

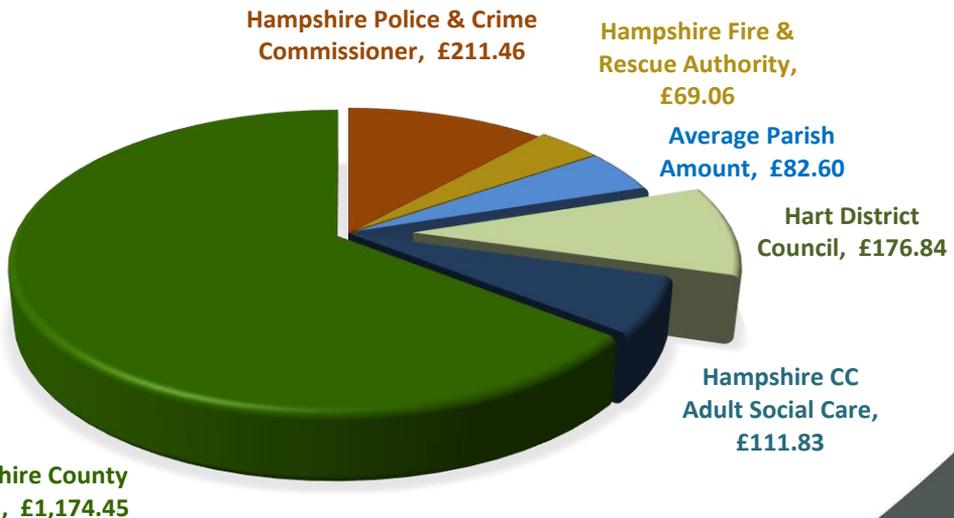
# Your Council Tax guide 2020/21

We all use public services. Some are provided locally by Hart District Council, others are provided by authorities covering the whole of Hampshire.

All of the figures in this guide are based on the Council Tax average

Band D at £1,826.24 per year. The District Council element of the tax has been increased by just £5 this year.

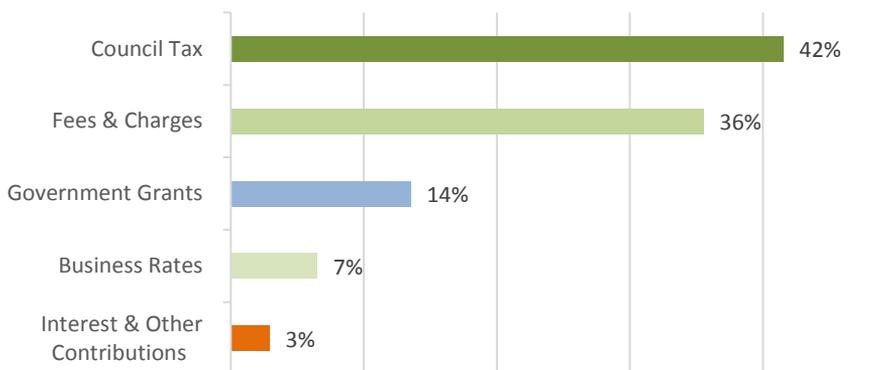
We collect all of your Council Tax on behalf of all of the authorities listed below. Here is a breakdown of where your money goes:



# How Hart District Council is funded...

Along with Council Tax, Hart District Council also receives funding from a range of other sources such as business rates, government grants and investments. Below illustrates where the funding\* comes from.

With this funding the Council has put together a balanced budget without cutting services, relying on reserves or reducing payments to funded organisations such as the Citizens Advice.



*\*This is based on assumed income for 2020/21*

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For more information about the range of services we provide please visit our website [www.hart.gov.uk](http://www.hart.gov.uk)

You can stay up to date with projects and find out the latest news by visiting our social media channels listed below:



[www.hart.gov.uk](http://www.hart.gov.uk)



[/HartDistrictCouncil](https://www.facebook.com/HartDistrictCouncil)



[@HartCouncil](https://twitter.com/HartCouncil)



[/Hart-District-Council](https://www.linkedin.com/company/Hart-District-Council)

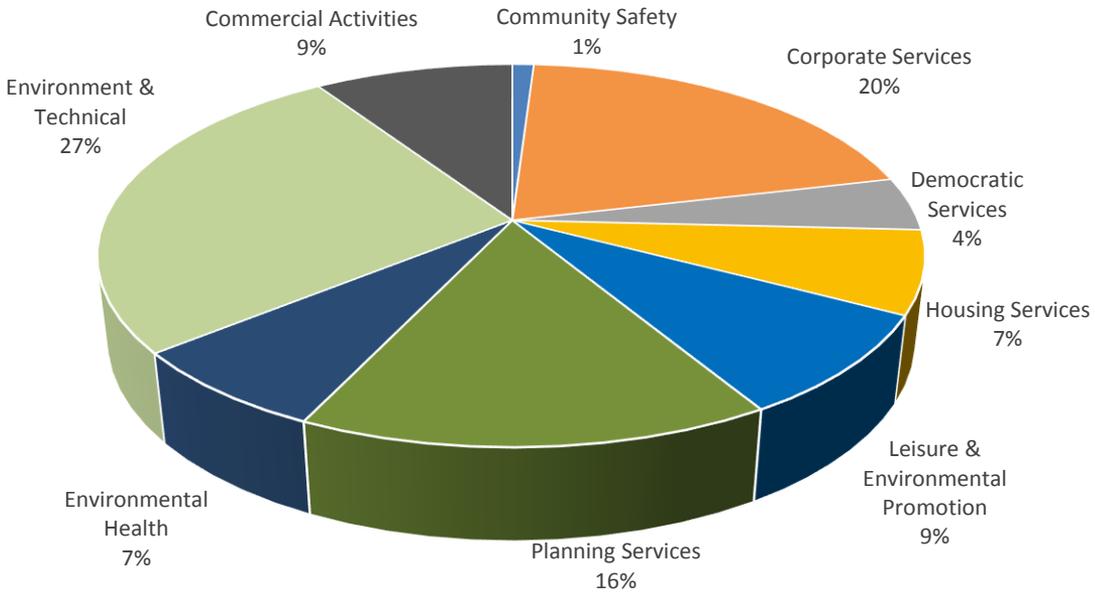


[/hartcouncil](https://www.instagram.com/hartcouncil)



[Hart District Council](https://www.youtube.com/HartDistrictCouncil)

# and where the money is spent



## A weekly breakdown of what your Council Tax is spent on

Community Safety including dealing with antisocial behaviour and school projects	3p
Corporate Services including emergency planning, grants to Citizens Advice and Hart Voluntary Action	69p
Democratic Services including elections and electoral registration	15p
Housing Services including disabled facilities grants and seeking to improve private sector housing	24p
Countryside Services including managing Fleet Pond, Odiham Common and Hazeley Heath	29p
Planning Services including building control and development control	53p

Environmental Health including pollution, noise control and an out of hours service	24p
Technical Services including waste and recycling collections, car parks and infrastructure	91p
Increase volume and set up of various commercial projects	31p

*This table represents the gross cost for 2020/21*

**Total £3.40**

# Who provides what service?

Many people assume that all of their Council Tax goes directly to Hart District Council; however the majority of Council Tax goes to Hampshire County Council. Below we have listed what each Council is responsible for, making it easier for you to contact the correct organisation, if you need to.

## Hart District Council

- Rubbish collections and dealing with fly-tipping
- Recycling including garden waste and glass collections
- The Local Plan and most planning applications
- Delivering affordable housing on new developments, managing the housing register and helping the homeless
- Housing Benefit
- Food, health and safety inspections
- Licensing including taxis and entertainment
- Car parking services
- Leisure and Countryside services
- Street cleaning and most bus shelters
- Pest Control and Dog Warden
- Building Control

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## How to contact Hart District Council

**enquiries@hart.gov.uk**

**www.hart.gov.uk**

**01252 622122** (lines are open 8.30am to 5.00pm Mon to Thurs and 8.30am to 4.30pm Fri)

**By post:** Hart District Council,  
Harlington Way, Fleet, GU51 4AE

## Hampshire County Council

- Roads, footpaths, pothole repairs and gritting
- Social services (child and adult)
- Schools and education
- Libraries
- Museums and archives
- Adoption and foster care
- Consumer advice and trading standards
- Registration of births, deaths and marriages
- Bus passes for older or disabled people
- Civic amenity sites
- Meals on wheels
- Apply for a 'blue badge' for parking
- Emergencies

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## How to contact Hampshire County Council

**info@hants.gov.uk**

**www.hants.gov.uk**

**0300 555 1375**

**By post:** Hampshire County Council,  
The Castle,  
Winchester,  
Hampshire, SO23 8UJ

This list is not exhaustive. For a full list of our services please see our website [www.hart.gov.uk](http://www.hart.gov.uk) and for Hampshire County Council please see [www.hants.gov.uk](http://www.hants.gov.uk)  
Please note that all information in this leaflet is based on information available at the time of going to print.