



Older Persons Housing Options Pack

Useful Contact Details

The following list provides the contact details for a number of housing related services that may be appropriate to your needs.

Council Services

| Housing Services – Hart District Council | | | |
|--|--|---|--|
| (Housing and homelessness advice for anyone in need of assistance) | | | |
| ✉ | Housing & Customer Services, Hart District Council, Harlington Way, Fleet, Hants, GU51 4AE | ☎ | 01252 774420 |
| | | 📠 | 01252 626886 |
| 🌐 | www.hart.gov.uk | @ | housing.services@hart.gov.uk |

| Housing Benefit – Hart District Council | | | |
|--|--|---|--|
| (Information on financial support that may be available to older people) | | | |
| ✉ | Housing Benefit, Hart District Council, Harlington Way, Fleet, Hants, GU51 4AE | ☎ | 01252 774444 |
| | | 📠 | 01252 774415 |
| 🌐 | www.hart.gov.uk | @ | benefits@hart.gov.uk |

| Rushmoor Borough Council | | | |
|--|--|---|--|
| (Provides council services within Rushmoor - Farnborough / Aldershot area) | | | |
| ✉ | Council Offices, Farnborough Road, Farnborough, Hants GU14 7JU | ☎ | (01252) 398398 |
| | | 📠 | (01252) 524017 |
| 🌐 | www.rushmoor.gov.uk | @ | customerservices@rushmoor.gov.uk |

Independent Advice

| Citizens Advice Bureau (Fleet) | | | |
|---|--|---|--|
| (Free, independent and confidential advice on financial, legal and other issues – based in Fleet) | | | |
| ✉ | Civic Offices, Harlington Way, Fleet, Hants, GU51 4AE | ☎ | (01252) 617922 |
| | | 📠 | (01252) 626905 |
| 🌐 | www.citizensadvice.org.uk | @ | bureau@fleetcab.cabnet.org.uk |

| Citizens Advice Bureau (Yateley) | | | |
|---|--|---|--|
| (Free, independent and confidential advice on financial, legal and other issues – based in Yateley) | | | |
| ✉ | Royal Oak Close, Yateley Hampshire, GU46 7UD | ☎ | (01252) 878410 |
| | | 📠 | (01252) 626905 |
| 🌐 | www.citizensadvice.org.uk | @ | bureau@yateleycab.cabnet.org.uk |

| Shelter Housing Aid | | | |
|---|---|---|----------------|
| (Independent specialist housing advice - UK wide) | | | |
| ✉ | 3rd Floor, Old Crown Buildings 1-2 Windsor Road, Slough SL1 2DJ | ☎ | (01753) 691844 |
| | | | Helpline: |
| 🌐 | www.shelter.org.uk | ☎ | 0800 800 4444 |

Health and Wellbeing

| Adult Services | | | |
|--|--|---|----------------|
| (Providing social care or support during a crisis, because of age, long term ill health or disability, helping people maintain their independence) | | | |
| ✉ | Hampshire County Council, Aldershot Area Office, The Old Town Hall, Grosvenor Road Aldershot, Hampshire, GU11 3FP | ☎ | (01252) 314221 |
| | | 📠 | 01252 327755 |
| 🌐 | www3.hants.gov.uk/adult-services | | |

| NHS | | | |
|--|--|---|----------------------|
| (Your local centre depends on where you are residing for more information use the contact details below) | | | |
| ✉ | Various | ☎ | NHS Direct 0845 4647 |
| | | | |
| 🌐 | www.nhs.uk | | |

| In Touch Floating Support | | | |
|--|--|---|----------------|
| (Floating support can provide care and assistance whilst allowing people to maintain their independence) | | | |
| ✉ | Floating Support | ☎ | (01420) 540721 |
| | | | |
| 🌐 | www.intouchsupport.co.uk | | |

Repairs and Maintenance

Home Improvement Agency

(Provide cost effective home improvements in private housing sector where minor renovations are required to continue to maintain living in the current property)

| | | | |
|---|---|---|--------------|
| ✉ | Hart and Rushmoor Staying Put (in touch) 1st Floor, Council Offices, The Blackwater Centre 12-14 London Road, Blackwater GU17 9AA | ☎ | 01276 608950 |
| | | 📠 | 01276 608939 |

Pest Control

(Hart District Council offers a limited service on pest control and can refer queries on to Wey Valley Pest Control)

| | | | |
|---|---|---|--|
| ✉ | Civic Offices, Harlington Way, Fleet, Hants, GU51 4AE | ☎ | (01252) 622122 |
| | | 📠 | (01252) 626886 |
| 🌐 | www.hart.gov.uk | @ | housing.services@hart.gov.uk |

Housing Associations

Hanover Housing

(Offering sheltered properties in Yateley - register with Hanover and Hart District Council)

| | | | |
|---|---|---|-----------------------|
| ✉ | South West Office, Gateway House, Cornbrash Park, Bumpers way, Chippenham Wiltshire, SN14 6RA | ☎ | Rent: 01480 475069 |
| | | ☎ | Sales: 0870 600 3074 |
| 🌐 | www.hanover.org.uk | ☎ | Office: 01249 707 000 |

Sentinel Housing

(Offering a number of sheltered properties around the Hart district)

| | | | |
|---|--|---|--|
| ✉ | Lismoyne House, 11 Church Road, Fleet, Hampshire GU51 3RH | ☎ | (01252) 788788 |
| | | 📠 | (01252) 788780 |
| 🌐 | www.sentinelha.org.uk | @ | info@sentinelha.org.uk |