Sovereign Housing Association Limited 01256 302302 www.sovereign.org.uk	Sarum Hill Basingstoke Hampshire RG21 8SR	People aged over 55.	
Services Offered	Independent not-for-profit housing association.		
Thames Valley Housing Association 020 8607 0607 www.tvha.co.uk	Premier House 52 London Road Twickenham TW1 3RP	Generic service for people in housing need	
Services Offered	Independent not-for-profit housing association.		

Organisation and Contact Details	Location	Client Group	Further Information
Radian Group 0300 1231567 www.radian.co.uk	Collins House Bishopstoke Road Eastleigh Hampshire SO50 6AD	Generic service for people in housing need	
Services Offered	Independent not-for-profit housing association.		
Housing & Care 21 0370 192 4000 www.housingandcare21.co.uk	Head Office Tricorn House 51-53 Hagley Road Birmingham B16 8TP	Housing and care service for older people	
Services Offered	Independent not-for-profit housing association working for older people.		
Bracknell Forest Homes www.bracknellforesthomes.org.uk	Berkshire Court, Western Rd, Bracknell RG12 1RE	Generic service for people in housing need	
Services Offered	Independent not-for-profit housing association working for older people.		
Aster www.aster.co.uk	Testway House Greenwich Way Andover Hampshire SP10 4BF	Generic service for people in housing need	
Services Offered	Independent not-for-profit housing association working for older people		

Organisation and Contact Details	Location	Client Group	Further Information
A2 Dominion Housing 0800 432 0077 020 8825 1999 www.a2dominion.co.uk	Local Office: 33 Staple Gardens Winchester SO23 8SR	Generic and specialist service for people in housing need.	
Services Offered	Housing provider that supplies homes for rent or sale, and offers specialist supported housing schemes.		
Accent Peerless 0345 678 0577 www.accentgroup.org	1 Pembroke Broadway Camberley Surrey GU15 3XD	Generic Housing Provider	
Services Offered	Registered Housing provider		
London and Quadrant Housing Association 0800 015 6536 020 8045 4011 www.lqgroup.org.uk	Head Office: One Kings Hall Mews Lewisham SE13 5JQ	Generic Housing Provider	
Services Offered	Registered Housing provider		

[Back to Contents Page](#)

HOMELESSNESS SERVICES			
Organisation and Contact Details	Location	Client Group	Further Information
Hart Housing Service Hart District Council 01252 774420 Out of Hours: 0845 677 0678 housing@hart.gov.uk www.hart.gov.uk/Housing	Civic Offices Harlington Way Fleet Hampshire GU51 4AE	Generic	Duty Housing Options Service available Monday to Thursday 8.30am – 5.00pm Friday 8.30am -4.30pm Out of Hours emergency service available
Services Offered	Hart's Housing Options Service provides housing advice and assistance, including to people who are homeless or at risk of homelessness. The team provides advice, guidance and support to enable people to sustain their accommodation, or where necessary, to access alternative accommodation solutions. Depending on individual circumstances, housing options may include private rented sector properties, housing association homes, supported housing, and where appropriate, emergency temporary accommodation. If you are homeless or at risk of homelessness, need advice with regard to a housing related matter, or you would like to report someone who may be sleeping rough in Hart, please get in touch.		
Step by Step 01252 346105 www.stepbystep.org.uk	36 Crimea Road Aldershot Hampshire GU11 1UD	11-25 year olds who are at risk of homelessness	Agency or self-referral
Services Offered	Emergency accommodation and move-on with support, supported lodgings, tenancy support, and family mediation.		

Organisation and Contact Details	Location	Client Group	Further Information
<p>Step by Step YOUTH AIMS Drop in's</p> <p>01252 346105</p> <p>www.stepbystep.org.uk</p>	<p>Civic Offices, Harlington Way Fleet Hampshire GU51 4AE.</p> <p>The Central Rosebank Parade, Plough Rd, Yateley GU46 7UW</p>	<p>11-25 year olds</p>	<p>Agency or self-referral</p> <p>Fleet: Monday, Wednesday, Thursday 13:30 – 16:30</p> <p>Yateley: Tuesday & Friday 14:30 – 17:30</p>
<p>Services Offered</p>	<p>Information, advice and guidance on Homelessness, youth employment, education, training, emotional wellbeing, family mediation, money management (including welfare benefits), drugs and alcohol misuses.</p>		
<p>Stonham (Part of Homegroup)</p> <p>0345 141 4663 02380 425350</p> <p>www.homegroup.org.uk</p>	<p>Stonham South HQ 1st Floor 12 Hazel Road Woolston Southampton SO19 7GA</p>	<p>Offers support services to vulnerable people</p>	<p>Agency referral</p>
<p>Services Offered</p>	<p>Support services include help with substance misuse and homelessness. Supported accommodation schemes in Farnborough & Aldershot</p>		
<p>The Vine Day Centre</p> <p>01252 400196</p> <p>www.vinedaycentre.org.uk</p>	<p>33 Station Road, Aldershot, Hampshire, GU11 1BA</p>	<p>Homeless people over the age of 25 years</p>	<p>Agency or self-referral</p>
<p>Services Offered</p>	<p>Information, advice and guidance on homelessness, including help to complete forms, signposting to other relevant services, counselling, support to access employment, confidence building, outreach support for Hart residents, winter shelter provision</p>		

Organisation and Contact Details	Location	Client Group	Further Information
<p>Emmaus Hampshire</p> <p>01962 868300</p> <p>www.emmaushampshire.org.uk</p>	<p>Emmaus Hampshire Bar End Road Winchester SO23 9BN</p>	<p>Homeless people based in Winchester</p>	<p>Self referral</p>
<p>Services Offered</p>	<p>Emmaus Hampshire offers accommodation and support to homeless people as a positive alternative to homelessness. Based in Winchester, Emmaus is a community that relies on everyone living and working together, within certain rules.</p>		

[Back to Contents Page](#)

SUPPORT FOR FAMILIES			
Organisation and Contact Details	Location	Client Group	Further Information
<p>TRANSFORM Intensive Family Support</p> <p>01252 312568</p> <p>www.stepbystep.org.uk</p>	Hart and Rushmoor	Families requiring intensive support	Agency referral only
Services Offered	<p>Transform is a consortium led by Barnardos and consisting of three main partners: Motiv8, Family Lives and Step by Step. Transform is committed to working in partnership with a wide range of practitioners and providers including voluntary, statutory and other organisations to help families in a seamless, coordinated and outcome focussed way.</p>		
<p>Hampshire Supporting Troubled Families Service</p> <p>01962 845004</p> <p>www.hants.gov.uk/supporting-troubled-families</p>	Hampshire wide service	Families with multiple, persistent and complex issues.	Agency referral only
Services Offered	<p>Families supported by the programme are troubled families who are involved in crime or anti-social behaviour, have children who aren't in school, and where the adults are on out of work benefits. The programme aims to bring together a range of services to provide coordinated and joined support for families.</p>		
<p>HomeStart</p> <p>0800 068 63 68</p> <p>www.home-start.org.uk</p>	<p>Wild Rose Children's Centre Tweseldown Road Church Crookham Hampshire GU52 8DE</p>	Generic for families with young children	Agency or self referral
Services Offered	<p>Provides emotional and practical support and friendship to families with at least one child under 5 years of age in their own homes or in a support group drop-in environment</p>		

Organisation and Contact Details	Location	Client Group	Further Information
<p>Sure Start Family Centres Family Support Service</p> <p>www.actionforchildren.co.uk</p> <p>Little Saplings: 01252 845238</p> <p>Wisteria: 01256 704685</p> <p>Fleet Fireflies: 01252 845238</p> <p>Wild Rose: 01252 845238</p> <p>Turners Wood: 01252 813756</p> <p>Water Lilies: 01252 879254</p> <p>Woodlark: 01252 877624</p>	<p>Little Saplings Children's Centre Next to Oakwood Infant School Church Lane Hartley Wintney RG27 8DY</p> <p>Wisteria Children's Centre The Bridewell The Bury Odiham RG29 1NB</p> <p>Fleet Fireflies Children's Centre Fleet Library 236 Fleet Road Fleet GU51 1BX</p> <p>Wild Rose Children's Centre Tweseldown Road Church Crookham GU52 8BW</p> <p>Turners Wood Children's Centre Turners Way Elvetham Heath GU51 1GX</p> <p>Water Lilies Children's Centre Green Lane Frogmore GU17 0NY</p> <p>Woodlark Children's Centre School Lane Yateley GU46 6NW</p>	<p>Generic families and families with specific needs</p>	<p>Open access or agency referral</p>
<p>Services Offered</p>	<p>The Centres offer children and families support within the community, in a range of different ways from group sessions to tailored support. They work with children from early years and continue to offer support to families on an ongoing basis.</p>		

[Back to Contents Page](#)

SUPPORT FOR CHILDREN AND YOUNG PEOPLE			
Organisation and Contact Details	Location	Client Group	Further Information
<p>Step by Step</p> <p>01252 346105</p> <p>www.stepbystep.org.uk</p>	<p>36 Crimea Road Aldershot Hampshire GU11 1UD</p>	<p>11-25 year olds</p>	<p>Agency or self-referral</p>
Services Offered	<p>Emergency accommodation and move-on with support, supported lodgings, tenancy support, and family mediation.</p>		
<p>Youth Offending Team</p> <p>01962 845501</p> <p>www3.hants.gov.uk/childrens-services/hampshire-yot.htm</p>	<p>Hampshire YOT E11 Court (East) The Castle Winchester SO23 8UG</p>		
Services Offered	<p>The Wessex Youth Offending Team works to prevent youth offending across Hampshire and the Isle of Wight</p>		
<p>Fleet Phoenix</p> <p>01252 812308</p> <p>Out of Hours: 07568 065123</p> <p>www.fleetphoenix.co.uk</p>	<p>The Point Youth Building Harlington Way Fleet Hampshire GU51 4BP</p>	<p>11-25 years old</p>	<p>Drop In Sessions: Tuesday and Friday 1.30pm – 4.30pm</p> <p>Junior Youth Club for 11 – 14 year olds: Tuesday 7.00pm – 9.00pm</p> <p>Open Access Youth Club for 15 – 25 year olds: Thursday 7.30pm – 10.00pm Friday 8.00pm – 12.00am Saturday 8.00pm – 11.00pm</p>
Services Offered	<p>Offers advice, information and guidance to young homeless people and co-ordinates a variety of youth projects to young people of Hart.</p>		

Organisation and Contact Details	Location	Client Group	Further Information
<p>Step by Step YOUTH AIMS Drop in's</p> <p>01252 346109</p> <p>www.stepbystep.org.uk</p>	<p>Civic Offices, Harlington Way Fleet Hampshire GU51 4AE.</p> <p>The Central Rosebank Parade, Plough Rd, Yateley GU46 7UW</p>	<p>11-25 year olds</p>	<p>Agency or self-referral</p> <p>Fleet: Monday, Wednesday, Thursday 13:30 – 16:30</p> <p>Yateley: Tuesday & Friday 14:30 – 17:30</p>
<p>Services Offered</p>	<p>Information, advice and guidance on homelessness, youth employment, education, training, emotional wellbeing, family mediation, money management (including welfare benefits), drugs and alcohol misuses.</p>		
<p>The Children's Legal Centre</p> <p>Child Law Advice Line 0808 802 0008</p> <p>Civil Legal Advice Education Law Line 0845 345 4345</p> <p>Migrant Children's Project Advice Line 0207 636 8505</p> <p>www.childrenslegalcentre.com</p>	<p>Head Office: Coram Children's Legal Centre Riverside Office Century House North North Station Road Colchester CO1 1RE</p>	<p>Generic support for children, families and young people. Specific support for asylum seekers and migrant children.</p>	<p>Child Law Advice Line: Open Monday – Friday 8am – 8pm</p> <p>Civil Legal Advice Education Law Line: Open Monday – Friday 9.00am – 8.00pm Saturday 9.00am – 12.30pm</p> <p>Migrant Children's Project Tuesday – Thursday 10.00am – 6.00pm</p>
<p>Services Offered</p>	<p>Offers specialist legal advice over the telephone to children, their families and carers.</p>		

Organisation and Contact Details	Location	Client Group	Further Information
<p>ChildLine</p> <p>0800 1111</p> <p>www.childline.org.uk</p>	<p>Office Address:</p> <p>NSPCC Weston House 42 Curtain Road London EC2A 3NH</p>	<p>General support for children and young people</p>	<p>Services are free, confidential and accessible 24 hours a day.</p>
<p>Services Offered</p>	<p>Online and telephone helpline for young people covering a wide range of issues. Can access service through email, message boards, telephone counselling and online 1-2-1 chat service.</p>		
<p>Child and Adolescent Mental Health Service CAMHS</p> <p>Aldershot 01252 335600</p> <p>Basingstoke 01256 392766</p>	<p>Aldershot Centre for Health, 3rd Floor Hospital Hill Aldershot GU11 1AY</p> <p>Bramblys Bramblys Drive Basingstoke RG21 8UN</p>	<p>Young People under the age of 18 years old</p>	<p>Aldershot Line open: Monday – Friday 11.00am – 12.00pm</p> <p>Basingstoke Line Open: Monday – Friday 9.00am – 5.00pm</p>
<p>Services Offered</p>	<p>Specialist, multi-disciplinary support for young people with mental health problems and learning difficulties. Agency or self referral.</p>		

Organisation and Contact Details	Location	Client Group	Further Information
<p>North Hampshire Young Carers Partnership</p> <p>(project run through Hart Voluntary Action)</p> <p>01252 815652</p> <p>http://www.hartvolaction.org.uk/young-carers.php</p>	<p>Hart Voluntary Action Civic Offices Harlington Way Fleet Hampshire GU51 4AE</p>	<p>Young Carers</p>	<p>Young carers club meets in:</p> <p>Fleet Monday 6.30pm – 8.30pm (10 – 18 year olds)</p> <p>Cove, Farnborough Tuesday 5.30 – 7.30pm (11 – 16 year olds)</p> <p>Yateley Wednesday 6.30 – 8.30pm (10 – 18 year olds)</p>
<p>Services Offered</p>	<p>The project supports children and young people who have taken on a caring role for a parent, sibling or other relative who is disabled, or suffering a long term illness, including mental health problems or drug / alcohol misuse.</p>		

[Back to Contents Page](#)

SUPPORT FOR OLDER PEOPLE			
Organisation and Contact Details	Location	Client Group	Further Information
Medvivo Careline 01256 698349 www.magnacareline.co.uk	Pinewood Chineham Business Park Crockford Lane Basingstoke RG24 9AL	Disabled or Older persons	Telephone: 01256 698349 for further info
Services Offered	24 hour personal emergency monitoring service which helps you to continue to live independently in your own home		
Family Mosaic 'Home Well Service' and 'Home Safe Service' 0800 055 6277 0845 266 8757 www.familymosaichia.co.uk	Brookside Centre Brookside Auckland Road Millbrook Southampton Hants SO15 0SD	Older, vulnerable and disabled persons	hantshia@familymosaic.co.uk
Services Offered	Help and advice on home improvements, repairs, energy efficiency, adaptations, benefits, safety, Telecare, health and wellbeing.		
HomeFixed Hampshire Family Mosaic Handy Person Service 02380 659879 www.familymosaichia.co.uk	Brookside Centre Brookside Auckland Road Millbrook Southampton Hants SO15 0SD	The service is available to residents of Fareham, Winchester, Hart and Eastleigh. The service may be subsidised subject to age, disability and receipt of benefits.	hantshia@familymosaic.co.uk
Services Offered	Service offering small home maintenance at an affordable rate.		

Organisation and Contact Details	Location	Client Group	Further Information
<p align="center">Age UK</p> <p align="center">0800 169 6565</p> <p align="center">www.ageuk.org.uk</p>	<p>Local Office: Japonica Court Shawfield Road Ash Aldershot GU12 6QU</p>	<p>Generic Services for older people</p>	<p>Local shops available</p>
<p align="center">Services Offered</p>	<p align="center">Online service offering information and guidance on wide range of issues affecting older people.</p>		
<p align="center">Hart Health Walks</p> <p align="center">(project run through Hart Voluntary Action)</p> <p align="center">01252 815652</p> <p align="center">www.hartvolaction.org.uk</p> <p align="center">www.walkingforhealth.org.uk</p>	<p>Groups meet at:</p> <p>St Johns the Evangelist Church London Road Hook RG27 9EG</p> <p>The Black Horse The Street Crookham Village GU51 5SJ</p> <p>Volunteer Centre Hub, 1st Floor Hart Shopping Centre, Fleet</p> <p>The Tythings Reading Road Yateley GU46 7RP</p> <p>The Parish Rooms, next to Odiham Library, The Bury Odiham RG29 1NB</p> <p>Rosefield Court Monachus lane Hartley Wintney RG27 8NP</p>	<p>Generic service for people who need a slower paced walking group</p>	<p>Groups meet in:</p> <p>Hook: Every Monday (excluding bank holidays) 10.30am</p> <p>Crookham Village Every Tuesday 11.00am</p> <p>Fleet Every 2nd Wednesday of the month 2.30pm</p> <p>Yateley Every fourth Wednesday of the Month 2.00pm</p> <p>Odiham Every Thursday 1.45pm</p> <p>Hartley Wintney Every Friday (excluding bank holidays) 11.00am</p>
<p align="center">Services Offered</p>	<p>Health walks are aimed at people who would like to walk at a gentle pace in a safe and secure setting. The group are aimed at people who are less able to walk at a faster pace, older people or those recovering from an illness. Groups are led by trained volunteers and provide refreshments.</p>		

Organisation and Contact Details	Location	Client Group	Further Information
<p>Age Concern Hampshire</p> <p>Advice Line: 0800 328 7154</p> <p>Odiham Wellbeing Centre: 01256 393604</p> <p>Village Agent (Crookham Village): 01962 868545</p> <p>www.ageconcernhampshire.org.uk</p>	<p>Offers local Wellbeing Centres across Hampshire.</p>	<p>People over 50</p>	<p>Centre in Rosefield, Odiham:</p> <p>Runs Tuesday, Wednesday, Thursday</p>
<p>Services Offered</p>	<p>Offers advice and guidance to people aged over 50. Operates Wellbeing Centres across Hampshire. Also offers computer training, foot care services, dementia support and a Village Agent service that supports people to remain in their own home.</p>		
<p>Just Advocacy</p> <p>01276 28515</p> <p>www.justadvocacy.org.uk</p>	<p>Dolphin House 103 Frimley Road Camberley GU15 2PP</p> <p>Services offered across North East Hampshire, Bracknell Forest, West Surrey and Wokingham</p>	<p>Older people, people with disabilities, or mental health issues</p>	<p>Self Referral or Agency referral</p>
<p>Services Offered</p>	<p>Independent advocacy service for people who find it difficult to be heard or speak out for themselves. Services include I:I advocacy, self-advocacy groups, professional advocacy and confidence building groups.</p>		

Organisation and Contact Details	Location	Client Group	Further Information
<p>British Red Cross Mobility Aids Service</p> <p>Fleet: 01252 810774</p> <p>Yateley: 01252 872333</p> <p>www.redcross.org.uk</p>	<p>Red Cross Centre 141 Clarence Road Fleet GU51 3RR</p> <p>The Health Centre Reading Road Yateley GU46 7LS</p>	<p>People with mobility issues</p>	<p>Office Hours: Monday – Friday 10.30am – 12.00pm</p> <p>Can collect equipment from office or have it delivered for a small fee.</p>
<p>Services Offered</p>	<p>Provides short-term loans of mobility aids to people in need, including wheelchairs, commodes, walking sticks and frames.</p>		
<p>Dementia Advice Service (Rushmoor & Hart)</p> <p>01252 624808</p> <p>www.andovermind.org.uk/dementia-advice/</p>	<p>Civic Offices Harlington Way Fleet Hampshire GU51 4AE</p>	<p>People with dementia and their carers, families and friends</p>	<p>Referrals can be made through GP, Community Mental Health team, other professionals or self-referral.</p>
<p>Services Offered</p>	<p>Dementia advice service providing consistent point of contact from first diagnosis. Provides listening and signposting service.</p>		
<p>Alzheimer’s Society Blackwater Valley</p> <p>01256 363393</p> <p>www.alzheimers.org.uk</p>	<p>Ground Floor Room 3 8 Chequers Road Basingstoke RG21 7PU</p>	<p>People with Alzheimer’s and their carers, families and friends</p>	<p>Office hours are 9am – 5pm</p> <p>Self-referral or agency referral.</p>
<p>Services Offered</p>	<p>Services include dementia support worker, information and guidance. Singing for the Brain Group in Hartley Wintney and support groups in Aldershot, Fleet and Yateley.</p>		

[Back to Contents Page](#)

SUPPORT FOR WOMEN			
Organisation and Contact Details	Location	Client Group	Further Information
<p>Life Housing</p> <p>01926 312272</p> <p>www.lifecharity.org.uk</p>	<p>Life Head Office Life House Newbold Terrace Leamington Spa Warwickshire CV32 4EA</p>	<p>Females only (16+ years)</p>	<p>Local Life Homes are based in Farnborough and Fleet.</p> <p>Agency referral only</p>
Services Offered	<p>Supported accommodation and Floating Support for pregnant women or mothers with small children</p>		

[Back to Contents Page](#)

SUPPORT ON ASYLUM / IMMIGRATION ISSUES			
Organisation and Contact Details	Location	Client Group	Further Information
<p>Maddhat Shamuha</p> <p>07849 244885</p> <p>www.nepalesehelp.co.uk</p>	<p>PO Box 7402 Hook Hampshire RG27 7JX</p>	<p>Nepalese people living in the UK</p>	<p>Self-referral through on-line application or telephone for information</p>
Services Offered	<p>Works towards assisting Nepalese people to integrate into mainstream society by providing English language tuition, supporting people with social, leisure and occupational needs, providing appropriate support with physical and mental health issues, and relieving financial hardship.</p>		

[Back to Contents Page](#)

DOMESTIC VIOLENCE SUPPORT (MEN AND WOMEN)			
Organisation and Contact Details	Location	Client Group	Further Information
<p>You First Hampshire</p> <p>03300 165112</p> <p>www.lifyouwant.org.uk</p>	<p>YOU</p> <p>South Wing Admiral House 43 High Street Fareham Hants PO16 7BQ</p>	<p>Victims of domestic abuse and their families</p>	<p>All referrals directed through a single point of contact</p>
Services Offered	<p>Integrated service providing support to men, women and children affected by domestic abuse in North and West Hampshire. Offers a completely confidential and discreet service. Offers outreach and refuge provision.</p>		
<p>Rushmoor and Hart Women's Refuge</p> <p>(Part of Stonham Services)</p> <p>01252 337026</p> <p>www.homegroup.org.uk</p>	<p>Aldershot</p>	<p>Single women & children</p>	<p>Agency and self-referral</p>
Services Offered	<p>Supported accommodation for women fleeing domestic violence</p>		
<p>Winchester Women's Refuge</p> <p>(Part of Stonham Services)</p> <p>01962 844995</p> <p>www.homegroup.org.uk</p>	<p>Winchester</p>	<p>Single women & children</p>	<p>Agency and self-referral</p>
Services Offered	<p>Supported accommodation for women fleeing domestic violence</p>		

Organisation and Contact Details	Location	Client Group	Further Information
<p>National Centre for Domestic Violence</p> <p>0844 8044 999 0800 970 2070</p> <p>Text: NCDV to 60777 and they will call back</p> <p>www.ncdv.org.uk</p>	<p>PO Box 999 Guildford Surrey GUI 9BH</p>	<p>Men and Women</p>	<p>Agency or self-referral</p>
<p>Services Offered</p>	<p>The National Centre for Domestic Violence (NCDV) provides a free, fast emergency injunction service to survivors of domestic violence regardless of their financial circumstances, race, gender or sexual orientation.</p>		
<p>ManKind</p> <p>01823 334244</p> <p>www.mankind.org.uk</p>	<p>Flook House, Belvedere Road , Taunton, Somerset, TA1 1BT</p>	<p>All men - single or in relationship</p>	<p>For information and or emotional support, please call.</p>
<p>Services Offered</p>	<p>The ManKind Initiative is a national charity that provides help and support for male victims of domestic abuse and domestic violence.</p>		
<p>Women's Aid</p> <p>0808 2000 247</p> <p>www.womensaid.org.uk</p>	<p>PO Box 3245 Bristol BS2 2EH</p>	<p>Women and Children</p>	<p>For further information email helpline@womensaid.org.uk</p>
<p>Services Offered</p>	<p>Women's Aid is the national domestic violence charity that helps up to 250,000 women and children every year.</p> <p>We work to end violence against women and children, and support over 350 domestic and sexual violence services across the country</p>		

Organisation and Contact Details	Location	Client Group	Further Information
Victim Support 0845 30 30 900 0845 3899 528 www.victimsupport.org.uk	21a Hursley Road Chandlers Ford Eastleigh Hampshire SO53 2FS	Men and Women	Referral can be self-referral, through agencies or the Police.
Services Offered	Offers local and national services to victims of crime, and offers specialist services to people experiencing domestic abuse.		
Refuge 0808 2000 247 www.refuge.org.uk	Head Office 4 th Floor International House I St Katherine's Way London E1W 1UN	Women and Children	Agency or self-referral
Services Offered	Offers a range of services and refuges for women and children. Also offers culturally specific services for those who find it difficult to access mainstream services. Also undertakes campaigning, lobbying and research work.		
Broken Rainbow 0800 999 5428 0300 999 5428 www.brokenrainbow.org.uk	PO Box 68947 London E1W 9JJ	Lesbian, Gay, Bisexual and Trans men and Women	Contact helpline for support and advice. Also have online chat service.
Services Offered	Helpline for people who are experiencing domestic violence who are lesbian, gay, bisexual or trans.		
Samaritans 08457 90 90 90 www.samaritans.org.uk	Farnborough: 182A Farnborough Road Farnborough GU14 7JW	General	Contact helpline for support and advice.
Services Offered	24 hour helpline offering opportunities to talk about any issue. Will offer signposting to appropriate services.		

Organisation and Contact Details	Location	Client Group	Further Information
You Trust	South Wing, Admiral House, 43 High Street, Fareham, Hampshire, PO16 7BQ	General	You First aspires to a world free of Stalking, domestic abuse and sexual violence and we are dedicated to developing and delivering services that reduce harm and increase safety for all victims and survivors of domestic abuse – women, men and children.
Services Offered	<p>For further information please contact:</p> <p>You First Hampshire Integrated Stalking, Domestic Abuse & Sexual Violence Service</p> <p>Telephone: 0330 016 5112</p> <p>Email: spoc@theyoustrust.org.uk</p> <p>Facebook: www.facebook.com/youfirsthampshire</p>		

[Back to Contents Page](#)

MENTAL HEALTH SERVICES			
Organisation and Contact Details	Location	Client Group	Further Information
<p>Together</p> <p>01252 627831</p> <p>www.together-uk.org</p>	<p>The Office Lime Drive Ancells Farm Fleet Hampshire GU51 2XJ</p>	<p>Those with a diagnosed Mental health issue</p>	<p>Agency referral</p>
Services Offered	<p>Local outreach service based in Fleet plus Lime Drive supported housing</p>		
<p>Sanctuary Supported Living</p> <p>01256 465334</p> <p>www.HampshireNorth.MentalHealth@sanctuary-housing.co.uk</p>	<p>Rushmoor and Hart 69 Cliddesden Rd, Basingstoke RG21 3EY</p>	<p>Service available to those with a diagnosed mental health condition</p>	<p>Agency referral via provider email address</p>
Services Offered	<p>Assistance and practical support to people with mental health needs vis Drop in sessions, Support Groups, Activities and events, one-to-one support</p>		
<p>Community Mental Health Recovery Service Team (CMHRS)</p> <p>01252 802555</p> <p>Out of hours: 0300 456 83 42</p> <p>www.sabp.nhs.uk</p>	<p>Aldershot Centre for Health, Hospital Hill, Aldershot, GU11 1AY</p>	<p>Adults with severe and enduring mental health issues</p>	<p>Referral via GP Surgeries</p>
Services Offered	<p>Provides an integrated health and social care service for clients aged 16-65. The team focuses specifically on adults with severe and enduring mental health issues.</p>		

Organisation and Contact Details	Location	Client Group	Further Information
<p>Citizens' Advice Bureau – Heathlands</p> <p>01276 21711</p> <p>www.citizensadvice.org.uk</p>	<p>The Ridgewood Centre Old Bisley Road Frimley Camberley GU16 9QE</p>	<p>Mental Health Service users</p>	<p>Service runs: Monday, Tuesday, Thursday 9.00am – 5.00pm Closed: Wednesday and Friday</p> <p>By appointment only through referral agencies</p>
Services Offered	Specialist bureau providing advice to mental health service users		
<p>Advance</p> <p>0333 012 4307</p> <p>www.advanceuk.org</p>	<p>Head Office 2 Witan Way Witney Oxon OX28 6FH</p>	<p>Mental health and learning difficulties</p>	<p>Referral or direct access</p>
Services Offered	Charitable organisation providing housing, support and employment services for people with learning difficulties and mental health problems		
<p>Minding the Garden (project run through Hart Voluntary Action)</p> <p>01252 815652</p> <p>www.hartvolaction.org.uk/minding-the-garden.php</p>	<p>Hart Voluntary Action Civic Offices Harlington Way Fleet Hampshire GU51 4AE</p>	<p>Mental Health Service Users</p>	<p>Direct or Agency referral</p>
Services Offered	Volunteers with mental health issues attend regular gardening sessions in private gardens and community areas. People are supervised and receive training in a therapeutic outdoor environment, whilst providing a valuable gardening service.		

Organisation and Contact Details	Location	Client Group	Further Information
<p>Sunshine and Showers</p> <p>(project run through Hart Voluntary Action)</p> <p>01252 815652</p> <p>www.hartvolaction.org.uk/sunshine-and-showers.php</p>	<p>Hart Voluntary Action Civic Offices Harlington Way Fleet Hampshire GU51 4AE</p>	<p>People with mild to moderate depression and / or anxiety</p>	<p>Based in Odiham</p>
<p>Services Offered</p>	<p>Support Group for people with mild to moderate depression and / or anxiety.</p>		
<p>Samaritans</p> <p>08457 90 90 90</p> <p>www.samaritans.org.uk</p>	<p>Farnborough: 182A Farnborough Road Farnborough GU14 7JW</p> <p>Basingstoke: 5 Essex Road Basingstoke RG21 7TA</p>	<p>General</p>	<p>Contact helpline for support and advice.</p>
<p>Services Offered</p>	<p>24 hour helpline offering opportunities to talk about any issue. Will offer signposting to appropriate services.</p>		
<p>Just Advocacy</p> <p>01276 28515</p> <p>www.justadvocacy.org.uk</p>	<p>Dolphin House 103 Frimley Road Camberley GU15 2PP</p> <p>Services offered across North East Hampshire, Bracknell Forest, West Surrey and Wokingham</p>	<p>Older people, people with disabilities, or mental health issues</p>	<p>Self Referral or Agency referral</p>
<p>Services Offered</p>	<p>Independent advocacy service for people who find it difficult to be heard or speak out for themselves. Services include 1:1 advocacy, self-advocacy groups, professional advocacy and confidence building groups.</p>		

Organisation and Contact Details	Location	Client Group	Further Information
<p>Community Access Project (Run through Rushmoor Voluntary Service)</p> <p>07894 606244</p> <p>www.rvs.org.uk/community_access-project.htm</p>	<p>Rushmoor Voluntary Services The Community Centre Meudon Avenue Farmborough Hampshire GU14 7LE</p>	<p>For people living in Aldershot, Farmborough and Fleet aged between 18 and 65, who are experiencing mental distress and who are not receiving any support from other mental health worker or Community Psychiatric Nurse. Also people with dual diagnosis.</p>	<p>People can self refer and referrals will also be accepted from carers.</p>
<p>Services Offered</p>	<p>Provides support to individuals struggling to get the most out of life. Offers friendly, impartial advice on coping with a range of daily activities, including keeping appointments, socialising, personal care, good housekeeping, returning to education.</p>		

[Back to Contents Page](#)

LEARNING DISABILITY SERVICES			
Organisation and Contact Details	Location	Client Group	Further Information
<p>Family Mosaic (Floating Support Service)</p> <p>01256 371200 01256 371197</p> <p>www.familymosaiccareandsupport.co.uk</p>	<p>Family Mosaic Ringway House Daneshill Industrial Estate Bell Road Basingstoke RG24 8FB</p>	<p>Generic & those with specific needs</p>	<p>Agency or self referral</p>
Services Offered	Tenancy related support		
<p>Advance</p> <p>0333 012 4307</p> <p>www.advanceuk.org</p>	<p>Head Office 2 Witan Way Witney Oxon OX28 6FH</p>	<p>Mental health and learning difficulties</p>	<p>Referral or direct access</p>
Services Offered	Charitable organisation providing housing, support and employment services for people with learning difficulties and mental health problems		
<p>The Flower Pot Club (project run through Hart Voluntary Action)</p> <p>01252 815652</p> <p>www.hartvolaction.org.uk/mind-ing-the-garden</p>	<p>Hart Voluntary Action Civic Offices Harlington Way Fleet Hampshire GU51 4AE</p>	<p>People with learning difficulties</p>	<p>There is a small change to participate in the Flower Pot Club</p>
Services Offered	<p>The Flower Pot Club is a weekly club for anyone with a learning disability to actively engage in a broad range or meaningful gardening and growing activities, fully supervised and supported by experienced staff. The activities are structured to allow club members to learn new skills, gain confidence in their social interaction and share experiences with like-minded individual.</p>		

Organisation and Contact Details	Location	Client Group	Further Information
<p>Just Advocacy</p> <p>01276 28515</p> <p>www.justadvocacy.org.uk</p>	<p>Sentry House 110E Frimley Road Camberley GU15 2QN</p> <p>Services offered across North East Hampshire, Bracknell Forest, West Surrey and Wokingham</p>	<p>Older people, people with disabilities, or mental health issues</p>	<p>Self Referral or Agency referral</p>
<p>Services Offered</p>	<p>Independent advocacy service for people who find it difficult to be heard or speak out for themselves. Services include 1:1 advocacy, self-advocacy groups, professional advocacy, confidence building groups and person centred planning and workshops for people with learning disabilities or Autism.</p>		

[Back to Contents Page](#)

DRUG AND ALCOHOL SERVICES			
Organisation and Contact Details	Location	Client Group	Further Information
<p>Inclusion</p> <p>01252 796990</p> <p>www.inclusion.org</p>	<p>Inclusion Recovery Aldershot Hub 3-4 Alexandra Terrace, Alexandra Road, Aldershot, Hampshire, GU11 3HU</p> <p>Centres in Basingstoke, Eastleigh, Fareham, Havant, Ringwood, Winchester, Andover.</p>	<p>Generic service for people with drug and alcohol issues</p>	<p>Open Access: Monday 10.00am – 1.00pm 2.00 – 4.00pm, Wednesday 2.00 – 4.00pm, Thursday 2.00 – 4.00pm Friday 10.00am -1.00pm</p>
Services Offered	Inclusion Recovery provides a flexible treatment and support service for those over the age of 18 years with a focus on recovery and community reintegration		
<p>The Vine Day Centre</p> <p>01252 400196</p> <p>www.vinedaycentre.org.uk</p>	<p>33 Station Road, Aldershot, Hampshire, GU11 1BA</p>	<p>Homeless people over the age of 25 years</p>	<p>Agency or self-referral</p>
Services Offered	Information, advice and guidance on homelessness, including help to complete forms, signposting to other relevant services, counselling, support to access employment, confidence building, outreach support for Hart residents, winter shelter provision		
<p>Adfam</p> <p>020 7553 7640</p> <p>www.adfam.org.uk</p>	<p>25 Corsham Street London N1 6DR</p>	<p>Families affected by drugs and alcohol</p>	
Services Offered	National organisation providing information for families who are affected by someone using drugs and alcohol. Offers advice and guidance and signposts to local support services.		

Organisation and Contact Details	Location	Client Group	Further Information
<p>Al-Anon Family Groups UK and Eire</p> <p>020 7403 0888</p> <p>www.al-anonuk.org.uk</p>	<p>57B Great Suffolk Street London SE1 0BB</p>	<p>Generic service for people whose lives have been affected by someone else's drinking</p>	<p>Support Groups based in:</p> <p>St Mark's Church Hall, Guildford Road East Northcamp Farnborough GU14 6PX</p> <p>1st Saturday of the month at 10.30am</p> <p>Church of the Good Shepherd 45 Sand Hill Farnborough GU14 8ER</p> <p>1st Wednesday of the month at 8.00pm</p> <p>St Joan of Arc Catholic Church 19 Tilford Road Farnham GU9 8DJ</p> <p>Wednesday 10.30am</p>
<p>Services Offered</p>	<p>Al-Anon offers support groups to families, relatives and friends of alcoholics.</p>		

Organisation and Contact Details	Location	Client Group	Further Information
<p>Narcotics Anonymous</p> <p>0300 999 1212</p> <p>www.ukna.org</p>	<p>Support Groups based in:</p> <p>St Andrews Church Rectory Upper Church Lane Farnham GU9 7PW Sundays 7pm</p> <p>Aldershot: Step by Step 36 Crimea Road Aldershot GU11 1UD Tuesdays 8pm</p> <p>Farnborough Community Centre Meudon Avenue Farnborough GU14 7LE Thursdays 7.30pm</p> <p>HOMER Substance Misuse Centre 3-4 Alexandra Terrace Alexandra Road Aldershot GU11 3HU</p>	<p>For people with drug addiction problems</p>	<p>National with local support groups</p> <p>Helpline open 10.00am - midnight</p>
<p>Services Offered</p>	<p>Offers local support groups for people with drug addiction problems. Membership is open to people who have the desire to stop using drugs and requires complete abstinence. Some groups offer open meetings which are open to all.</p>		

[Back to Contents Page](#)

SUPPORT FOR SERVICE PERSONNEL			
Organisation and Contact Details	Location	Client Group	Further Information
<p>SSAFA (Soldiers, Sailors, Airmen Families Association)</p> <p>0845 241 7141</p> <p>www.ssafa.org.uk</p>	<p>National organisation with following local contacts:</p> <p>Aldershot and Farnborough</p> <p>RAF Odiham</p>	<p>Service personnel, their families and dependants</p>	<p>Aldershot and Farnborough; Contact:</p> <p>01252 322039 Aldershot@hampshiressafa.org.uk</p> <p>RAF Odiham:</p> <p>0207 463 9354</p>
Services Offered	<p>Support for current serving forces Personnel and Veterans and their families. Support covers all aspects of need including housing, practical, and social support and specialist support when required.</p>		
<p>Forces Line</p> <p>0800 731 4880</p> <p>www.ssafa.org.uk/how-we-help/forcesline/</p>	<p>Write in confidence to:</p> <p>Forcesline FREEPOST PO BOX 1312 Pewsey Wiltshire SN9 6NN</p>	<p>Service personnel, their families and dependants</p>	<p>Also offers confidential AWOL Helpline:</p> <p>01380 738137</p>
Services Offered	<p>Free and confidential telephone and email help line service providing emotional support to current and former members of the armed forces. Experienced civilian staff provide a supportive listening and signposting service.</p>		
<p>Spaces (Single Persons Accommodation Centre for Ex-services)</p> <p>01748 833797 01748 872940 01748 830191</p> <p>http://www.spaces.org.uk/space/s/spaces/</p>	<p>The Beacon SPACES Office Marne Road Catterick Garrison Catterick North Yorkshire DL9 3AU</p>	<p>Ex-service personnel</p>	<p>Direct access for service personnel.</p> <p>Will actively seek to find accommodation for people within 6 months of discharge.</p>
Services Offered	<p>Targets the most vulnerable service leavers through a re-housing settlement scheme. Works with people regardless of location.</p>		

[Back to Contents Page](#)

SUPPORT FOR LANDLORDS			
Organisation and Contact Details	Location	Client Group	Further Information
<p>Chase Inventory Services</p> <p>0800 6122081</p> <p>www.chaseinventory.co.uk</p>	<p>PO Box 362 Reigate RH2 2AY</p>	<p>Landlords, Letting agents, local authorities.</p>	
Services Offered	<p>An independent inventory that is professionally compiled together with a professional check out at the end of the tenancy that can help to sort out any disputes that might arise. The clerks have a wealth of experience visiting all types of properties on daily basis and are able to assess damage, maintenance issues and wear and tear</p>		
<p>Hart Direct Lettings Hart District Council Housing Services</p> <p>01252 774420</p> <p>hartdirectlettings@hart.gov.uk</p> <p>www.hart.gov.uk/Housing</p>	<p>Civic Offices Harlington Way Fleet Hampshire GU51 4AE</p>	<p>Generic</p>	<p>Advice available Monday to Thursday 8.30am – 5.00pm</p> <p>Friday 8.30am -4.00pm</p>
Services Offered	<p>Hart Direct Lettings aims to provide the very highest level of service and customer care to both Landlords and Tenants; it is our mission to dismiss the myths around working with local authorities and to take away the stress and strain that is often associated with letting or renting a property.</p> <p>We pride ourselves on our ability to provide landlords with a trustworthy, honest and reliable service, leaving customers relaxed in the knowledge that their property is in the safe hands of experienced professionals.</p> <p>We offer advice services targeted at private landlords and these include advice about health and safety issues, and landlords' legal obligations, as well as finding tenants and making a success of your property letting. This includes where necessary a Bond to cover the deposit, up to 4 weeks rent in advance as well as an impartial Inventory to ensure smooth check in and check out.</p> <p>Our private lettings officers work alongside a dedicated housing options team who are all equipped with the latest legal and practical advice on being a good landlord as well as being a good tenant.</p> <p>For additional information on what services we can offer or a general chat please do not hesitate to contact us direct.</p>		

Organisation and Contact Details	Location	Client Group	Further Information
<p>Hart Private Sector Housing Team</p> <p>Hart District Council Housing Services</p> <p>01252 774420</p> <p>Out of Hours: 0845 677 0678</p> <p>housing@hart.gov.uk</p> <p>www.hart.gov.uk/Housing</p>	<p>Civic Offices Harlington Way Fleet Hampshire GU51 4AE</p>	<p>Generic</p>	<p>Monday to Thursday 8.30am – 5.00pm Friday 8.30am -4.00pm</p>
<p>Services Offered</p>	<p>The Private Sector Housing Team can assist with:-</p> <p>Inspecting privately rented properties, including Houses in Multiple Occupation to ensure they are free from hazards and meet fire safety standards.</p> <p>Advice to Landlords on housing standards; fire safety and energy efficiency.</p> <p>Immigration inspections.</p> <p>Grants and loans for disabled adaptations and repairs and improvements.</p> <p>Mobile Home Site Licensing & inspections.</p> <p>Illegal Gypsy & Traveller encampments.</p> <p>Advice on Empty Properties.</p> <p>Advice on Energy Efficiency.</p>		

[Back to Contents Page](#)

POLICE, CRC & PROBATION SERVICES			
Organisation and Contact Details	Location	Client Group	Further Information
Hampshire and Isle of Wight Community Rehabilitation Company	Headquarters 3rd Floor Civic Offices, Civic Way Fareham Hampshire PO1 6 7AZ		The Hampshire & Isle of Wight Community Rehabilitation Company (HIOW CRC) protects your community by reducing re-offending.
Services Offered	Support and Advice		
Hampshire Probation Service	St Clement House, Alencon Link, Basingstoke RG21 7SB, UK		
Services Offered	Support and Advice		
NACRO Job Deal 01332 346101 www.nacro.org.uk	Hampshire	Former Offenders in Surrey, Sussex and Hampshire	Agency or self referral
Services Offered	Job Deal aims to provide former offenders with the skills to help them gain and keep employment and lead successful crime-free lives.		

Organisation and Contact Details	Location	Client Group	Further Information
<p>Hampshire Constabulary Local Police Service</p> <p>General Enquiries and to report a crime: 101</p> <p>Emergency Service: 999</p> <p>www.hampshire.police.uk</p>	<p>Aldershot Police Station Wellington Avenue Aldershot GU11 1NZ</p>	<p>General</p>	<p>Front desk at Aldershot open: Monday – Saturday 8.00am – 8.00pm Sunday 9.00am – 5.00pm (closed 2.00 – 2.45pm)</p>
<p>Services Offered</p>	<p>Has local Safer Neighbourhood Teams operating in Fleet, Hook and Rotherwick, Hart Rural North, Hart Rural South, Blackwater and Hawely.</p>		

[Back to Contents Page](#)



Contact Us:

HOUSING SERVICES
Hart District Council
Civic Offices
Harlington Way
Fleet
GU51 4AE

Telephone: 01252 774420
Email: housing@hart.gov.uk
www.hart.gov.uk/Housing