

# A Directory

of accommodation and care



for older people in Rushmoor and Hart

# Using this Directory

This directory brings together a wide range of information about accommodation and related services for older people living in Rushmoor and Hart.

It is intended for older people who are thinking about their current or future needs and also for family, friends and others who may be caring for an older person.

The first part of the directory gives general advice about the options which may be available and the factors you may want to consider in coming to a decision.

The second part is a listing of the specialised accommodation available in Rushmoor and Hart with contact details.

The circumstances and needs of each individual are unique. This directory provides information and general advice, but anyone thinking about a move should consider contacting one of the sources of further information and advice mentioned in Section VII.

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# Section I

## Assessing your options

### Time to make a move?

For most older people, the decision to move from their existing home is a difficult one. Often the decision will be prompted by a crisis: an illness, an accident or bereavement. In these circumstances, a move may seem like a good idea. Before committing yourself to such a move there are a number of things to consider.

### Thinking about where you live now

In considering whether you can go on living in your present home you need to think about the **location**:

- How far is it to the shops?  
Can you get to the shops without help?
- Is it close to the doctor's surgery and the chemist?
- Do you have social contacts in the area: friends, family, church or social club?
- Does staying where you are depend on having access to a car? What will happen when you, or the person who gives you a lift, can no longer drive?

You need to think also about whether the **design and condition** of your home will make it difficult for you to go on living there:

- What is its current state of repair?  
For example, what is the condition of the roof and gutters, of the external paintwork, of the electrical system?
- How easy is it to get in and out of your home?  
Are there steep steps?
- How easy is it to get around inside your home?  
Can you still manage the stairs without too much difficulty?
- Are the sizes and layouts of the kitchen, the bathroom and the WC all right? Is there enough space for aids and adaptations to be made in the future?

You will also need to think about the costs of maintaining your current home:

- Are you still paying a mortgage or paying rent?
- How expensive is the cost of insurance for your home and its contents?
- How much Council Tax do you pay?
- Other costs to consider are the costs of repairing your home, heating your home and paid help.

### Deciding to stay?

You may decide, having considered all these things, that your present home is satisfactory and you want to go on living there. You may decide, having listed the problems you have with your present home, that you will put up with them.

If you decide to stay in your present home there are a number of ways in which you can tackle any problems you have identified:

- If you are a tenant and the problems concern the repair or maintenance of your home, you should contact your landlord. If you are not satisfied with the outcome, you should contact your local council.
- If you own your home and have problems with repairs and maintenance, you should contact the Hart and Rushmoor Home Improvement Agency mentioned in Section II.
- If you have difficulties in heating your home, you can also get advice from your local council and the Hart & Rushmoor Home Improvement Agency.
- If you have difficulty in getting around your home or using its facilities, you should ask your doctor to contact the Hampshire Social Services Occupational Therapy team to arrange for an assessment of your needs.

### Deciding to move?

If you decide to move from your present home, you have a number of options and these will depend on whether you are a **tenant** or a **home-owner**.

- You could consider moving to a smaller property, or to one which has only one level, such as a flat or bungalow. If you own your own home, you could sell it and buy a flat or a bungalow, but such a move could be difficult, as this type of accommodation may be more expensive. If you are a housing association tenant you should contact your local council and join the Rushmoor or Hart Housing Register.
- You could consider moving to be nearer facilities such as shops, a health centre, library, church and so on or to be nearer friends or relatives.
- You may decide to give up your own home altogether and move in with friends or relatives. This is a very personal decision and once made, can be difficult to withdraw from if things do not work out.
- You could decide to move to specialised accommodation, such as sheltered housing for rent or sale. Information on sheltered housing is set out in Section III.
- You could decide that you need help with daily living tasks and personal care and want to consider a move to extra-care sheltered housing, to residential care or to a nursing home. These are described in Section IV.

## Moving to other general housing

If you are considering a move to other general needs housing, you should seek advice from your local council's Housing Options team, the Citizens' Advice Bureau or Age Concern.

Housing association tenants will need to register on the Rushmoor or Hart Housing Register to apply for a move. More information on moving to a housing association home in Rushmoor is set out below.

A national scheme operates between councils and housing associations for all types of housing applicants, including older people, to allow them to move to other parts of the country. This is called HOMESWAP. Housing association tenants wanting to move out of the area, or family or friends who want to arrange a move into the area for an older person can contact HOMESWAP on 0845 606 6161 or visit the website at [www.homes.org.uk](http://www.homes.org.uk).

Home owners wanting to sell their home and buy another, will need to consult estate agents and their solicitor. Age Concern and the Citizens' Advice Bureau will be able to provide some advice and to recommend specialist publications.

## Moving to a housing association home in Rushmoor

Rushmoor Borough Council has introduced the 50plus letting scheme, a new way for people aged 50 and over to find a housing association home in Rushmoor.

If you are aged 50 or over and on the Rushmoor Housing Register you can actively seek and choose where you want to live. The Council advertises available properties each fortnight, at various sites across the borough, on its website, [www.rushmoor.gov.uk](http://www.rushmoor.gov.uk) and on a recorded Freephone 24-hour telephone message on 0800 358 272.

Properties advertised on the scheme include flats that are suitable for older people and flats in sheltered housing. When you have registered your interest in a property you will be invited to view it. The person with the highest points will be offered the property.

If you are interested in the scheme, but are not currently on the Housing Register, you will need to complete a Housing Register application form.

**To register for housing or find out more about the 50plus scheme, you should contact Diane Thornley Nominations Officer, at Rushmoor Borough Council on 01252 398 627.**

### **Points to remember**

Making a decision to move home is a serious one at any point in your life but especially in older age when where you live can have such a big impact on every aspect of your life.

## Section II

### Staying in your own home

If you are a home-owner or private tenant and you decide to stay in your own home, you may need help to carry out repairs, improvements and adaptations. The Hart and Rushmoor Home Improvement Agency, managed by In-Touch, part of the Hyde Housing Group, can help to organise the work so that you can stay living comfortably in your home.

The service can:

- Visit you in your home and assess the repairs you need
- Give you advice about financial help to pay for the work
- Help you apply for loans, grants and other kinds of financial help
- Provide technical advice
- Recommend building contractors, from an approved list, to carry out the work
- Offer you advice on safety and energy efficiency
- Refer you to other agencies that may be able to help you maintain your independence at home.

The service is totally independent and confidential. All advice is given free, but a fee may be charged for help with the completion of building works.

In-Touch also runs a handyperson service in Hart and Rushmoor. This is a mobile service that carries out small adaptations and repairs, including plumbing, fencing, security measures and minor electrical works. The cost of materials is chargeable, but labour is free.

**For an initial visit to discuss your concerns and the ways in which the Home Improvement Agency or handyman service can help, contact:**

Hart & Rushmoor Home Improvement Agency  
1st Floor Council Offices  
The Blackwater Centre  
12 - 14 London Road  
Blackwater. GU17 9AA

Telephone: 01276 608 950  
*(between 9.00am and 1.00pm Monday - Friday)*  
Fax: 01276 608 939  
Email: [hrsp@hyde-housing.co.uk](mailto:hrsp@hyde-housing.co.uk)

If you have a low income and need alterations to your home to make it easier to live in, you may qualify for a Disabled Facilities Grant from your local council. These grants are means-tested. You need to meet the medical criteria to apply and will require an assessment from an Occupational Therapist to support your application.

**For more information about Disabled Facilities Grants, you should contact Paul Juan, Private Sector Housing Manager at Rushmoor Borough Council on 01252 398 636.**

## Section III

### Moving to accommodation designed for older people

Many older people who feel that they can no longer cope in their existing home will consider a move to accommodation designed to meet their needs. This will generally be some form of sheltered housing. There are many sheltered housing schemes for rent and sale in Rushmoor and Hart, provided by housing associations and private developers.

#### **Sheltered housing for rent**

The accommodation will usually consist of flats, intended for people who are independent but either want a smaller home which is more convenient to manage or the security and company that this style of living can provide.

Most flats will have a separate bedroom, with their own kitchen, toilet and bathroom and be provided unfurnished so that you can decorate and furnish them to your own taste. Some communal facilities, such as a lounge or laundry facilities, may be provided.

Most schemes have a Scheme Manager who visits regularly and can be contacted during office hours between Monday and Friday. All flats have a Community Alarm system installed, usually with emergency pull cords that link flats to a 24 hour Care Centre.

The cost for sheltered housing will include rent and a service charge. Depending on your financial circumstances, you may qualify for help to meet these costs.

Some sheltered housing schemes provide an enhanced range of services and facilities. These may include additional services, such as meals cooked on site or extra facilities, such as bathrooms for assisted bathing.

Details of sheltered housing for rent in Rushmoor and Hart are set out in Section IX: Listings.

### **Sheltered housing for sale**

In recent years, sheltered housing has been built for sale to meet the needs of owner-occupiers. Some schemes are managed by housing associations and others are managed by specialist housing providers.

Each property is sold on a long lease, and in addition, residents pay a service charge to cover the costs of a Scheme Manager service. When the property is resold, it will be subject to conditions, such as the need for future purchasers to be over a specified age.

Sheltered housing for sale will generally consist of one or two bedroom flats, with separate kitchens and bathrooms. Communal facilities vary from scheme to scheme. All flats will be provided unfurnished. The management service may be subject to local agreement and leaseholders will be consulted on the fixing or adjustment of service charges. Such schemes will include a Community Alarm system as described above.

The initial purchase price will depend on local market conditions and you should always take professional advice before entering into any agreement. This is particularly important for arrangements for future changes in service charges.

Some schemes provided by housing associations have been built with government subsidy, allowing the flats to be sold at a discount to purchasers with limited capital. The managing organisation keeps a share in the value of the property, equivalent to the discount and this reduction in purchase price must be passed on to subsequent purchasers. Financial help may be available for those who experience difficulty in meeting their service charges.

Details of sheltered housing for sale in Rushmoor and Hart are set out in Section IX: Listings.

### **Almshouses**

Almshouse accommodation was provided in past centuries by landowners and benefactors for people in need of housing. Most almshouses have now been modernised and generally offer accommodation comparable with sheltered housing. Eligibility generally depends on very tight criteria, relating to past residence, occupation or other connection with the almshouse charity. Vacancies are generally advertised in libraries, churches and other public buildings nearby.

## Section IV

### Accommodation with care provided

It may be that your needs are for more than housing and you need the support of special facilities and care services. In this case, there are three options available: Extra Care (very sheltered) housing, residential care homes, and nursing homes.

#### **Extra Care (very sheltered) housing**

Extra Care housing is an extension of the established forms of sheltered housing described above and such schemes are usually managed by housing associations. All flats have a separate bedroom, kitchen, shower room and toilet and are unfurnished.

Facilities provided in extra care housing include a communal lounge, a laundry, a guest room and adapted bathrooms with specialist equipment for assisted bathing. Meals are available seven days a week in the restaurant. A team of dedicated care workers are based on site to ensure that the support and care needs of frailer residents are met and they can respond flexibly to the changing needs of residents.

An assessment procedure is in place for the allocation to extra care housing, agreed by Hampshire Adult Services, the local housing authorities and the housing associations. Allocations are made by a panel of representatives from these relevant professional organisation. Depending on your financial circumstances, you may qualify for help with the rent and other charges.

### Residential care homes

Residential care homes provide accommodation for those who need higher levels of support than will generally be available in sheltered housing. Meals will be provided and help will be available, according to individual needs, with the tasks of daily living, such as getting up and going to bed, using the toilet, washing and bathing, dressing and grooming. In addition to long-term accommodation, most homes are also able to offer respite care for shorter periods on either a one-off or regular basis.

All residential care homes must be registered with Hampshire Adult Services, will be inspected regularly and are required to meet the standards set by the local council. Hampshire Adult Services provide two large residential care homes in the area but most places are in relatively small homes run by private owners. Most provide single rooms. The majority will be furnished, but some will allow residents to bring items of their own furniture.

Some residential care homes provide for those who have Alzheimer's Disease or are suffering from other forms of mental confusion, but there is a shortage of such accommodation in the area.

If you need help with the costs of care, this will be subject to assessment of your need for such accommodation. Financial support will be subject to a Test of Resources, which will take into account the capital you will receive through the sale of your current home, even if has not yet been sold.

If you can afford to pay the charges for residential care, you can move into a privately run home without an assessment by Hampshire Adult Services. However, this is risky if you later find that you cannot afford to meet the charges and need help.

### Nursing homes

Nursing homes meet the needs of those who require long-term nursing, as well as personal care. Most nursing homes also offer respite care for shorter periods. All nursing homes must be registered with the health authority, are inspected regularly and must meet the standards set by the authority. All must provide at least a minimum level of qualified staff at all times. Most nursing homes in this area are operated privately, generally accommodating a relatively small number of residents. Accommodation may be in single rooms but some will be shared. Rooms will normally be furnished but it will often be possible for long-term residents to bring some items of their own furniture.

If you need help in meeting the costs involved, Hampshire Adult Services will carry out an assessment and may seek the opinion of your doctor or other professionals. If you are able to meet the charges, you will not be subject to such an assessment but, as for entry to a residential care home, you need to consider the long-term financial consequences of such a move.

Some, but not all, nursing homes are also able to accommodate those who are suffering from Alzheimer's Disease or other forms of mental confusion.

## Section V

### Hampshire Primary Care Trust

Local services for older people are very important to Hampshire Primary Care Trust. The trust has a responsibility to improve the health of older people in the area and ensure that good health services are available to you.

It is working with a number of local statutory and voluntary groups to take forward the government's National Service Framework for Older People. In doing this it is jointly tackling areas which include:

- Promoting healthy and active life in older age
- Ensuring people are treated as individuals and are able to make choices about their own care
- Developing services which avoid unnecessary stays in hospital and maximise independent living (sometimes known as intermediate care)
- Ensuring older people receive the maximum benefit from hospital stays
- Reducing the number of strokes suffered, but when they are, ensuring prompt access to integrated stroke care services
- Reducing the number of falls which result in serious injury, providing effective treatment for those who have fallen
- Promoting good mental health in older people and providing effective treatment and support for those with dementia and depression
- Rooting out age discrimination

If you would like to know more about this work or have comments or suggestions, the trust would be pleased to hear from you.

**Please write to:**

Hampshire Primary Care Trust, Harness House, Aldermaston Road  
Basingstoke, RG24 9NB  
01256 332 288

### **Assistance from the Health Service**

Your doctor or local health centre may provide a range of services to help you live independently.

The **Community Nursing Service** may be able to help you through a particular crisis, such as recovery from an accident or after an operation.

**Physiotherapy** is available to help maintain or to restore your mobility and dexterity. There are also chiropody services to literally keep you on your feet!

Your **local chemist** can provide advice in the event of illness and tell you if you need to consult your doctor.

A number of **dental practices** will accept NHS or private patients.

## Section VI

### Other services to help you stay independent

#### Help with housekeeping tasks

Help with tasks such as cleaning your house, doing the laundry, and shopping will not normally be provided by Hampshire Adult Services, unless you are also receiving a care package. There are a number of commercial organisations able to carry out such tasks for those able to pay. If you are considering employing help you should consider security issues. It is wise to use a reputable agency and Hampshire Adult Services will be able to offer advice.

In Rushmoor, you can contact **Rushmoor Voluntary Services on 01252 540 162**, who may be able to provide help with shopping and domestic chores, but you would need to be referred to them by your doctor, Care Manager or Scheme Manager.

In Hart, you can contact **Hart Voluntary Action on 01252 815 612**, who can put you in touch with neighbourhood care groups, who may be able to assist with transport and assistance within the home.

#### Help with personal care

If you need help with the tasks of daily living, such as getting up and going to bed, dressing, washing and bathing, using the toilet or making yourself a meal, Hampshire Adult Services may be able to help. This help is available whether you are living in your own home or in sheltered housing. Hampshire Adult Services will carry out an assessment of your needs.

If you qualify for help, they will arrange for the care you need to be provided either by using their own care staff or by employing staff from a private agency. You may be asked to make a contribution to the costs, according to your financial circumstances.

If you feel you need more help than the assessment provides, or if you prefer to make your own arrangements, you may choose to employ someone yourself. You should consider the security issues and only use staff from a reputable agency. Hampshire Adult Services can help you with this.

If you have difficulty cooking for yourself, Hampshire Adult Services may be able to arrange for meals on wheels to be delivered. They may also be able to suggest voluntary organisations who can offer help to meet your particular needs.

### **Help with disability**

If you have restricted mobility or difficulties in using your hands, perhaps because of arthritis, you may have difficulty getting around in your home or coping with the tasks of daily living. Help may be available from the Occupational Therapy Service.

An Occupational Therapist will carry out an assessment and make recommendations about equipment, which could help you, or adaptations to your home which will improve its accessibility. Small items of equipment will generally be provided for free but adaptations will be subject to a Test of Resources.

## **Community alarms**

Community alarms are special telephone systems connected to a care centre, which can be contacted in an emergency or if you are anxious about your safety or security. They can be installed alongside your existing telephone. You make a call to the care centre by pressing the button on the main alarm, or on the lightweight personal button you can wear on your wrist.

If you make a call, your details will appear on a computer screen at the care centre so the staff can see all the information they need to help you. This may be contacting the emergency services, contacting a relative or providing other advice and assistance.

Alarms are available to anyone living in the community, irrespective of your age or the type of accommodation you live in.

### **In Rushmoor contact:**

Pavilion Housing Association on 01252 338 800

### **In Hart contact:**

Hart District Council on 01252 622 122 extension 4420  
or [careline@hart.gov.uk](mailto:careline@hart.gov.uk)

## **Help with minor repairs**

Hyde Housing Association, together with Hart and Rushmoor Councils, has a handyperson scheme to help older homeowners with minor repairs. A whole range of small repairs can be carried out, including plumbing, fencing and gates, windows and doors and security measures. The labour is provided free, but materials are charged at cost. More information can be found in Section II: Staying in your own home.

Hart and Rushmoor Home Improvement Agency tel: 01276 608 950

## Section VII

### Sources of Information and advice

There are four national specialist organisations that offer information and advice:

The Elderly Accommodation Counsel provides information on all types of accommodation for older people, including sheltered housing to rent, buy and part buy, extra care schemes and close care schemes (sheltered accommodation in the grounds of a care home).

#### **Elderly Accommodation Counsel**

3rd Floor, 89 Albert Embankment, London, SE1 7TP

Helpline: 020 7820 1343

*[www.housingcare.org](http://www.housingcare.org)*

Counsel & Care is an organisation mainly concerned with the quality of care provided to residents in residential care. It provides a series of fact sheets and can also offer advice on choosing a residential care home.

#### **Counsel and Care**

Twyman House, 16 Boony Street, London, NW1 8555

Helpline: 0845 300 7585

*[www.counselandcare.org.uk](http://www.counselandcare.org.uk)*

Age Concern England provides a national information service with specialist advice on older people's housing and care. It also provides a wide range of publications and fact sheets.

### **Age Concern England**

Astral House, 1268 London Road, London, SW16 4ER

Tel: 020 8765 7200 Helpline 0800 00 99 66

*[www.ageconcern.org.uk](http://www.ageconcern.org.uk)*

Help the Aged also provides advice and information with a free national telephone service.

### **Help the Aged**

207-221 Pentonville Road, London, N1 9UZ

Tel: 020 7278 1114

*[www.helptheaged.org.uk](http://www.helptheaged.org.uk)*

Local advice is available from Age Concern through its office in Winchester (Age Concern Hampshire). Free phone 0800 328 7154

For advice on selling your property, disposing of a lease, buying a property or entering a contract to receive care in a residential care home you should consult a solicitor (several of these offer a free consultation). A list of local solicitors can be found on Rushmoor's website in the Advice and Accommodation Agency list:

**[www.rushmoor.gov.uk/housing](http://www.rushmoor.gov.uk/housing)**

## Section VIII

### Next steps

Providers of a residential care home or nursing home will have their own eligibility criteria and procedures. You should contact the home and arrange a visit and, if possible, arrange for a trial period before giving up your present accommodation.

If you need financial help to meet the costs of your accommodation and care, you should contact Hampshire Adult Services.

**Hampshire Social Services**, Adult Services Department,  
Old Town Hall, Grosvenor Road, Aldershot, GU11 3DP

Tel: 01252 314 221

*[www.hants.gov.uk](http://www.hants.gov.uk)*

### Contact details for your local council

**Rushmoor Borough Council**, Housing Services  
Council Offices, Farnborough Road, Farnborough,  
Hampshire, GU14 7JU

Tel: 01252 398 398

*[www.rushmoor.gov.uk](http://www.rushmoor.gov.uk)*

### **Hart District Council**

Civic Offices, Harlington Way, Fleet, Hampshire, GU51 4AE

Tel: 01252 622 122

*[www.hart.gov.uk](http://www.hart.gov.uk)*

Contact details for housing associations offering sheltered housing for rent in Rushmoor and Hart:

**Anchor Retirement Housing**

Milestone Place, 100 Bolton Road, Bradford,

West Yorkshire, BD1 4DH

Tel: 0208 6521 900

*www.anchor.org.uk*

**Hanover Housing Association**

South West Regional Office, Gateway House, Cornbrash Park,

Bumpers Way, Chippenham, Wiltshire, SN14 6RA

Tel 01249 707 000

*www.hanover.gov.uk*

**Housing 21**

Longwood House, Love Lane, Cirencester, Gloucester, GL7 1YG

Tel 0870 1924 300

*www.housing21.co.uk*

**James Butcher Housing Association**

39 High Street, Theale, Reading, Berkshire, RG7 5AH

Tel 0845 6066 366

*www.jbha.co.uk*

**Pavilion Housing Association**

Gordon House, Gordon Road, Aldershot, Hampshire, GU11 1LD

Tel: 01252 338 800

*www.pavilionhg.co.uk*

**Raglan Housing Association Ltd**

Ground Floor, Imperial Buildings, 68 Victoria Road, Horley,  
Surrey, RH6 7PZ

Tel: 0845 070 772

*www.raglan.org*

**Sentinel Housing Association**

Lismoyne House, 11 Church Road, Fleet, Hampshire, GU51 3RH

Tel: 01252 788 788

*www.yourhousing.co.uk*

**Shaftesbury Housing Association**

2nd floor, Cheviot House, 71 Castle Street, Salisbury,  
Wiltshire, SP1 3SP

Tel: 01722 414 698

*www.shaftesburyhousing.org.uk*

**Thames Valley Housing Association**

Premier House, 52 London Road, Twickenham, TW1 3RP

Tel: 0208 607 0607

*www.tvha.co.uk*

Contact details for leasehold sheltered housing, for private residential care homes and for sheltered homes are given with individual entries in the listings section.

# Section IX

## Listings

### Sheltered housing in Rushmoor

#### Alma House

Alma Close, Aldershot, GU12 4TZ

01252 325 668

*Pavilion Housing Association*

**Total flats:** 24 x 1bed flats. Scheme includes an additional 9x1 bedroom flats in Alma Close.

**Scheme facilities:** Lounge, guest facilities, laundry and garden. Pets are not accepted. Non-resident manager. Community alarm system.

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#### Bourne Court

Manor Road, Aldershot, GU11 3DG

01252 318 116

*Shaftesbury Housing*

**Total flats 77:** 42 studio flats, 28 x 1bed flats, 5 x 2bed flats, 2x3 bed flats (includes 9 mobility standard and wheelchair properties).

**Scheme facilities:** Lounge, guest facilities, laundry and garden. Cats and dogs accepted. Resident scheme manager. Community alarm service.

## Commodore Court

Southampton Street, Farnborough, GU14 6BL

020 8607 0607

*Thames Valley Housing*

**Total flats:** 18 x 1bed flats

**Scheme facilities:** Garden. Community alarm service.

Pets are not accepted.

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## Elizabeth House

Queen Elizabeth Drive, Aldershot, GU11 1QO

01252 313 364

*Pavilion Housing Association*

**Total flats 46:** 34 studio flats, 8x1bed flats and 1x2bed flat.

**Scheme facilities:** Lounge, guest facilities, laundry and garden.

Pets are not accepted. Non-resident manager.

Community alarm service.

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## Farren & Baveno House

Boundary Road, Farnborough, GU14 6TE

01252 378 736

*Pavilion Housing Association*

**Total flats 40:** 1bed flats and 1x2bed

**Scheme facilities:** Lounge, guest facilities, laundry and garden.

Pets are not accepted. Non-resident manager.

Community alarm service.

## Fernhill House

Boundary Road, Farnborough, GU14 6SU

01252 512 364

*Anchor Trust*

**Total flats 26:** 1 bed flats includes mobility standard and wheelchair properties.

**Scheme facilities:** Lounge, guest facilities, laundry and garden. Cats and dogs accepted. Part-time scheme manager. Community alarm service.

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## Fernhouse Lodge

Ashridge, Fernhill Road, Farnborough, GU14 9UZ

01252 338 800

*Pavilion Housing Association*

**Total Flats 22:** 1 bed flats, includes mobility standard and wheelchair properties.

**Scheme facilities:** Lounge, guest facilities laundry and garden. Pets are not accepted. Non-resident manager. Community alarm service.

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## Jenkins Place

Peabody Place, North Camp, Farnborough, GU14 6HB

01252 5123 954

*Pavilion Housing Association*

**Total Units 41:** 6x1bed studio apartments, 22x1bed flats, 1x2 bed flat and 12 bungalows.

**Scheme facilities:** Lounge guest facilities, laundry, lift and garden. Cats are accepted, but only for flats with access to own garden. Non-resident manager. Community alarm service.

## Pegasus Court

Rivers Close, Farnborough, GU14 6LZ

0870 1924 300

*Housing 21*

**Total flats 37:** 23 studio and 14x1 bed flats.

**Scheme facilities:** Lounge, laundry, guest room and garden.  
Pets are not accepted. Resident manager.

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## Runnymede Court

Holywell Close, Farnborough, GU14 8TU

01252 523 240

*Hanover Housing*

**Total flats 23:** 18 x 1bed flats and 5 x 2bed flats.

**Scheme facilities:** Lounge, laundry, guest room and garden.  
Cats and dogs accepted. Non-resident manager.  
Community alarm system.

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## Shaftesbury Court

47-51 Alexandra Road, Farnborough, GU14 6UT

01252 516 427

*Shaftesbury Housing Association*

**Properties 29:** 18 x 1beds (1person), 8 x 1bed(2 person), and 3  
mobility standard and wheelchair properties.

**Scheme facilities:** Lounge, laundry, guest facilities and garden.  
Resident scheme manager. Community alarm  
service. CCTV.

## St Clements Court

24 St Clements Court, Meadow Road, Farnborough, GU14 8HP  
01252 511 311

*Anchor Trust*

**Total Flats 60:** 36 bedsit, 8 x 1bed single flats and 15 flats for couples.

**Scheme facilities:** Lounge, laundry, guest facilities and a garden. Both cats and dogs accepted. Resident scheme manager.

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## Stuart Jones House

Maple Leaf Close, Farnborough, GU14 8HP  
01252 512 921

*Pavilion Housing Association*

**Total Flats 46:** 21 x 1bed flats, 10 bungalows and 16 x 1bed flats in a separate block. Includes mobility standard properties.

**Scheme facilities:** Lounge guest room, laundry and garden. Pets are not accepted. Non-resident manager. Community alarm service.

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## Wavell Court

Raglan Close, Aldershot GU12 4PG  
01252 313 639

*Raglan Housing Association*

**Total flats 24:** 1 beds

**Scheme facilities:** Lounge, laundry and guest room. Resident manager.

## William Hitchcock House

Fairfax Road, Farnborough, GU14 8LT

01252 513 120

*Pavilion Housing Association*

**Total flats 44:** 42x1bed flats and 2x2bed flats.

Includes mobility standard properties.

**Scheme facilities:** Lounge, laundry, guest room and garden.

Pets are not accepted. Non-resident manager.

Community alarm service.

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## Wimborne House

Sycamore Road, Farnborough, GU14 6RA

01252 512 277

*Shaftesbury Housing Association*

**Total flats 28:** 26 studio flats 1x 1person flat, 1 x 2 person flat.

Includes mobility standard properties.

**Scheme facilities:** Lounge, laundry. Pets not accepted.

Resident scheme manager.

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## York House

York Road, Aldershot, GU11 3HX

01252 322 094

*Pavilion Housing Association*

**Total flats 31:** 13 studio flats, 7 x 1bed flats, 1 x 2bed flat and

10 bungalows. Includes mobility standard properties.

**Scheme facilities:** Lounge, laundry, guest facilities and garden.

Pets are not accepted. Non-resident manager.

Community alarm service.

## Retirement Lease Housing Association

1 Pickford Street, Aldershot, GU11 3NL  
01252 356 000

**Chasewater Court** St Benedicts Close, Aldershot

**Properties:** 24 flats. 1bed, 2bed.

**Scheme Facilities:** Guest facilities and garden.  
Resident manager and community alarm service.  
Leasehold.

**Cherry Lodge** Aldershot, GU12 4LN

**Properties:** 8 x 1bed flats

**Eggars Court** St Georges Road East, Aldershot, GU12 4LN

**Properties:** 31 flats. 1bed and 2Bed.

**Scheme facilities:** Lounge, guest facilities, laundry and garden.  
Resident manager and community alarm service.

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## Shaftesbury Housing Association - Leasehold

Contact resident manager 01252 524 015

**Cooper Court** Salisbury Road, Farnborough, GU14 7AZ

**Properties:** 24 x 2bed flats.

**Facilities:** Lounge and guest room.  
Resident manager and community alarm service.

## Extra Care sheltered housing in Rushmoor

### Place Court

Pool Road, Aldershot, GU11 2SU

01252 337 068

*Pavilion Housing Association*

**Total flats 52:** 1bed and 2bed. Includes mobility standard properties.

**Scheme facilities:** 2 bathrooms with special equipment, lounge, restaurant (meals 7 days a week), guest facilities, laundry and garden. Pets are not accepted. 'Extra care scheme' with non-resident manager. Community alarm service. On-site care team.

## Enhanced sheltered housing in Rushmoor

### St John's Court

St John's Road, Farnborough, GU14 9RW

01252 515 782

**Total Flats 40:** 38 x 1bed and 2 x 2beds. Includes mobility standard properties.

**Scheme facilities:** Bathroom with special equipment, lounge, dining room (lunch club Mon,Wed & Fri), guest facilities, laundry and garden. Pets are not accepted. Non- resident manager. Community alarm service.

## Leasehold sheltered housing in Rushmoor

### Beaumont Village

Alexandra Road, Aldershot, GU11 1QJ  
07977 98 55 11

**Total Properties:** 62 flats, bungalows. Size: 1bed and 2bed.  
Leasehold and rent.

**Scheme facilities:** Lounge, dining room, restaurant, guest facilities, laundry and garden. Both cats and dogs are accepted with special permission.  
'Extra care' scheme with on-site care staff, resident manager (24 hours).

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### Downland Retirement Homes Ltd

51 Fishbourne Road, Chichester, West Sussex, PO19 3HZ  
01243 533 799

**High View Lodge** William Farthing Close, Aldershot

**Properties:** 29 Flats. 1bed and 2bed.

**Scheme facilities:** Lounge and laundry  
Resident manager and community alarm service.

## **Peveler Management Services**

Frampton House, 14-16 Queensway, New Milton,  
Hampshire, BH25 5NN

Tel: 0870 600 5560

*(Management agents for McCarthy & Stone Developments Ltd).*

**Kingsley Court** Windsor Way, Aldershot, GU11 18Z  
**Properties:** 67 flats. 1 and 2 bed  
**Facilities:** Lounge, guest suite and restaurant.  
'Assisted Living' scheme. Resident manager.  
24 hour staffing. Full wheelchair access.

**Meadsview Court** 12 Clockhouse Road, Farnborough  
**Properties:** 28 flats. 1bed and 2bed.  
**Facilities:** Lounge, guest facilities, laundry and garden  
Non-resident manager and community alarm  
system.

**Wilmot Court** Victoria Road, Farnborough  
**Telephone:** 01252 377149  
**Properties:** 45 flats. 32 x 1bed and 12 x 2bed.  
**Facilities:** Lounge, guest suite, and laundry room. Resident  
manager, camera entry system and 24hr careline.

## Almshouses in Hart

There are six sets of Almshouses in Hart, administered by five trusts. Entry qualifications vary and generally relate to age and residence. Anyone interested in securing a place in an almshouse should approach the individual trust.

### **Crookham Almshouse Charities**

Church Crookham  
01252 542 227

**Properties:** 2 x 2 person flats, 14 x 1 person flats.

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### **Elvetham Charities**

Elvetham Estates Office, Hartley Wintney, Hook, RG27 8AW  
01252 844 817

**Calthorpe Houses** Elvetham Lane, Elvetham, Hook

**Properties:** 9 x 1 bedroom self contained bungalows.  
Resident warden.

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### **Hawley Almshouse and Relief in Needs Charity**

Trustees Office, Ratcliffe House, Hawley Road, Blackwater,  
Camberley, Surrey, GU17 0PW  
01276 33515

### **Henry Randell's Almshouses & Garth Cottages**

**Properties:** 6 x bedsits and 3 x bedsit bungalows.

**Ratcliffe House**

**Properties:** 10 x 1 bed bungalows.

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**Ironmonger's Company**

Barbican, London, EC2Y 8AA

**Geffrey's House** London Road, Hook

**Telephone:** 01256 762 335

**Properties:** 49 x 1bed flats and 4 x 2bed flats.

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**Odiham Consolidated Charities**

Odiham Almshouses

01256 370 370

**Properties 29:** 1bed bungalows.

Vacancies advertised in public notices.

## Sheltered housing in Hart

### Albany Court

Albany Road, Fleet, GU51 3PX

01252 613 995

*Sentinel Housing Group*

**Properties 19:** 15 studio apartments and 4 x 1bed flats.

**Facilities:** Residents sitting room, kitchen, laundry, laundry and guest facilities. Support staff contact residents each day Monday - Friday and 'Communicare' 24 hour alarm service.

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### Fiske Court

37 Fiske Court, Gordon Road, Yateley, GU46 6AN.

01252 878 084

*Hanover Housing Association*

**Properties:** 62 flats. 1bed and 2bed.

**Facilities:** Laundry. Non- resident estate manager. Community alarm service.

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### Gregory House

Charles Close, Hook, RG21 9JU

Tel: 01252 763 500

*Sentinel Housing Group*

**Properties 46:** 20 Studio flats, 17 x 1bed flats and 7 bungalows.

**Facilities:** Residents sitting room, kitchen, laundry and guest facilities. Support staff contact residents each day Monday - Friday and 'Communicare' 24 hour alarm service.

## Hanover Close

1 Hanover Close, Yateley.

01252 872 255

*Hanover Housing Association*

**Properties:** 18 x 1bed bungalows.

**Facilities:** Lounge and laundry. Non-resident estate manager. Community alarm service.

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## Paulsfield

Reading Road, Eversley, RG27 9JU

0118 973 3469

*Sentinel Housing Group*

**Properties 15:** 12 x 1bed flats and 3 bungalows.

**Facilities:** Residents sitting room, kitchen, laundry, and hairdressing room.  
Support staff based at Paulsfield, and 'Communicare' 24 hour alarm service.

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## Wickham Court

Wickham Place, Church Crookham, GU52 6NG

Tel: 01252 624 172

*Sentinel Housing Association*

**Properties 32:** 28 studio flats and 4 x 1bed flats

**Facilities:** Residents sitting room, kitchen, guest facilities and laundry. Support staff contact residents each day Monday - Friday and 'Communicare' 24 hour alarm service.

## Enhanced sheltered housing in Hart

### Hedgecroft

Bracken Lane, Yateley, GU17 7JW  
01252 870 509

*Sentinel Housing Association*

**Properties 37:** 31 x 1bed (1 person flats) and 6 x 1bed (2 person flats).

**Facilities:** Residents sitting room, second sitting room, kitchen, guest facilities, laundry, assisted shower/bathroom and hairdressing room. Support staff contact residents each day Monday - Friday and 'Communicare' 24 hour alarm service.

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### Rosefield Court

Monachus Lanes, Hartley Wintney, RG27 8NP  
01252 845 256

*Sentinel Housing Group*

**Properties 58:** 38x1bed (1person flat), 2x1bed cottage and 18x1bed bungalows.

**Facilities:** Residents sitting rooms, kitchen, conservatory, guest facilities, laundry, assisted bathroom and hairdressing room. Support staff contact residents each day Monday - Friday and 'Communicare' 24 hour alarm service.

## Leasehold sheltered housing in Hart

### **Peverel Management Services**

Frampton House, 14-16 Queensway, New Milton,  
Hampshire, BH25 5NN  
0870 600 5560

*(Management agents for McCarthy & Stone Developments Ltd).*

- |                       |  |
|-----------------------|--|
| <b>Argyll Court</b>   | 42 Clarence Road, Fleet, GU51 3SH  |
| <b>Telephone:</b>     | 01252 624 523  |
| <b>Properties:</b>    | 32 apartments. 22x1bed and 9x2bed.   |
| <b>Facilities:</b>    | Residents lounge, guest suite and laundry room.<br>Resident manager, camera entry system and<br>24hr careline.   |
| <b>Hartford Court</b> | Weatherby Gardens, Hartley Wintney   |
| <b>Properties 53:</b> | Including flats bungalows and houses.  |
| <b>Facilities:</b>    | Lounge, guest facilities, laundry, garden and<br>conservatory. Resident manager.                                 |
| <b>Maple Lodge</b>    | Pegasus Court, Weatherby Gardens,<br>Hartley Wintney   |
| <b>Properties:</b>    | 40 flats.  |
| <b>Facilities:</b>    | Lounge, guest room, laundry, garden and conservatory.  |
| <b>Pegasus Court</b>  | Birch Avenue, Fleet  |
| <b>Properties:</b>    | 39 flats/houses. Size: 1bed and 2bed.<br>Includes mobility standard properties.                                  |
| <b>Facilities:</b>    | Lounge, guest, facilities, laundry, garden and<br>conservatory. Resident manager and community<br>alarm service. |

**Silverwood Court** Branksomewood Road, Fleet  
**Properties:** 21 flats. 1bed and 2bed.  
**Facilities:** Lounge, guest facilities, laundry and garden.  
Non-resident manager and 24hr community alarm service.

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### **James Butcher Housing Association Ltd.**

38b High Street Chobham, Surrey, GU24 8AA  
01276 855 622

**The Elms** Broom Way, Blackwater, Camberley, GU17 9DW  
**Telephone:** 01276 600372  
**Properties 23:** 1bed and 2bed flats.  
**Facilities:** Lounge, guest room, laundry and garden.  
Resident manager and community alarm service.

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### **Guardian Management Services**

Milestone Place, 100 Bolton Road, Bradford, BD1 4DH  
01274 381 734

**Bartons Court** Dunleys Hill, Odiham, RG29 1DP  
**Telephone:** 01274 381 734  
**Properties 13:** 2bed flats and bungalows.  
**Facilities:** Guest room. Non- resident manager and community alarm service.

**Berry Court** Station Road, Hook, RG27 9JZ  
**Properties 25:** 1bed and 2bed flats.  
**Facilities:** Lounge, guest room, laundry and garden.  
Resident manager and community alarm service.

## **Warden Housing**

Malt House, 281 Field End Road, Eastcote, Ruislip, HA4 9XQ  
020 2268 3000

**Clare Court**                      Clarence Road, Fleet  
**Telephone:**                      01252 812 843  
**Properties 34:**                      25 x 1bed flats and 9 x 2bed flats.

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## **Stadium Housing Association**

Olympic Office Centre, 8 Fulton Road, Wembley, HA9 0NA  
020 8900 0185

**Pinewood Court**                  Pinewood Hill, Fleet, GU51 3BG  
**Telephone:**                      01252 617162  
**Properties:**                        38 flats.  
**Facilities:**                        Lounge, laundry and guest facilities.  
Resident manager and community alarm service.

## Residential Care Homes in Rushmoor

A directory of care homes in Rushmoor and Hart including available bed spaces can be viewed on:

[www.hampshirecareassociation.org.uk/carehomedirectory](http://www.hampshirecareassociation.org.uk/carehomedirectory)

### 144 Alexandra Road

Farnborough, GU14 6RP

01252 544 467

**Accommodation:** Accommodates 8 residents.

**Caters for:** People over 65 with mental illness  
(excluding dementia).

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### Bowood House

1 Landsdowne Road, Aldershot, GU11 3ER

01252 323 834

**Accommodation:** Accommodates 10 residents

**Caters for:** People over 65 with dementia and older people  
who need care because of old age.

---

### Devereux House

69 Albert Road, Farnborough, GU14 6SL

01252 512 967

**Accommodation:** Accommodates 16 residents.

**Caters for:** People who need care because of old age.

## Fairhaven Residential Care Home

76 Cambridge Road, Aldershot, GU11 3LD

01252 322 173

**Accommodation:** Accommodates 13 residents.

**Caters for:** People over 65 with dementia. People who need care because of old age.

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## Grasmere House

33 Cargate Avenue, Aldershot, GU11 3EW

01252 328 052

**Accommodations:** 9 beds.

**Caters for:** People who need care because of old age.

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## Knellwood War Memorial Home

83 Canterbury Road, Farnborough, GU14 6QN

01252 542 169

**Accommodation:** 52 residents.

**Caters for:** People who need care because of old age.

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## Marberry Rest Home

49 Cambridge Road, Aldershot, GU11 3JY

01252 331 658

**Accommodation:** 3.

**Caters for:** Those with learning and physical disabilities and over 65 years old.

## Martlets

2 Reading Road, Farnborough, GU14 6NA  
01252 522 596

**Accommodation:** 18 residents.

**Cares for:** Caters for people over 65 with dementia.  
People who need care because of old age.  
Provides short stay.

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## Park View

7-10 Church Circle, Farnborough, GU14 6QH  
01252 547 882

**Accommodation:** 32 residents.

**Caters for:** Caters for people over 65 with dementia.  
People who need care because of old age.

---

## Remyck House

5 Eggars Hill, Aldershot, GU11 3NQ  
01252 310 411

**Accommodation:** 29 residents.

**Caters for:** Caters for people over 65 with dementia.  
People who need care because of old age.

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## Ticehurst

Whitchurch Road, Aldershot, GU11 3RX  
01252 311 832

**Accommodation:** Provides accommodation for 86 residents  
(includes 48 places with nursing care).

## Nursing homes in Rushmoor

### Lavender Lodge Home

Bruntile Close, Reading Road, Farnborough, GU25 6PR

**Accommodation:** 68 residents.

**Cater for:** People who need care because of old age.  
People over 65 with dementia. Care home offering both personal and nursing care.

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### Manor House Nursing Home

23 Manor Road, Aldershot, GU 11 3DG

01252 325 753

**Accommodation:** Accommodation for 34 residents.

**Caters for:** Caters for people over 65 with dementia.  
People who need care because of old age.  
Provides short stays.

---

### Manor Place Nursing Home

116 Church Lane East, Aldershot, GU11 3HN

01252 319 738

**Accommodation:** 35 residents.

**Caters for:** Caters for people over 65 with dementia.  
People who need care because of old age.  
Includes a secure EMI nursing unit.  
Provides short stays.

## Marwa Nursing Home

27-29 Manor Road, Aldershot, GU11 3DG

01252 322 980

**Accommodation:** 28 residents.

**Caters for:** People who need care because of old age.  
Member of registered Nursing Home Association.  
Provides short stay.

## Residential care homes in Hart

### Beacon House

Victoria Hill Road, Fleet, GU51 4LG

01252 615 035

**Accommodation:** 20 residents.

**Cares for:** People who need care because of old age.  
People over 65 with dementia.

---

### Derriford House

Pinewood Hill, Fleet, GU51 3AW

01252 627 364

**Accommodation:** 30 residents.

**Cares for:** People who need care because of old age.  
Provides short stays.

## Maryfield Home for the Elderly

41 London Road, Hook, RG27 9LA

01252 762 394

*Run by Dominican Sisters of St. Catherine of Siena.*

**Accommodation:** 26 residents.

**Care for:** People who need care because of old age.

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## Old Raven House

London Road, Hook, RG27 9EF

01256 76288

**Accommodation:** 28 Care hotel, majority of rooms have en-suite.

**Caters for:** People who need care because of old age.

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## Sunrise of Fleet

22-26 Church Road, Fleet, GU51 4NB

01252 617 657

**Accommodation:** This home accommodates 75 residents.

**Caters for:** People who need care because of old age.

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## Thurlston House

Victoria Hill Road, Fleet, GU51 4LD

01252 628 520

**Accommodation:** 49 residents Run by Hampshire County Council.

**Caters for:** People who need care because of old age.

People over 65 with dementia.

## Woodlands Elderly Persons Residence

174 -178 Reading Road South, Church Crookham, Fleet, GU52 6AE  
01252 850 236

**Accommodation:** 40 residents.

**Caters for:** People who need care because of old age.  
People over 65 with dementia.  
Member of Hampshire Care Association.

## Nursing homes in Hart

### The Briary Home plc

Reading Road North, Fleet, GU51 4AN  
01252 614 583

**Accommodation:** 51 residents.

**Caters for:** People who need care because of old age.  
People over 65 with dementia. Member of  
Registered Nursing Home Association.

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### Marlborough House

241 Aldershot Road, Church Crookham, Fleet, GU51 8EJ  
01252 617 355

**Accommodation:** 47 residents.

**Caters for:** People who need care because of old age.  
Member of Registered Nursing Home  
Association. Provides short stays.



**This directory brings together a wide range of information about accommodation and related services for older people living in Rushmoor and Hart.**

The directory gives general advice about the options which may be available and the factors you may wish to consider.

Inside is a listing of the specialised accommodation available in Rushmoor and Hart with contact details.



CUSTOMER SERVICE EXCELLENCE



**Produced December 2006.**

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**RUSHMOOR BOROUGH COUNCIL**

Council Offices, Farnborough Road, Farnborough, Hants. GU14 7JU

01252 398 398 ■ [customerservices@rushmoor.gov.uk](mailto:customerservices@rushmoor.gov.uk) ■ [www.rushmoor.gov.uk](http://www.rushmoor.gov.uk)