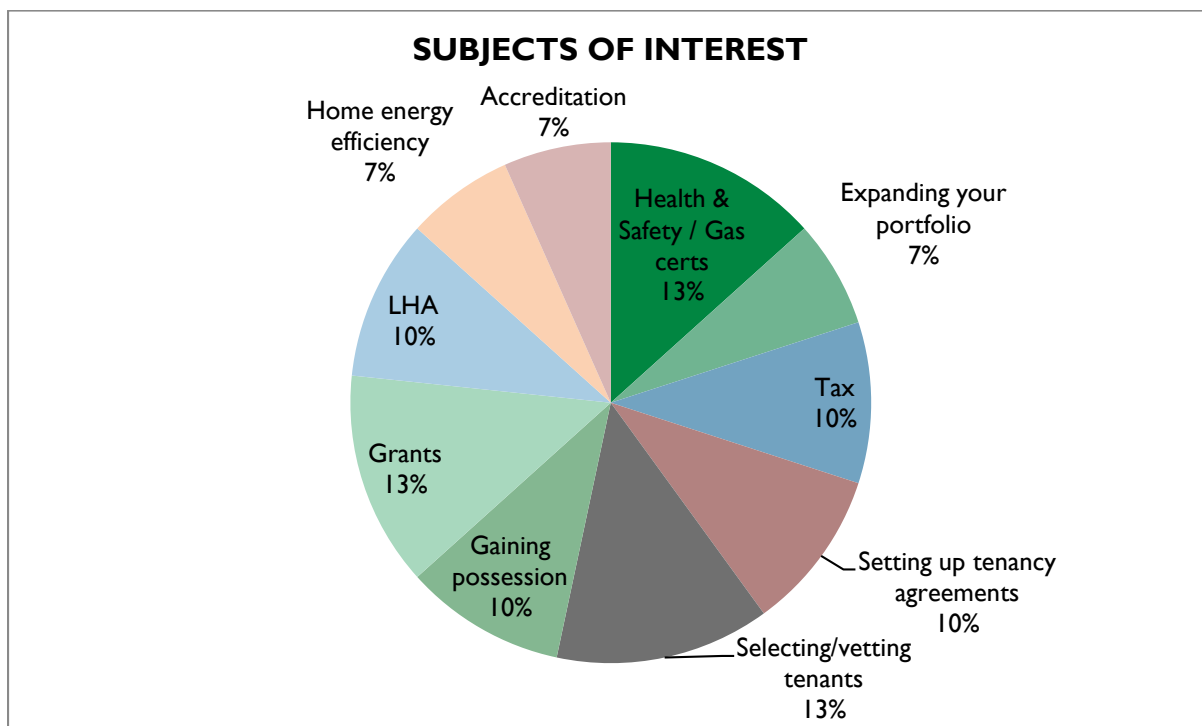
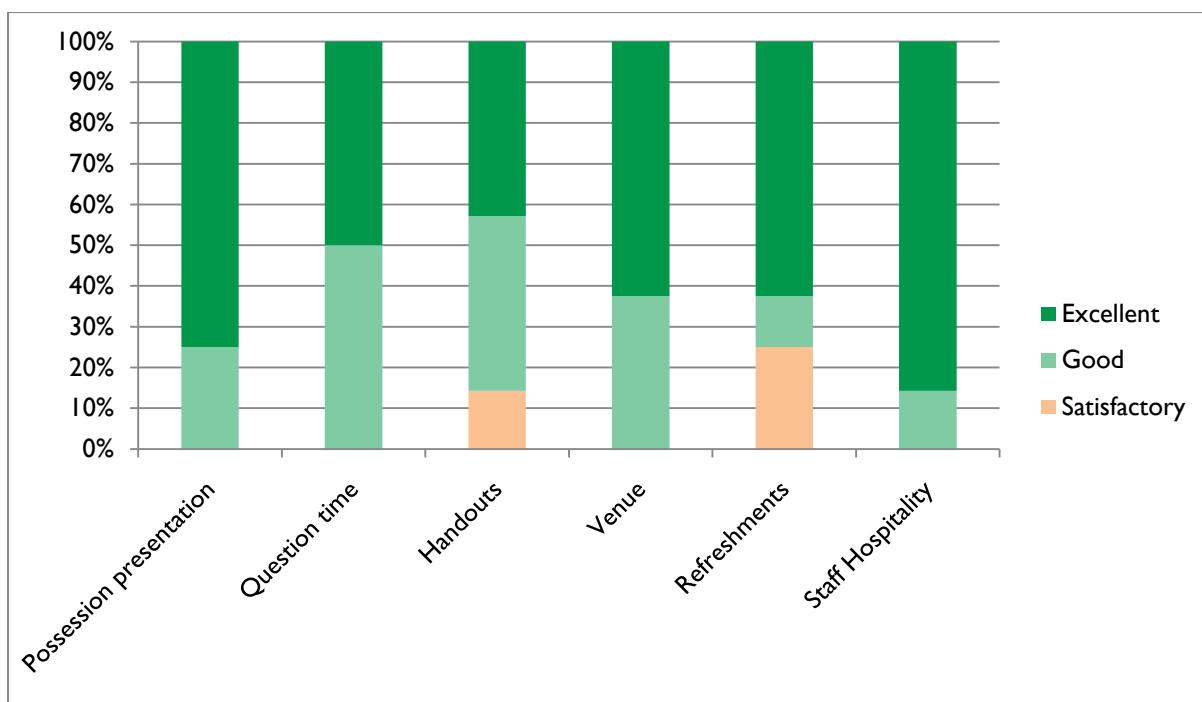
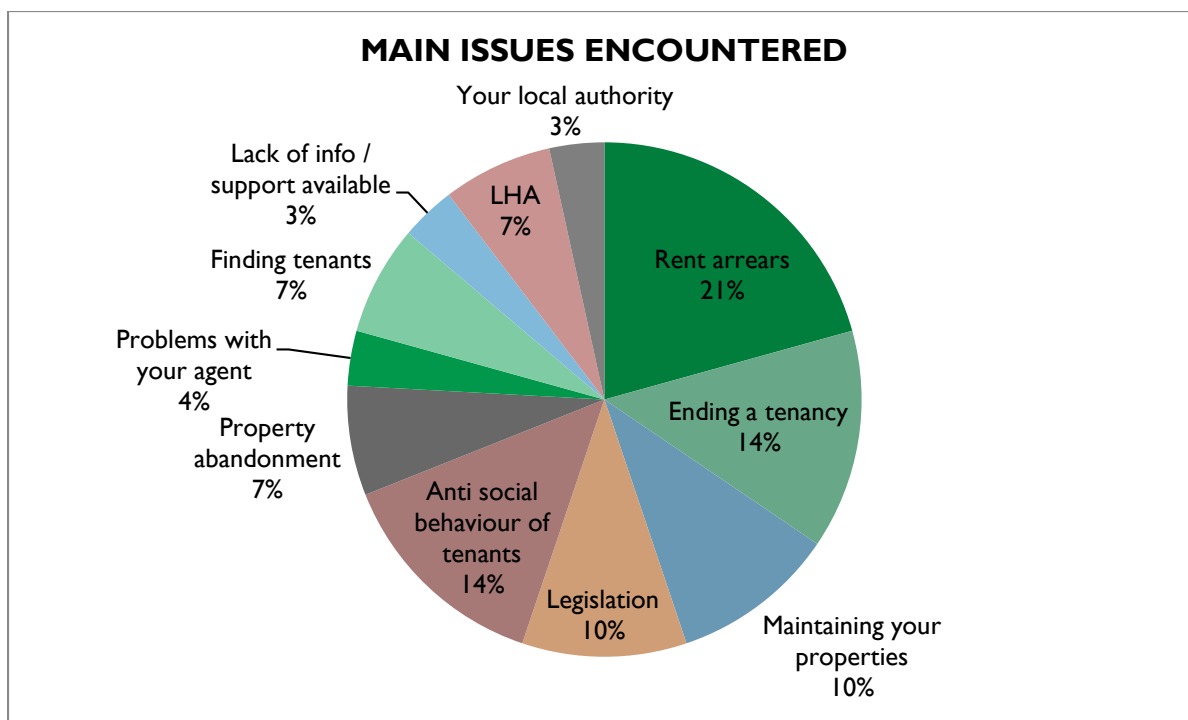


Survey Results

The following survey is on landlords' experience of the Landlords Forum in May 2009. A total of 47 people attended including staff and 9 people responded to the questionnaire. The results are shown below.

Satisfaction with aspects of the event:





Landlords Comments:

- Unhappy about car park charges
- Need more details for brand new landlords
- A prompt start @ 6pm
- HDC have been excellent with setting up 1st private contract with an LHA tenant.

Outcomes

Landlords' forum Actions:

- Discuss with John Walton possibility of landlord newsletter for mid-November this may be an annual letter issued 6 months after each forum to follow up on topics highlighted in the feedback.
- With future forums to issue reminder calls day before.