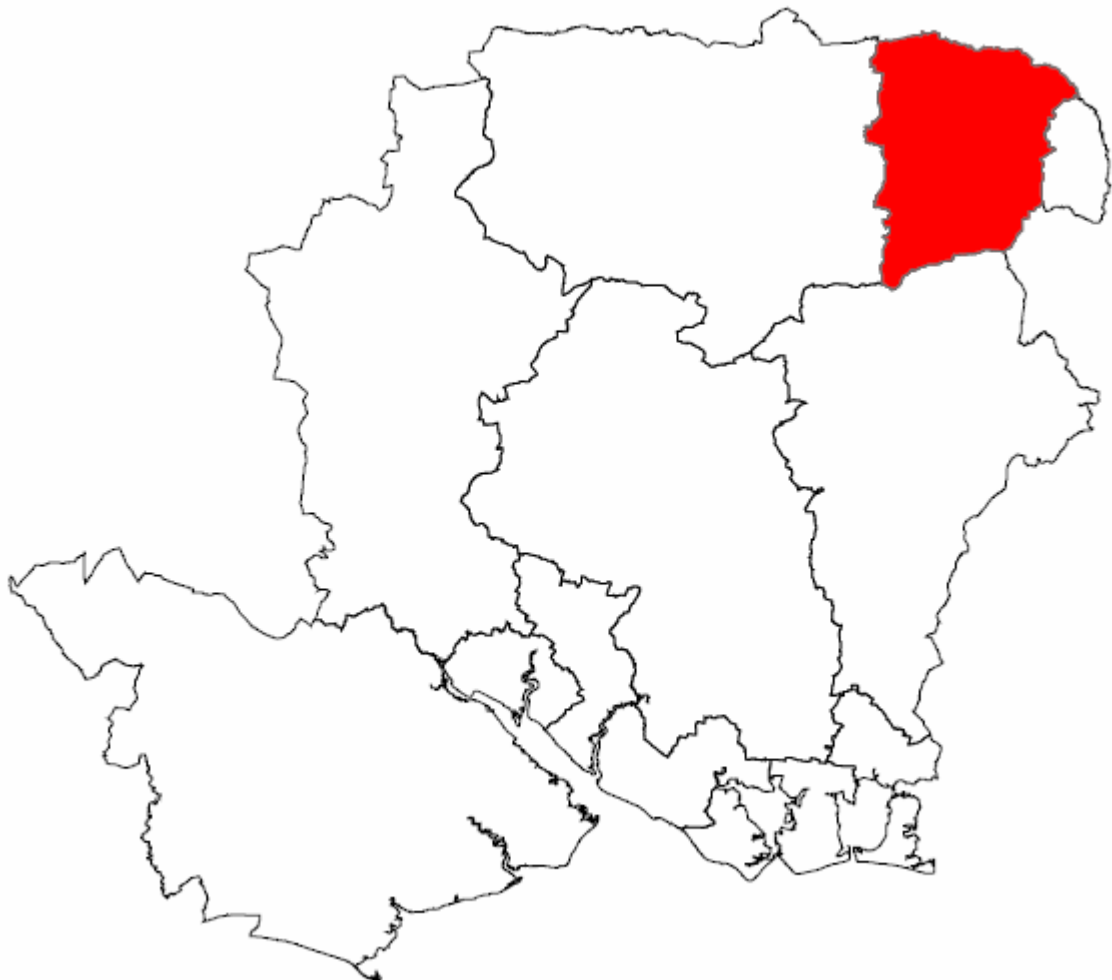


HART DISTRICT COUNCIL

EMERGENCY RESPONSE PLAN



Issued by the Hampshire County Council Emergency Planning Officer on behalf of the
Chief Executive of Hart District Council

FOREWORD

The key to an effective response is the application of sound corporate principles and inter-agency co-operation. The purpose of this document is to set out those principles and provide a plan to enable Hart District Council to perform its function as a Category 1 responder to a wide range of emergencies, including major incidents. It complements the plans of other responding agencies within a nationally agreed framework.

The plan is structured as follows:

Part One:

A quick reference activation section which can be used as an aide memoir and provides working documents to use when an emergency is reported to Hart District Council.

Part Two:

The scope of the plan including its aims and objectives

Part Three:

The principles of the nationally agreed Emergency Management Framework

Part Four:

The principles of the Hart District Council Response

Part Five:

Supporting annexes

This plan will be reviewed annually to ensure it remains valid and accurate. Any changes to departmental structures or responsibilities which alter the agreed actions or roles under this plan should be notified to the Hart Emergency Planning Officer, Dave Goddard



Chief Executive
Hart District Council

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External Organisations

Organisation	Paper	CD
Hampshire County Council	3	1
Basingstoke and Deane Borough Council (Emergency Planning Officer)		1
Bracknell Forest Borough Council (Emergency Planning Officer)		1
East Hampshire District Council Emergency (Emergency Planning Officer)		1
Rushmoor Borough Council Emergency (Emergency Planning Officer)	2	1
Surrey County Council (Emergency Planning Officer)		1
Surrey Heath Borough Council (Emergency Planning Officer)		1
Wokingham Borough Council (Emergency Planning Officer)		1
Waverley Borough Council (Emergency Planning Officer)		1
Hampshire Constabulary (Emergency Planning Officer)		1
Hampshire Fire and Rescue Service (Emergency Planning Officer)		2
South Central Ambulance Service NHS Trust (Emergency Planning Officer)		2
Maritime and Coastguard Agency (Emergency Planning Officer)		1
Environment Agency (Emergency Planning Officer)		1
Hampshire Primary Care Trust (Emergency Planning Officer)		2

total 5 18

TOTAL 38 26

ELECTRONIC COPIES:

Location	Available
A copy of the Hart Emergency Response Plan can be found on the Hart Website	www.hart.gov.uk.

AMENDMENTS PAGE

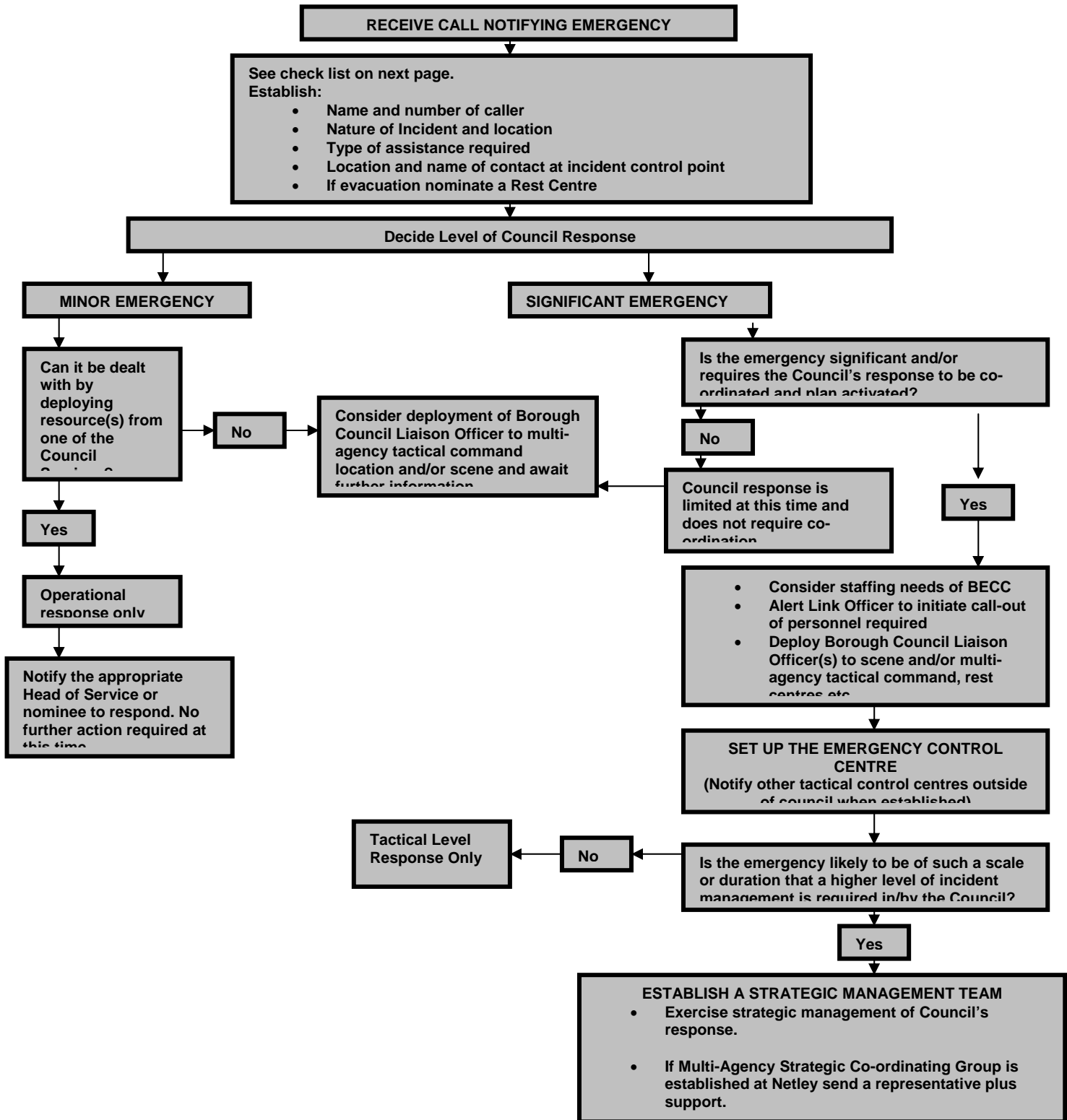
Amendment Number	Description of Amendment	Part & Page Number	Date Amendment Issued	Date Plan Amended	Signature
1. version 1.1	Contents updated	Page 3	01.12.2008		
2. version 1.1	Distribution updated	Page 6-7	01.12.2008		
3. version 1.1	Addition to Controller role	1: 7	01.12.2008		
4. version 1.1	Assistant Co-ordinator added	1: 9a	01.12.2008		
5. version 1.1	Update to Supervisor role	1: 10	01.12.2008		
6. version 1.1	Addition to Liaison Officer	1: 11a	01.12.2008		
7. version 1.1	Contacts Directory updated	1: 16-20	01.12.2008		
8. version 1.1	Satellite directory added	1: 21	01.12.2008		
9. version 1.1	ECC layout updated	1: 22-23	01.12.2008		
10. version 1.1	External Contacts updated	1: 24-30	01.12.2008		
11. version 1.1	Reference added	2: 1	01.12.2008		
12. version 1.1	Recovery Plan added	3: 1	01.12.2008		
13. version 1.1	Communications updated	4: 3	01.12.2008		
14. version 1.1	DECC Equipment updated	4: 8-10	01.12.2008		
15. version 1.1	Additions to Annex A	5: 1-2	01.12.2008		
16. version 1.1	Updates to Annex C	5: 4-6	01.12.2008		
17. version 1.1	Additions to Annex F	5: 11, 13-14	01.12.2008		
18. version 1.1	PRC details updated	5: 27	01.12.2008		
19. version 1.1	Additions to Annex N	5: 45	01.12.2008		
20. version 1.1	Amendment to Annex P	5: 46	01.12.2008		
21. version 1.1	Amendment to Annex T	5: 63-64	01.12.2008		
22 version 1.2	Distribution list update	P 6&7	01/08/2009		
23 version 1.2	Bullet points numbered	1: 2 & 3	01/08/09		
24 version 1.2	Wording change and HCC contact details added	1: 2 & 3	01/08/09		
25 version 1.2	Space for incident details increased	1: 2 & 3	01/08/09		
26 version 1.2	EPU contact details added	1: 3	01/08/09		
27 version 1.2	Changes to staff levels info (page no in plan)	1:5 & 6	01/08/09		
28 version 1.2	Wording added ie description	1:5	01/08/09		
29 version 1.2	Asst co-ord role added	1:5	01/08/09		
30 version 1.2	Controller role continued	1:7a	01/08/09		
31 version 1.2	Bullet point re-worded	1:9a	01/08/09		
32 version 1.2	Change Borough to District in title	1:9a	01/08/09		
33 version 1.2	Full stops added	1:9a	01/08/09		
34 version 1.2	Text added	1:11a	01/08/09		

Hart District Council Emergency Response Plan

35 version 1.2	Contacts Directory updated	1;16-29	01/08/09		
36 version 1.2	Page ref text added (to 2.4.3)	2:2	01/08/09		
37 version 1.2	Abbreviation added (to 2.4.4)	2:2	01/08/09		
38 version 1.2	Clarification of text (to 2.6.4)	2:3	01/08/09		
39 version 1.2	LRF web link name updated (2.7.1)	2:4	01/08/09		
40 version 1.2	Typing error corrected 2.8.1	2:4	01/08/09		
41 version 1.2	Mutual Aid statement 2.11	2:5	01/08/09		
42 version 1.2	Text deleted/page ref added	4:3,4, 5, 6, 7, 8	01/08/09		
43 version 1.2	ACCOLC deleted, MPTAS info added annex A 4	5:1	01/08/09		
44 version 1.2	Text added re loc of Sat Tel	5:2	01/08/09		
45 version 1.2	Typing error corrected annex A. 7.2	5:2	01/08/09		
46 version 1.2	Web link changed Annex A. 7.2	5:2	01/08/09		
47 version 1.2	Typing error changed annex F. 4.4	5:12	01/08/09		
48 version 1.2	DOTI name changed annex H.2.8	5:19	01/08/09		
49 version 1.2	Text deleted annex L.2.1	5:23	01/08/09		
50 version 1.2	Text added to para L.2.7	5:24	01/08/09		
51 version 1.2	Text added to para M.2.4	5:39	01/08/09		
52 version 1.3	Amend Distribution List	Pages 6&7	01/08/10		
53 version 1.3	Update Amendments Page	Page 9	01/08/10		
54 version 1.3	Amend Link Officer Card	Part 1 Page 8	01/08/10		
55 version 1.3	Amend Supervisors Card	Part 1 Page 10	01/08/10		
56 version 1.3	Amend Call Operators Card	Part 1 Page 12	01/08/10		
57 version 1.3	Amend Contact Directory	Part 1 Pages 16-20	01/08/10		
58 version 1.3	Amend Contact Directory	Part 1 Pages 24-30	01/08/10		
59 version 1.3	Amend Punctuation	Part 3 Page 1	01/08/10		
60 version 1.3	Amend Part 4	Pages 3-8	01/08/10		
61 version 1.3	Amend Comms Annex A	Part 5 Pages 1 and 2	01/08/10		
62 version 1.3	Amend Annex C	Part 5 Page 5	01/08/10		
63 version 1.3	Amend Annex G	Part 5 Pages 16-17	01/08/10		
64 version 1.3	Amend Annex H H.2.8	Part 5 Page 19	01/08/10		
65 version 1.3	Amend Punctuation Annex M	Part 5 Pages 38-41	01/08/10		
66 version 1.3	Amend Training Annex N	Part 5 Page 45	01/08/10		
67 version 1.3	Update Annex P	Part 5 Page 46	01/08/10		

EMERGENCY ACTION FLOW CHART

Overview for Chief Executive (Controller) or nominated officer



CHECK LIST OF INFORMATION REQUIRED WHEN BEING NOTIFIED OF AN EMERGENCY

For Chief Executive (Controller) or nominated officer

On receipt of call, record the following in spaces provided:

1. Time and date call received

2. Name and contact number of caller and details of any other persons to contact – (if possible try and get direct line number/mobile number etc as well as organisational switchboard number)

3. Full details of incident

4. Time incident started & likely duration

5. Location & geographical extent of emergency

6. Who is affected and numbers

CONTINUED ON NEXT PAGE

7. Any specific dangers/hazards to public or staff

8. Which agencies have been informed & actions taken so far

9. What is required of HDC, to include specialist assistance

10. Locations of rendezvous points, multi agency control points, and where Council Liaison Officers should report if required

11. Is evacuation of public likely, if so how what is the estimated number of people? (consider nomination of a Rest Centre).

12. Before caller leaves do you have enough information to decide level of Council response? If not what else do you need?

13. Has anyone informed Hampshire County Council Emergency Planning Unit?
 - Tel 01962 846846 (office)
 - Or Duty Pager 07623 960259

NOW GO TO NEXT PAGE

DECIDING THE COUNCIL RESPONSE

Work through the following questions

1. Is the threat or hazard of a sufficient scale and nature that it is likely to seriously obstruct HDC in the performance of its functions?

If yes go to 5 below
If no go to 2 below
If insufficient information go to 3 below
2. Does the threat or hazard require HDC to exercise its functions and undertake a special mobilisation of resources?

If yes go to 5 below
If no go to 4 below
If insufficient information go to 3 below
3. If there is insufficient information to decide council response, or if council response is not yet needed, consider:

No further action

Waiting for further information to become available from informant/other sources – when information obtained start again at 1 above

Deploying District Council Liaison Officer(s) to appropriate location(s) to obtain information and report back – when information obtained start again at 1 above
4. Can incident be dealt with solely at operational level without the need for establishing a District Emergency Control Centre (DECC)?

If yes:
Contact relevant Council department for deployment of appropriate resources – give full briefing on information to date and what you require them to do
Consider contacting key personnel for information
Consider putting appropriate resources on standby should emergency escalate – if so use pages 5-6

If no go to 5 below
5. District Emergency Control Centre and plan activation is required:

Consider appropriate staffing levels for DECC on pages 5-6 and initiate call out procedures via Link Officer

STAFFING LEVELS REQUIRED AND NOTIFICATION OF STAFF

To be completed by Chief Executive (Controller) or nominated officer

<u>Role Description</u>	<u>Page number(s) in plan</u>	<u>Required Y/N & priority</u>	<u>How many</u>	<u>Comments e.g. any specialists, named officers, telephone numbers, instructions, etc</u>
Controller	Part 1 Page 7			
HDC Emergency Planning Staff HCC EPU duty officer	-			
Link Officer	Part 1 Page 3			
Keyholder for DECC	-			
Heads of Service	-			
Media Support	Part 1 Page 4			
Strategic Emergency Management Team	Part 4 Page 3			
Co-ordinator	Part 1 Page 9			
Assistant Co- ordinator	Part 1 page 9a			

Tactical Emergency Management Team (Silver)	Part 4 Page 5			
HDC Specialist Personnel	-			
Council Liaison Officers	Part 1 Page 11			
DECC Supervisor	Part 1 Page 10			
Call Operators	Part 1 Page 12			
Loggers	Part 1 Page 13			
Plotters	Part 1 Page 14			
GIS support	-			
Administrative Support	-			
Any other contacts	-			

Link Officer contacted: Time..... Date.....

District Emergency Control Centre

The Controller

The **Controller** will generally be the Chief Executive or other nominated officer and will be the first to be contacted in an emergency. They are then in overall charge of the Borough Council's response until they formally hand over command to another officer.

- On receipt of a call the Controller should ascertain the nature and extent of the emergency and the type of assistance required and if appropriate convene a Strategic Emergency Management Team.
- On activation of the plan by the **Controller** it is important that arrangements are in place to promptly call in those members of staff who are required to perform a role in response to the emergency.
- The first point of contact for the Controller will generally be the **Link Officer** who is responsible for administering the call-out of the required resources. They will initiate call-out either personally or through another facility such as call-centre.

Inform the Link Officer:

- what staffing you require to be called into the centre
- any essential information about the incident e.g. diversion routes
- on what number they can contact you with updates.

In small scale emergencies the roles of Controller, Co-ordinator and Supervisor may be combined

The Controller cont'd

For large, complex or Major Incidents the multi-agency command and control structure will be implemented with a Strategic Coordination Centre (SCC) being set up at Hampshire Constabulary Training Base at Netley. See Annex M for full details.

Attendance by all agencies and authorities involved will be required and the Controller will need to decide whether they or a Director will attend to represent the Authority.

The level of attendance will be by an executive level manager who has the authority to commit funds and resources if required

District Emergency Control Centre

Link Officer

The **Link Officer** is responsible for administering the call out of the required resources as instructed by the Controller. They will initiate call out either personally or through another facility such as a call centre. Call out procedures may include the following:

- If out of hours, call out the key holder to open the District Emergency Control Centre (DECC).
- Contact Council Liaison Officers to report to the scene of the incident, multi agency tactical command centres, rest centres etc as directed by the **Controller**.
- Contact Heads of Department as directed by the **Controller**.
- Contact the Council Communications Staff for media and information if required.
- Contact staff for the DECC (**Co-ordinator, Supervisors, Call Operators, Loggers & Plotters** etc).
- Contact other agencies for Liaison Officers as required.
- Notify Hampshire County Council Duty Emergency Planning Officer.

District Emergency Control Centre

The Co-ordinator

The Co-ordinator is responsible for the effective management and deployment of the Council's resources.

The role, if required, is to:

- Manage the District Emergency Control Centre (DECC) tactical response
- Ensure communications are maintained between the Strategic Emergency Management Team (SEMT), if operating
- Ensure contact is maintained with Council Liaison Officers deployed to locations and other Council resources responding to the emergency
- Provide regular briefings to the SEMT and DECC staff on the progress of the tactical/operational response
- Ensure that health and safety considerations are applied to Council staff and contractors.

In small scale emergencies the roles of Controller, Co-ordinator and Supervisor may be combined

District Emergency Control Centre

Assistant Co-ordinator

The Assistant Co-ordinator is an optional role, responsible for deputising for the Co-ordinator and managing the routine and standard elements of the Tactical Emergency Management.

The role, **if required**, is to:

- Ensure the information flow process is being completed, by recording details of actions assigned and completed on behalf of the Co-ordinator onto message forms.
- On behalf of the Co-ordinator, maintain frequent contact with the Council Liaison Officers deployed to locations and other Council resources responding to the emergency and ensure records are kept of their status and locations.
- Carry out regular briefings to the Supervisor, all DECC staff and any cells operating in the DECC on the overall progress of the tactical/operational response.
- Manage the DECC tactical response when the Co-ordinator is unavailable.

In small scale emergencies the role of Assistant Co-ordinator and Supervisor may be combined

District Emergency Control Centre

Supervisor

Supervisors are essential to the smooth running of the District Emergency Control Centre (DECC). They should:

- Set up the DECC and distribute equipment.
- Ensure staffing and communications are set up in accordance with the Controllers requirements.
- Ensure staff understand the role(s) required.
- When all staff are in place and ready notify the Controller and switchboard.
- Ensure that any multi-agency incident control point, police control room, rest centre etc is notified that the DECC is operational and provide contact details to them.
- Supervise staff and processes in the DECC, paying particular attention to the accurate completion of messages, display boards and logs, **ensuring the information flow process is effective.**
- Be responsible for the welfare of staff in the DECC.

In small scale emergencies the roles of Controller, Co-ordinator and Supervisor may be combined

District Emergency Control Centre

District Council Liaison Officer(s)

District Council Liaison Officers can be deployed to the multi-agency incident command/control point near to the emergency, at rest centres or any other location that may require Council resources, assistance or information. This is a key role in response management and information flow.

The role, if required, includes:

- Representing the Council at tactical multi-agency meetings.
- Providing advice and guidance on the response capability, including resource availability of Hart District Council.
- Maintaining the flow of information between the multi-agency tactical incident control point, rest centre etc and the District Emergency Control Centre (DECC).
- Keeping written records of activities carried out.

The Liaison Officer must be competent in the assistance and knowledge required and must be prepared to carry out a health and safety dynamic risk assessment at the scene of deployment.

District Council Liaison Officer cont'd

When you receive the call:

- Keep written records of your activities
- Get an accurate brief of the situation from your Controller/Co-ordinator including:

Address of the incident	Type & Size of incident
Agencies involved	Evacuation in progress
Hazardous materials	Plume direction
Tactical Command Location / Rendezvous Point	Route Restrictions

- Confirm with Controller your specific role
- Implement your Health & Safety Policy e.g. Lone working, Dynamic Risk Assessment, PPE

At the incident site...

- Keep written records of your activities
- Inform DECC of your arrival at the incident
- Report to Incident Commander at Tactical Command
- Provide DECC with initial situation report (sitrep)
- Represent Local Authority at Tactical multi-agency meetings
- Advise on the authority's response capability
- Maintain information flow between Tactical Command and the DECC

What you may need...

ID Card	District Emergency Plan	Maps
Appropriate PPE	Contact Lists	Badged High Visibility Jacket
Pens	Torch	Log Book
Mobile Phone & Charger	Satellite Phone	

District Emergency Control Centre

Call Operator

Call Operators are responsible for dealing with all incoming calls into the District Emergency Control Centre (DECC). The **Call Operator** will:

- Ensure the telephones are in place & have been tested.
- Obtain message pads & pens.
- Answer calls promptly.
- Write directly onto message forms to save time.
- Write legibly & accurately
- Ensure they record the caller's name, role (if appropriate), location & telephone number.
- Confirm difficult spellings using the phonetic alphabet.
- Confirm the information provided & any locations.
- Ensure the message is timed & dated.
- Ensure the **Supervisor** collects the message promptly.

NB. In the event of an emergency, Main Switchboard Call Operators, must refer to local arrangements.

District Emergency Control Centre

Logger

It is important all key decisions are accurately logged with the time they are taken & the rationale. The running log will form the basis for briefings, reviewing decisions, providing feedback & responding to inquiries into the Local Authority's response to the emergency.

The main source for the log will be the information messages, formal meetings of the Tactical Management Team or when asked to record key decisions by the **Co-ordinator** or **Supervisor**. The **Logger** will:

- Maintain a running log of the key decisions made, when & the rationale behind them.
- Maintain the Message File.

District Emergency Control Centre

Plotter

Maps & state/display boards allow key managers to keep track of events & provide an effective briefing tool.

The **Plotter** will work closely with the **Logger**. The **Plotter** will receive information from the **Supervisor**. Once the **Plotter** has dealt with these they will be passed to the **Logger**. The **Plotter** will:

- Secure maps of the area affected (in most cases these will be provided through GIS systems).
- Keep the map(s) up to date with the latest information on the emergency e.g. the scene(s), affected zones, smoke plumes, diversions & activated Prepared Rest Centres.
- Update the state/display boards with important information about the emergency, actions required (together with their current status) & tracking the deployment of the Local Authority's resources.



Emergency Contact Directory

NOT FOR PUBLIC USE

The personal details held within this contacts directory are confidential and provided on the understanding that they will be used solely for the purposes of fulfilling the council's responsibilities to plan for and respond to an emergency.

They should not be used for any other purpose or passed to any other organisation unless it is fulfilling the council's requirement to call out staff in response to an emergency.

SCOPE OF PLAN

2.1 Introduction

- 2.1.1 Minor emergencies occur on a regular basis and are often dealt with by a responding organisation unaided or with limited assistance.
- 2.1.2 This is the case in most emergencies handled by the emergency services but occasionally the nature or severity of the incident will require an integrated approach utilising other agencies, which include District Councils.
- 2.1.3 All Local Authorities are Category 1 responders and provide a range of services which may be called upon, **at any time of the day or night** by other agencies as part of a response to an emergency. Whilst they are not an emergency service, the District Council response must be swift and co-ordinated with mobilisation of the Council's resources often at short notice.
- 2.1.4 In response to a major emergency the District Council will principally be required to:
- Support emergency services with resources – in most cases this will involve no more than the provision of services normally provided by the Council.
 - Look after the care and welfare of people.
 - Maintenance of the infrastructure.
 - Protection of the environment.
- 2.1.5 Once the emergency phase is over and moves to the recovery phase, depending on the type of emergency, the Council will take the lead role in remediation. See Section 3.2.2 for further details.

2.2 Aim

- 2.2.1 The aim of this plan is to detail the District Council's emergency response and recovery management framework and the resources that may be deployed.

2.3 Objectives for a combined response

- 2.3.1 All agencies that may be involved in emergency response and recovery at the local level will work to the following set of combined objectives:
- Saving and protecting life
 - Relieving suffering
 - Containing the emergency
 - Providing the public with warnings, advice and information
 - Protecting the health and safety of personnel
 - Safeguarding the environment
 - Protecting property

- Maintaining and restoring critical services
- Promoting and facilitating self-help in the community
- Facilitating investigations and inquiries (e.g. by preserving the scene and effective records management)
- Facilitating the physical, social, economic and psychological recovery of the community and evaluating the response and recovery and identifying lessons learnt.

2.4 Definition of Emergency and its implications

2.4.1 An emergency is defined under the Civil Contingencies Act 2004 as ***“an event or situation which threatens serious damage to human welfare in a place in the UK; an event or situation which threatens serious damage to the environment of a place in the UK; or war or terrorism which threatens serious damage to the security of the UK”***.

2.4.2 Implications for Hart District Council may include:

- The establishment of the Emergency Control Centre
- The need to dispatch a Council Liaison Officer to the Multi-Agency Incident Control Point or other locations as necessary
- Significant media interest
- Responding to large volumes of public inquiries
- Displaced members of the public
- Disruption to normal services
- Establish and maintain round the clock working
- Pressure on resources
- Mutual aid to other local authorities.

2.4.3 In cases where an emergency involves more than one District or Borough, or if the incident is of a sufficient scale, consideration needs to be given to the co-ordination of resources at operational, tactical and strategic levels (see part 3 page 2). This will necessitate discussions between each Chief Executive (or nominated officer) of the respective authorities involved and Hampshire County Council at the earliest stage of the incident.

2.4.4 If a multi-agency Strategic Command is established, Chief Executives (or nominated officers), in consultation with HCC, will decide what resources are allocated to Strategic Command from each authority to effectively staff the local authority cell and commit each authority's resources. The Chair of the Strategic Command Group (SCG) will decide what expertise/representation is required at the

SCG meetings from each organisation involved in the emergency response. The members of the Local Authority cell will decide which LA can best meet that representation requirement. This may include the presence of a Chief Executive (or nominated officer) from both the Borough Council and HCC. As the incident progresses and develops, the representation may need to be reviewed.

2.5 Notification of an emergency

2.5.1 Involvement or the support of the District Council may be instigated in the following ways:

- An emergency may originate from either of the emergency service control rooms or other category 1 or 2 responders.
- A senior officer involved at an incident may declare an emergency.
- The Chief Executive or nominated officer of the council may instigate an emergency.
- Hampshire County Council may instigate an emergency or request Borough involvement in support of an emergency.

2.5.2 Where notification of an emergency originates from the District Council, the emergency services and Hampshire County Council Emergency Planning Unit will be notified if appropriate.

2.6 Risk Management Statement

2.6.1 Risk Assessments will form the foundation and basis of all deployments of resources and operations at every level. The resulting assessment will influence the levels of resourcing and the nature of the operation.

2.6.2 The health and safety of all persons committed to working in the DECC, Prepared Rest Centres, scenes of major incidents, other emergencies or locations is of paramount importance. The basic principles of health and safety must be observed and all personnel must be properly briefed on all hazards and risks associated with their role and the actions necessary to reduce those risks including the issue of personal protective equipment.

2.6.3 HDC employees should always wear high visibility clothing when undertaking duties at the scene of emergencies or other similar locations or situations, or performing duties in severe weather conditions or where a risk assessment so dictates. A dynamic Risk Assessment may need to be carried out by Council Liaison Officer(s) when deployed to locations.

2.6.4 At the scene of major incidents, responding agencies will put in place a cordon to restrict access to the scene of the incident e.g. Hampshire Fire and Rescue Service (HFRS), Hampshire Constabulary, local authorities etc.

2.6.5 Access to inner cordons, which are seen as high risk areas, will be clearly marked e.g. red and white striped tape for HFRS, and will be strictly controlled.

Before entering, permission must be obtained, safety concerns identified, safe work practices employed, and correct personal protection equipment used. All persons entering cordons will be briefed on the primary hazards, the recognised risks to personnel, the control measures in force and any evacuation arrangements. If not fully satisfied with the level of protection afforded to the person seeking entry, that person will not be admitted to the inner cordon.

2.7 Community Risk Register (CRR)

- 2.7.1 Category 1 responders are required by statute to undertake a 'local' (based on the Police Force area) risk assessment. It covers the whole geographical area of Hampshire and looks at the higher level risks affecting that area and in turn the national infrastructure. The CRR is continually being updated and an up to date version can be found at www.hants.gov.uk/hcc/emergency/.

2.7 Community Risk Register (CRR)

- 2.7.1 Category 1 responders are required by statute to undertake risk assessments for hazard categories which are published by the Cabinet Office Civil Contingencies Secretariat. The risk assessments and hazard categories together support the Community Risk Register which is prepared for the Hampshire and Isle of Wight Local Resilience Forum, the Forum is based on the Hampshire Constabulary area. The process identifies the priority order for producing either new or updating existing plans. The Community Risk Register is part of a library of risk registers in that there is a Regional Risk Register and a National Risk Register. A further risk register has been created, at District level, which supports the plans process and this Plan. See section 2.9 below. The current Community Risk Register can be found at www.hiow-localresilienceforum.org.uk/index/communityriskregister.htm

2.8 Community Profile

- 2.8.1 The Community Profile consists of two elements. The first is the description of the Authority, normally contained in the Authority's web site description of the area covered, giving geographical and topographical information and also using information from the 2001 Census to illustrate the make up of the Community. The second element is the information collated by the Emergency Planning Unit, for use with GIS systems, and contains comprehensive risk premise/location details for use in informing the risk assessment process but also rapid assessment of an area when responding to and recovering from emergencies. It contains details of, as a small example, hospitals, schools, care homes for the elderly and those with special needs, farms and fuel retail stations.
- 2.8.2 When responding to an emergency the needs of vulnerable groups must be considered. Much can be done in advance to identify those who may be vulnerable in the HDC area and the help of HCC Adult and Child Services, Faith Groups, and Health partners may be needed to identify others living in the community at the time of an emergency. This requires the Community Profile to be maintained as a dynamic information system to ensure an effective response to an incident.

2.9 District Risk Register

2.9.1 Like the Community Risk Register, on which it is based, the District Risk Register is a dynamic document and will be maintained and updated on a regular basis in order to capture changes within the area. As such it forms the basis for the TVBC emergency planning process.

2.10 Business Continuity Management (BCM)

2.10.1 An emergency is likely to impact on the Council's ability to deliver its normal services. The Strategic Emergency Management Team will need to assess the impact on normal business, and implement BCM plans where necessary.

2.11 Mutual Aid

2.11.1 A Mutual Aid protocol for the shared use of resources in an emergency has been agreed by legal representatives and Chief Executives of all Hampshire and Isle of Wight local authorities. This protocol is based on national guidance and is a "non legally binding agreement" Those authorities wishing to request mutual aid can access the document via their Chief Executive.

2.12 Human Rights Statement

2.12.1 Consideration has been given to the compatibility of this plan and related procedures with the Human Rights Act; with particular reference to the legal basis of its precepts; the legitimacy of its aims; the justification and proportionality of the actions intended by it; that it is the least intrusive and damaging option necessary to achieve the aims; and that it defines the need to document the relevant decision making processes and outcomes of action.

2.12.2 In the application of this plan the District Council will not discriminate against any persons regardless of sex, race, colour, language, religion, political, or other opinion, national or social origin, association with national minority, property, birth or other status as defined under Article 14, European Convention Human Rights.

THE NATIONAL EMERGENCY MANAGEMENT FRAMEWORK

3.1 General

- 3.1.1 This section outlines the nationally agreed management framework for response and recovery of an emergency both at the scene of an incident and also in the wider context.
- 3.1.2 Within the nationally agreed framework of Emergency Command and Control, the Council's level of response to an emergency will be determined by the Chief Executive or nominated officer in consultation with other agencies where appropriate. The response, staffing levels and roles will be those necessary to effectively and efficiently meet the Council's responsibilities on the information available at any given time during the emergency situation.

3.2 Incident Phases and Co-ordination

- 3.2.1 There are usually two phases to incidents:
- **Response Phase** – Encompasses the actions taken to deal with the immediate effects of the emergency. In most cases this is likely to be relatively short and last for a matter of hours or days – where reasonably practicable, rapid implementation of arrangements for collaboration, co-ordination and communication will be implemented. Response encompasses the effort to deal not only with the direct effects of the emergency itself (e.g. fighting fires, rescuing individuals) but also the indirect effects (e.g. disruption, media interest). **During the response phase the Police will normally exercise overall co-ordination.**
 - **Recovery Phase** – Recovery should also be an integral part of the combined response from the beginning. It addresses the enduring human, physical, environmental, social and economic consequences of emergencies. At the conclusion of the response phase, overall co-ordination will, in most cases, pass to the local authority with the emergency services, voluntary agencies, private sector and the wider community providing support. This phase could take months or even years. **The Chief Executive (or nominated Officer) will provide overall co-ordination during the recovery phase.**

Further information on the recovery phase can be found in the Hampshire County Council Major Incident and Community Recovery Plan

- 3.2.3 The response phase is likely to end when the Police consider that there is no further danger to life or property and that adequate arrangements have been established to investigate the incident. At this stage a formal handover from the Police to the local authority will take place.

3.3 Management Framework

3.3.1 The national generic management framework identifies three tiers of Command and Control in emergency response and recovery.

Operational – Bronze level
Tactical – Silver level
Strategic – Gold level

The levels required will be dependent on the severity of the incident and the required response of the organisation(s) involved. In some cases one organisation's response will of necessity be at a higher level to other organisations involved in the same incident.

3.3.2 **Operational** is the level at which the "hands-on" work is undertaken at the site(s) of the emergency or other affected areas. Responding personnel concentrate on specific tasks within their own area of responsibility. Individual agencies retain full control of their resources. This is usually operational personnel working within their usual disciplines and practices but often at a heightened level of demand e.g. emergency services and council staff responding to deal with the incident at the scene.

3.3.3 **Tactical** is the level which ensures that the actions taken at the operational level are co-ordinated and integrated in order to achieve maximum effectiveness and efficiency. The Tactical level response will normally operate from an incident control point near to the scene of the incident. If there is more than one scene of incident it may be necessary to establish more than one Tactical control. DECCs operate as a Tactical control for council emergency planning response and resource allocation.

3.3.4 **Strategic** is invoked when an event or situation has an especially significant impact or substantial resource implications, involves a large number of organisations or lasts for an extended duration.

3.3.5 Emergencies can place considerable demands on resources and significant challenges in terms of business continuity management. They may also have long-term implications for communities, economies and the environment, all of which require the attention of top-level management. The Strategic level response may be:

- Multi-agency (Strategic Co-ordinating Group) and normally co-ordinated by the Police for the emergency response phase and will be based at Netley Police Training Headquarters, or
- as the Strategic Emergency Management Team structure if the Chief Executive considers it appropriate at the Borough Emergency Response Level.

N.B. There should only be one Strategic Level operating at any one time in relation to the same incident to ensure a combined and co-ordinated response across all responding agencies.

- 3.3.6 The requirement for strategic management may not apply to all responding agencies owing to differing levels of engagement. However, emergencies are invariably multi-agency and rarely remain within the ambit of a single agency. It may, therefore, be appropriate for an agency not involved at Strategic level nevertheless to send Liaison Officers to meetings of the Strategic Co-ordinating Group (SCG) at Netley Police Training Centre.
- 3.3.7 The SCG must comprise representatives with the appropriate mix of seniority and authority in order to be effective. Whenever possible, representatives should be empowered to make executive decisions in respect of their organisation's resources. See annex M for full details of Strategic Command.

HART DISTRICT COUNCIL RESPONSE

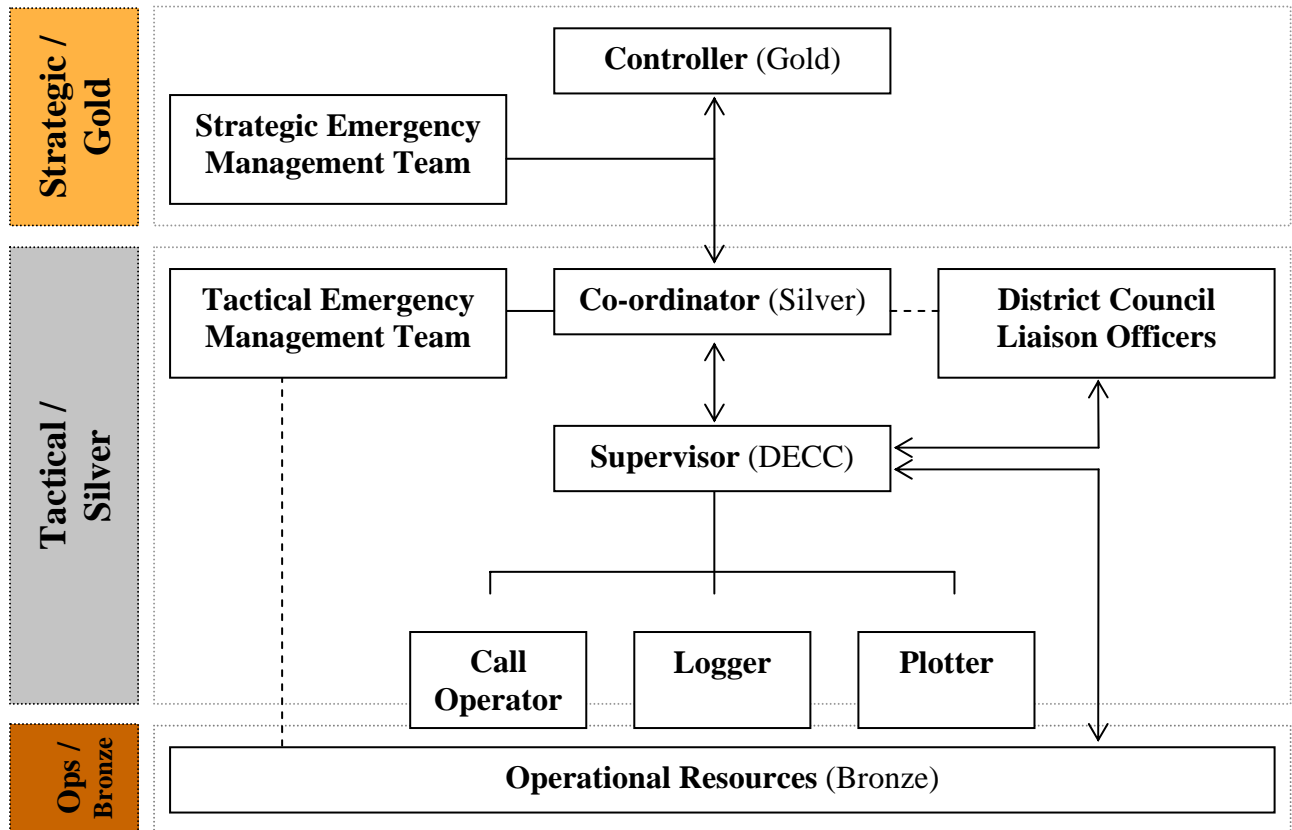
4.1 General

- 4.1.1 The responsibility to activate the Emergency Response Plan lies with the Chief Executive or nominated representative.
- 4.1.2 Management levels, staffing levels, roles and functions required to deal with the incident will vary depending on the nature, type and severity of the incident. What may be a major incident for one organisation may not necessarily have a major impact on another organisation. Accordingly, the Council's level of response to an emergency will be determined by the Chief Executive or nominated officer in consultation with other agencies where appropriate. The response, staffing levels and roles will be that necessary to effectively and efficiently meet the Council's responsibilities on the information available at any given time during the emergency situation.
- 4.1.3 This section outlines the options available which could be put in place dependent on the significance of the incident in terms of scale, impact or complexity. For less significant emergencies or incidents a relatively simple response may be adequate. In cases of doubt the deployment of District Council Liaison Officers to obtain further information can be considered.
- 4.1.4 The Council may also be notified and placed on standby, whilst an assessment of the emergency is made.

4.2 HDC Emergency Management Structure

- 4.2.1 **Diagram 1** shows the full response levels that can be activated for all three levels of Command and Control. As it is only likely in very serious incidents it is rare that all three levels are activated in a District Council incident. The more likely and usual response from the District will be at the Tactical and Operational level.

4.2.2 Diagram 1



4.3 Activation of the District Council Emergency Response Plan

4.3.1 On receipt of a call the Chief Executive or nominated officer should ascertain the nature and extent of the emergency and the type of assistance required and decide the appropriate Council response. If it is decided to activate the District Council Emergency Response Plan, then the appropriate Council response, staffing levels and roles can be chosen from the options contained in this section.

4.4 Establishing the District Emergency Control Centre

- 4.4.1 The role of the Emergency Control Centre is to support the tactical management of the Council's emergency response by:
- Providing a working environment for the Council's Tactical Emergency Management Team and other agencies Liaison Officers
 - Recording, assessing and actioning all information relating to the incident
 - Managing the deployment of Council resources

- Acting as point of reference and contact for communications with external responding agencies
- Act as a point of reference and contact for Council staff and departments.

4.5 Location of DECC

- 4.5.1 The HDC Emergency Control Centre will be established in Committee Room 1 and the Council Chamber in the Civic Offices, Harlington Way, Fleet ,Hampshire GU51 4AE.Hampshire.
- 4.5.2 Fall-back arrangements will be to re-locate to Rushmoor Borough Council Offices.

4.6 DECC Communications

- 4.6.1 Telephone handsets and extension cables etc, for use in the DECC are stored in the CCTV room.

BLUE BOX 1 contains 7 black phones and headsets which are set up as per the diagram in the Contact Directory in Committee Room 1 which is used for the Information Cell and Tactical Management team.(see 4.8.2)

BLUE BOX 2 contains 6 black phones and headsets to be used by call operators. There are also 2 direct line red phones which are not routed through the contact centre. These are set up as per the diagram in the Contact Directory in the Council Chamber (see 4.8.3)

- 4.6.2 The Satellite phone is stored in the CCTV in Blue Box 5 (see 4.8.6)
- 4.6.3 Raynet equipment is stored in the CCTV in Red Box 6 (see 4.8.7)

4.7 Staffing and Roles within the DECC

- 4.7.1 The following paragraphs detail the individual roles that can be deployed within the DECC. Which roles are required, how many staff are required to carry out the roles, or whether one member of staff can cover more than one role will depend on the nature of the incident. Initially it will be for the Controller to determine the most effective staffing levels – these can be adjusted as the incident progresses.

4.7.2 Controller
(see part 1 page 7)

4.7.3 Link Officer
(see part 1 page 8)

4.7.4 The Strategic Emergency Management Team (SEMT)

The Strategic Emergency Management Team is staffed by specialist personnel able to strategically assist, inform and advise on the nature of the emergency and required expertise to better enable the Controller to make informed strategic response decisions. They could be based at the Strategic Command Centre at Netley if activated or at HDC Civic Offices if the strategic response is solely limited to Hart District Council.

Responding to an emergency will inevitably entail expenditure over and above normal budgets. It is therefore crucial that all expenditure associated with the response to an incident is clearly identified and recorded. To achieve this it is important that the Head of Finance is notified at an early stage to establish a dedicated cost centre and financial controls. It may be appropriate for the Head of Finance to form part of the SEMT.

The role of the SEMT, if required, is to:

- Formulate the Council's strategic response
- Plan for the recovery phase if needed
- Oversee business continuity arrangements to maintain critical and where appropriate normal council services
- Ensure financial procedures are implemented in relation to the incident.

4.7.5 Media Officer(s)

The news media remain the primary means of communication with the public in an emergency situation. The Chief Executive or nominated officer will be responsible for media releases on behalf of Hart District Council.

The role, if required, is to:

- Ensure compliance with the Local Resilience Forum Media Plan and provide advice and information to the Tactical Emergency Management Team and/or Strategic Emergency Management Team
- Communicate with local media
- Communicate with communities
- With the Chief Executive or nominated officer identify a spokesperson
- Arrange press conferences as appropriate
- Monitor local radio/television/press
- Keep Customer Services units updated with information
- Update the Council's website with information

- Provide a point of contact for the Council's Media Officer at the Multi-Agency Strategic Co-ordinating Group at Netley (if activated)
- Where requested by the SEMT to provide staff and Members with updates.

The media and public information plan is referred to in Annex B.

4.7.6 **Co-ordinator**
(See part 1 page 9)

4.7.7 **Assistant Co-ordinator**
(See part 1 page 9a)

4.7.8 **The Tactical Emergency Management Team (TEMT)**

The Tactical Emergency Management Team is staffed by specialist personnel from the Council and/or other responding agencies who can provide expert advice in managing and resourcing the emergency response. They plan the operational response and assist, inform and advise the Co-ordinator on the operational response and resources required.

The role, if required, is to:

- Implement any strategic policy or directive
- Manage and oversee the operational response
- Determine priorities in allocating resources
- Obtain further resources as required
- Plan and co-ordinate when tasks will be undertaken
- Assess prevailing risks/threats and implement appropriate risk reduction measures.

4.7.9 **District Council Liaison Officers**
(See part 1 page 11)

4.7.10 **Supervisor**
(See part 1 page 10)

4.7.11 **Call Operator**
(See part 1 page 12)

4.7.12 **Logger**
(See part 1 page 13)

4.7.13 **Plotter**
(See part 1 page 14)

4.8 DECC Equipment

4.8.1 The equipment below is stored in boxes in the **CCTV ROOM.**(Boxes 1-6)
The equipment is laid out as per the diagrams for Committee Room 1 and the Council Chamber, please see Contacts Directory.

4.8.2 Box 1 (Blue Box)

- **COMMITTEE ROOM 1**
- Standard Phones (Black) x 7
- Headsets x 4
- Committee Room 1, room plans and set up instructions.

4.8.3 Box 2 (Blue Box)

- **COUNCIL CHAMBER**
- Standard Phones (Black) x 6
- Direct Line Phones (Red) x 2
- Headsets x 6
- Council Chamber, room plan and set up instructions.

4.8.4 Box 3 (Blue Box)

- **COMMITTEE ROOM 1**
- 4 Copies and 2 CDs of Hart Emergency Response Plan
- Rushmoor BC Emergency Response Plan (CD copy)
- East Hants DC Emergency Response Plan (CD Copy)
- Basingstoke BC Emergency Response Plan (CD Copy)
- HCC Major Incident Plan
- Media Plan
- Basingstoke Canal Plan
- Major Accident Hazard Pipelines
- Animal Disease Contingency Plan
- Hampshire Flood Response Plan
- Winter Maintenance and Severe Weather Emergency Response Plan
- Map of Hart DC Flood Warning Areas
- Surrey Heath BC Emergency and Flood Plan
- North Hants Street Atlas x 2
- PRC Maps of Hampshire and Blackwater Valley.
- RAF Odiham Major Incident Plan.
- HIOWLA Humanitarian Assistance guidance.

4.8.5 Box 4 (Blue Box)

- **COMMITTEE ROOM 1**
- Pads of EC Message Forms
- Pads of Misc Message Forms (Yellow)
- Action State Boards
- Personnel Log Sheets
- Incident Log Books
- Message Trays x 8
- Job Cards x 8
- Misc Stationary
- Name/Role Badge

4.8.6 Box 5 (Blue Box)

- **COUNCIL CHAMBER**
- Satellite Phone (See A.5.1 and Committee Room 1 Plan in Contact Directory for location on Window Sill)

4.8.7 Box 6 (Red Box)

- **RAYNET EQUIPMENT** is set up in the **1st Aid room** opposite the lifts on the 2nd floor.(see A.6.1)
- Raynet Equipment (Transever in suitcase and Power Supply)

4.9 Administration systems for DECC

4.9.1 It is important that accurate records are kept throughout the period of the response and recovery phase. Accurate records will:

- Serve as a true record of events
- Act as personal aide-memoir
- Assist decision making
- Facilitate handovers of responsibility
- Provide a health and safety record of personnel
- Help with advice, warning and informing
- Aid in the compilation of post operational reports and cost capture
- Be available for both debriefs and subsequent inquiries.

4.9.2 All requests for assistance and information received within the DECC should be accurately recorded. All meetings of the SEMT, TEMT and other groups that may be established must be properly recorded. Key decisions must be recorded to include the rationale for making the decision. A personal log may be maintained by all staff involved with decision making and deployments if required.

4.10 Stand Down Procedures

4.10.1 There may be a period between the cessation of emergency response action by the emergency services and the return to normality when the emergency services will withdraw and hand over to the District Council. Depending on the nature of the emergency this period may be short or prolonged and the need to staff the DECC will be a matter for judgement on the circumstances.

4.10.2 Any change of control arrangements and/or the end of the local authority input to the emergency should be notified to all relevant agencies, the Hart District Council Customer Services and those providing internal cover. The District Council will then revert to normal work procedures.

4.11 Post Incident Reports

- 4.11.1 As soon as is reasonably practical, Heads of Service are to forward a brief synopsis of the actions taken by their Services, together with observations and recommendations for improvements, to the Council Emergency Planning Liaison Officer.
- 4.11.2 All logs, records etc are to be passed to the Head of Administration who will produce a first report for consideration by the Chief Executive and Heads of Service, which will include:
- A chronology of events and actions
 - A summary of reports by Deputies and Directors
 - Draft recommendations for improving the effectiveness of the Council's emergency response.

This will be done in liaison with the Hampshire County Council Emergency Planning Unit where necessary.

ANNEX A

COMMUNICATIONS

A.1 General

A1.1 This Section describes the general communication arrangements for the DECC.

A.2 Contact Centre

A.2.1 Normal contact with the Council is via CAPITA. If an emergency is likely to generate significant calls into the Council both from the public and from other agencies then Capita will only deal with normal Council business. Any calls relating to the Council's response to the emergency will be forwarded to the telephone operators in the DECC (if operational).

A.3 Emergency Call Handling

A.3.1 All calls into the DECC must be properly processed and recorded. It is important that each one passes through one of the dedicated incoming call numbers where Call Operators can record the details of the call and the information.

A.4 Mobile Telephones - MTPAS

A.4.1 All local authorities within Hampshire are registered with MTPAS.

A.5 Satellite Telephones

A.5.1 The Council is equipped with one satellite telephone (see Contacts Directory for satellite telephone no's.), which will provide emergency communications in the event of telephone failure.

A.6 Radio

A.6.1 Hart District Council does not have a radio control facility that can be utilised for control purposes at the DECC. The services of RAYNET can however be utilised for this purpose (see Annex G paragraph G.3.5) This equipment is stored in the CCTV room and is set up in the First Aid room opposite the lift on the second floor.

A.7 Internet

A.7.1 HDC will use their website homepage to highlight any emergencies that are currently taking place and to advise the public.

A.7.2 Hampshire and Isle of Wight Local Resilience Forum have produced a website which can also display information to the public from all responding agencies. Details can be found at:
www.hampshireprepared.co.uk

A.8 National Resilience Extranet

A.8.1 The council has agreed to implement and adopt the government sponsored National Resilience Extranet (NRE) as preferred by the HIOW LRF.
This provides a secure (Restricted) electronic communications and Reference capability between responders to assist the planning, response and information sharing duties.

ANNEX B

MEDIA RESPONSE

B.1 General

B.1.1 Good public communication is vital to the successful handling of an emergency. The news media remain the primary means of communication with the public in an emergency situation.

B.2 Media Plan

B.2.1 The Civil Contingencies Act requires a co-ordinated response to the media when dealing with major incidents and emergencies. All responding agencies must work together. The key communications objective must be to deliver accurate, clear and timely advice to the public so that they feel confident, safe and well informed.

B.2.2 Best practice in Hampshire and the Isle of Wight has historically ensured that the media response has been co-ordinated but this arrangement is formalised by the Hampshire and Isle of Wight Local Resilience Forum Media Plan for major incidents. A copy of the plan (less contact information) can also be viewed at <http://www3.hants.gov.uk/mediaplanmajorincidents.htm>.

B.2.3 All District Councils in Hampshire have agreed to comply with the plan and are included in the activation arrangements. Copies of the plan have been distributed.

B.2.4 Hart District Council's media officers have been briefed on the plan and a media officer or nominated media representative should be sent to the multi-agency media cell either at Gold or Silver as directed, and at the DECC to support the Council's response. Their role is to assist in the preparation and dissemination of media and public information. They should also ensure that management team based at the District Council are kept updated on all press releases and the advice and information provided to the public as soon as possible.

ANNEX C

ROLE OF DISTRICT COUNCIL DEPARTMENTS

C.1 General

C.1.1 The tasks undertaken by departments in support of the emergency response will depend on the characteristics and nature of the emergency. However they are likely to include:

- Supporting the emergency services at the scene by providing equipment, plant, traffic management assistance and structural safety surveys
- Environmental health management
- Care and welfare of the community, particularly displaced persons (emergency accommodation/housing)
- Providing information, warnings and guidance to the public, media and members
- Maintaining the infrastructure
- Managing emergency finance
- Maintaining critical services
- Maintaining normal services wherever possible
- Providing transport
- Providing staff
- Providing mutual aid.

C.2 Responsibilities of HDC Departments in an emergency

C.2.1 Chief Executives

- Co-ordinate Council's response in order to achieve combined objectives
- Maintain Services
- Prepare to take over Co-ordinating role
- Council's media response
- Identify Council's spokesperson
- Provide support to Silver (Co-ordinator)
- Provision of Mutual Aid and other resources
- BCM
- Securing specialist advice and equipment
- Provision of Legal Advice

C.2.2 Finance

- Provide supportive and advisory role to Chief Executive
- Maintain normal services
- Establish financial controls
- Collate financial expenditure resulting from emergency, including staff costs
- Liaise with Government representatives on Bellwin Scheme

- Prepare to co-ordinate establishment of an appeal fund
- Liaise with insurers and loss adjusters in the event of any claim

C.2.3 Information Technology

- Nominate a Communications and IT Manager if required
- Establish and support DECC communications and IT as necessary.
- Co-ordinate requests for additional IT facilities for HDC staff and liaison officers from other agencies
- Control, co-ordinate and allocate existing IT resources
- GIS provision

C.2.4 Planning and Environmental Regulation: Environmental Health

- Provide personnel to advise and implement measures to protect life, property and the environment
- Enforcement under Acts/Regulations (Food and Environment)
- Provide specialist advice and information to the public
- Liaise with external agencies as necessary e.g. DEFRA, EA
- Co-ordinate Council's involvement with animal diseases
- Represent Council on multi-agency groups in relation to outbreaks of food/waterborne illness and CBRN incidents/spillage of dangerous chemical incidents/toxic release
- Flooding control
- Oil Pollution
- Provide Health & Safety advice
- Liaise with HSE
- Health & Safety inspections

C.2.5 Planning and Environmental Regulation: Building Control

- Co-ordinate and control operations or demolish damaged buildings.
- Provide advice on the safety of buildings for rescue operations
- Secure the services of private contractors as necessary

C.2.6 Housing and Customer Services

- Provide facilities, including temporary accommodation for those rendered homeless
- Provide practical assistance to those rendered homeless
- Rest Centre liaison
- Longer term care and welfare support
- Provision of Contact Centre via CAPITA

C.2.7 Technical Services

- Provision of sandbags via Council contractor.
- Co-ordinate activities to deal with flooding with HCC, Environment Agency and Thames Water.
- Assist with diversions and emergency road closures.

- Co-ordinate highway activities with HCC Highways, Highways Authorities, Police and contractors e.g. Amey.
- Rest Centre building maintenance works

C.2.8 Leisure and Environmental Promotion

- Provision of Rest Centres, including staffing to manage the building.

C.2.9 Community and Partnerships

- Civic Offices access.
- 24 hour staffing of CCTV room.
- CCTV surveillance.
- Liaison with Hampshire Police

C.2.10 Human Resources

- Co-ordination of training to ensure that staff supporting the emergency response are adequately prepared.
- Co-ordination of additional staff resources, as required, utilising information gained from staff skills audit.
- Provision of advice and support to staff affected by emergency response.

ANNEX D

ROLE OF ELECTED MEMBERS

D.1 Role of Elected Members

- D.1.1 The role of the Elected Member is to provide reassurance, information and advice to those affected by the emergency and to feedback on issues of concern affecting the community as a whole.
- D.1.2 Councillors are asked to refer any requests for information or advice (in addition to the brief they have received) to the Tactical Emergency Management Team.
- D.1.3 Care should be taken to ensure that this important activity is in harmony with other Category 1 Responders and does not cut across their efforts to respond to or recover from the emergency.

ANNEX E

ROLE OF EMERGENCY SERVICES AND OTHER CATEGORY ONE RESPONDERS

E.1 General

E.1.1 This section gives a brief overview of the role of the Emergency Services and other Category 1 Responders in an emergency.

E.1.2 Hampshire Constabulary

- Saving of life in conjunction with the other emergency services.
- Co-ordination of the emergency services and other support organisations.
- Protection and preservation of the scene.
- Investigation of the incident, in conjunction with other investigative bodies where applicable.
- Collation and dissemination of casualty information.
- Identification of the deceased on behalf of HM Coroner.
- Restoration of normality at the earliest opportunity.

E.1.3 Hampshire Fire and Rescue Service

- To save life which includes the rescue of persons trapped by fire, extrication from road traffic crashes, collapse of structures and inland water rescue.
- Prevent further escalation of an incident by controlling or extinguishing fires.
- Recommend exclusion zones and make safe any release of chemicals or contaminants.
- Responsible for control of access to the inner cordon, with the assistance of the Police, and to ensure that persons entering that cordon are correctly briefed and have the correct level of Personal Protective Equipment.
- Assist with the mitigation of flood damage and where practicable remove flood water.
- Mass decontamination in consultation with the ambulance service.
- Assist the Ambulance Service with casualty handling and Police with body recovery.
- Liaise with other emergency services, agencies and local authorities and where necessary exchange information.

E.1.4 South Central Ambulance Service NHS Trust

- Primary priority is to sustain life through effective emergency treatment at the scene:
 - Determine priority for release of trapped casualties and treatment.
 - Determine and alert the main receiving hospitals for the injured.

- Determine priority of transportation and to which hospital.
- Co-ordinate the on-site NHS Response.
- Alert other health related services including the PCT's, CPHP, NHS.
- Provide an Ambulance Incident Officer (AIO) to assume overall responsibility for the work of the service at the scene.
- Decontamination of casualties.

E.1.5 Maritime and Coastguard Agency

- To control and co-ordinate the response to major maritime emergencies until such time as the emergency is closed or has become a mainly land based operation.
- To mobilise, task and co-ordinate declared and additional Search and Rescue (SAR) facilities, which include:
 - RNLI and other lifeboats.
 - Military SAR and other rotary and fixed wing aircraft through the military Aeronautical Rescue Co-ordination Centre (ARCC).
 - HM Coastguard resources including boats, vehicles, beach, mud and cliff rescue teams.
 - Vessels and support units in the vicinity.
 - Foreign SAR resources.
 - Port Authority and associated resources, e.g. tugs, pilot vessels, etc.
- To nominate as necessary:
 - On-scene Co-ordinator (OSC).
 - Aircraft Co-ordinator (ACO).
- To alert other relevant emergency services local authorities and organisations.
- To provide communication lines as required for the other emergency services, shore based authorities and organisations.
- To request in consultation with the military ARCC, the establishment of a surface temporary danger area (TDA) and if necessary a temporary air exclusion zone (TEZ) for aircraft.
- To arrange the embarkation of survivors and casualties to nominated landing points. To agree with the Police the location for landing any deceased.
- To provide Maritime Rescue Co-ordination Centre (MRCC) facilities for Liaison Officers from the emergency services, harbour authority, local authorities and, if appropriate a shipping company representative.
- To terminate Maritime SAR operations in consultation with others as necessary.
- To keep the Secretary for Department for Transport informed of development via the MCA headquarters in Southampton.
- To provide an early warning system for oil, chemical and other forms of sea and coastal pollution, including the alerting of the Regional Operation Manager Counter Pollution and Salvage (ROM-CPS) of the MCA, and local authorities.
- To assist with counter pollution and clean up by providing co-ordinating facilities and communications.

E.1.6 Health

- Acute hospitals with major accident and emergency departments which are designated as receiving hospitals will receive casualties and provide general support and specialist healthcare.
- Acute hospitals which are not designated as receiving hospitals will provide support to designated hospitals by accepting patient transfers, providing staff, equipment etc.
- Ambulance trusts are responsible for providing paramedic services at the scene, patient transport from the scene and generally [e.g. for transfers between hospitals]. Ambulance Trusts also co-ordinate arrangements to provide Medical Incident Commanders [MICs] and, where necessary, Mobile Emergency Response Teams [MERITS] at the scene of an incident.
- The Medical Incident Commander, working with the Ambulance Incident Commander, will provide overall leadership of the NHS response at the scene of an incident.
- Primary Care Trusts (PCT's) either individually, or through a lead PCT, depending on the scale of an incident, provide overall co-ordination of the NHS response to an emergency. They will also deploy their own services in support of acute hospitals.
- Strategic Health Authorities provide, for larger scale emergencies, overall co-ordination of the NHS response, including providing the Health Management Team at the Strategic Co-ordination Centre.
- The Health Protection Agency provides scientific / medical information and specialist advice on public health during an emergency. It leads and co-ordinates the Health Advice Team at the Strategic Co-ordination Centre.

E.1.7 Environment Agency

- Primary responsibility is to prevent or minimise the impact of the emergency on the environment.
- In a flood event issue flood warnings and operate flood defence assets to protect communities at risk.
- Prevent/ control and monitor the input of pollutants to the environment.
- Regulate and provide advice on the transportation and disposal of waste.
- Assist local authorities with clean-up equipment and personnel.
- Facilitate liaison and co-operation of advice between Conservation Agencies and authorities.
- Investigate the cause of incidents and the subsequent effects on the environment.

ANNEX F

ROLE OF HAMPSHIRE COUNTY COUNCIL

F.1 General

F1.1 This section gives a brief overview of the role of Hampshire County Council in an emergency.

F.2 Role of Hampshire County Council (HCC)

F.2.1 HCC can provide support for the Emergency Services, the Borough Council and arrange for County Council resources to be available in the event of an emergency.

F.2.2 The HCC Major Incident and Community Recovery Plan contains details of the specific roles and responsibilities of HCC departments and resources in an emergency.

F.2.3 In cases where an emergency involves more than one District or Borough, or if the incident is of a sufficient scale, consideration needs to be given to the co-ordination of resources at operational, tactical and strategic levels. This will necessitate discussions between each Chief Executive (or nominated officer) of the respective authorities involved and HCC at the earliest stage of the incident.

F.2.4 If a multi-agency Strategic Command is established, Chief Executives (or nominated officers), in consultation with HCC, will decide what resources are allocated to Strategic Command from each authority to effectively staff the local authority cell and commit each authority's resources. The Chair of the Strategic Command Group will decide what expertise/representation is required at the SCG meetings from each organisation involved in the emergency response. The members of the Local Authority cell will decide which LA can best meet that representation requirement. This may include the presence of a Chief Executive (or nominated officer) from both the Borough Council and HCC. As the incident progresses and develops, the representation may need to be reviewed.

F.2.5 HCC will provide a point of contact to receive alerts and warnings, and if appropriate will pass this information to the Borough Council.

F.3 Adult Services Department and Children's Services Department

F.3.1 HCC have statutory duties to provide care to those in the community with identified needs. This will continue during an emergency situation, particularly where it is necessary to provide assistance to vulnerable individuals or groups, promptly.

F.3.2 In addition to maintaining their statutory responsibilities, some staff have been trained for specific roles in an emergency. They are known as 'ASSIST Teams' and their roles are:

- Rest Centres - To manage Prepared Rest Centres and provide teams to staff the centres.
- Help Line – To be on hand at the HCC emergency help line to provide immediate welfare and support to distressed callers.
- Family Liaison Officers – To work with the police and provide longer term support to the families of victims.
- Survivor Reception Centres – To provide support at Survivor Reception Centres.
- Friends and Families Reception Centres – To provide support at Friends and Families Reception Centres.

F.4 Environment Department

F.4.1 The Environment Department has three main functions in an emergency:

- Transportation
- Highways
- Waste and Environment

F.4.2 Transportation

To arrange the provision of transport (buses/coaches/mini buses) for displaced persons in the event of an emergency requiring the evacuation of a significant number of people. This would be achieved through arrangements with Bus and Coach companies. District may be asked to assist with transport arrangements where they have access to mini buses etc.

F.4.3 Highways

Hampshire County Council Highways have a duty to maintain the public highway for safe pass and repass in the county area. Whilst there may be some demarcation of responsibilities in individual Districts, where an emergency has occurred and it is necessary to maintain the highway infrastructure, Hampshire County Council Highways will respond and deal with the situation irrespective of which District Authority has responsibility for that particular highway.

Unitary Authorities and the Highways Agency (Motorways) will retain management responsibility for their own networks. Existing working arrangements through respective Traffic Managers will provide for the co-ordination of cross border incidents.

F.4.4 Waste and Environment

The Environment Department, through its service providers respond to an emergency to ensure the safety of people and property. This includes:

- Providing advice on environmental implications and ecology.
- Management of waste disposal and recycling on both a temporary and permanent basis across the county e.g. temporary storage for oil clear up.

- F.4.5 The Environment Department will be available to work with multi-agency response teams to ensure that environmental threats are mitigated or resolved as soon as possible with the overriding objectives being the safety of people and the preservation of the environment.
- F.4.6 Hampshire County Council Environment Department has access to partnership resources concerned with Highways and Waste that can be deployed in an emergency.
- F.4.7 A full account of the Environment Department's response in an emergency (including the Highways response) can be found in the Hampshire County Council Major Incident Plan.

F.5 Catering

- F.5.1 Hampshire County Council can arrange for the provision of hot meals at a Prepared Rest Centre through Hampshire Catering Service (HC3S). Contacts details for HC3S are maintained and held by the EPU.

F.6 Call-out

- F.6.1 HCC Emergency Planning Unit will maintain a 24 hour Duty Officer scheme. Call-out for an emergency will be via the Duty Emergency Planning Officer Pager (see Contact Directory for HCC call-out number).

F.7 County Emergency Control Centre

- F.7.1 HCC Emergency Planning Unit can set up, arrange staffing for and provide co-ordination and extra communications at the County Emergency Control Centre at Winchester.
- F.7.2 The Centre can also activate and accommodate a dedicated Call Centre with trained staff to provide information and guidance to public callers.

F.8 Liaison with Central Government Departments

- F.8.1 If the nature of the emergency requires HCC will alert and liaise with Government Office for the South East (GOSE) and other public bodies involved in the emergency.

F.9 Representation at District

- F.9.1 HCC will provide representatives from the County to co-ordinate with the District Council, providing support from Adult Services, Children Services, Environment, Trading Standards and Hampshire Highways.

F.10 Communicating with the Public

F.10.1 HCC will take the lead responsibility on behalf of the District Council for arrangements to warn, inform and advise the public of an emergency that has occurred, is occurring or is likely to occur.

F.11 Oil Pollution – Shoreline Response Centre

F.11.1 HCC will act as the lead at a Shoreline Response Centre (with technical support from the MCA) in the event of an oil or chemical pollution incident at sea.

F.12 Plans

HCC will produce and maintain plans in accordance with relevant legislation, a list of these plans can be found in Annex T.

ANNEX G

ROLE OF VOLUNTARY AGENCIES

G.1 General

G.1.1 This section gives a brief overview of the role of Voluntary Agencies in an emergency.

G.2 Call-Out Arrangements

G.2.1 Contact details are contained on the Plan Activation section.

G.2.2 Those deploying volunteers must ensure that they are properly briefed and that arrangements are made for records to be kept of the nature and location of deployment.

G.2.3 Volunteers deployed should maintain a written record of significant events and provide feedback at the conclusion of the emergency.

G.3 Voluntary Organisations

G.3.1 St John Ambulance and The British Red Cross

St John Ambulance and the British Red Cross can assist with the setting up of rest centres and the provision of first aid. They can also provide aspects of social care and have limited access to transport. Wheelchairs, blankets and children's toys. Both organisations are available 24 hours a day 365 days per year.

G.3.2 WRVS

WRVS is one of the largest active voluntary organisations in Europe and has an established reputation for work in the community. As part of this work, trained emergency services teams support the local authorities, blue light services and persons affected at times of emergency. This work is primarily done at local level where WRVS is written into local plans. Practical and emotional support within Rest Centres, Survivor Reception Centres, Friends & Relatives Centres and Humanitarian Assistance Centres and the statutory services.

Practical support includes:

- Reception
- Registration
- Information points
- Refreshments
- Signposting to other services

- General welfare support including
 - Befriending
 - Listening
 - Accompanying relatives to temporary mortuaries etc.

All WRVS emergency services volunteers are trained in safe food handling and are CRB checked. WRVS has national agreements with some supermarket chains and food providers who will open up after hours so food and other provisions can be accessed. These services must be accessed through the South East Regional Manager.

G.3.3 **Salvation Army**

The Salvation Army is part of the Christian Church. Salvation Army officers are ordained ministers of religion, trained in pastoral and counselling skills. Lay Salvationists (church members) also have particular skills, which can be utilised in times of major incidents.

The Salvation Army has access to volunteer personnel, who are trained and available to carry out a variety of roles including the following:

- Catering
- Emergency vehicle refreshments
- Befriending
- Mortuary assistance
- Staffing rest centres.

G.3.4 **Faith Communities**

Category 1 responders need to be prepared to assist individuals and their families from a variety of faith backgrounds. All persons must be treated in a sensitive and thoughtful way, taking into account the persons faith. Faith Communities is a group consisting of several religions and faiths, which form the basis for productive inter-faith activity and for the co-operation by all the faith communities.

In the event of an emergency, the Faith Communities Emergency Team Liaison Contact will telephone one or more of the Area Faith Teams. The members of the Area Faith Team may be deployed to the scene of an incident, rest centres, refreshment areas, or temporary mortuaries.

G.3.5 **RAYNET**

Radio Amateurs are able to assist with communications in times of Emergency to support CCA responders. Coordination of this service is primarily through the voluntary organisation of the Radio Amateurs Emergency network known as Raynet.

G.3.6 Samaritans

The Samaritans can provide the following resources in the event of a major incident:

- Co-ordinators (provide standby at the Samaritans Centre and will co-ordinate the process, calling in assistance from a second Co-ordinator when practical, brief and dispatch each team as appropriate, collect information and actions in the incident control room).
- Be-frienders (attend Rest Centres to provide support and assistance to members of the public).
- Team Leaders (provide an overall co-ordination role for the organisations response).
- De-briefers (provide de-brief for volunteers on duty).

G.3.7 RSPCA

The RSPCA can be asked to send a representative to a Prepared Rest Centre to provide assistance and reassurance to evacuees with animals and those that have left their animals at home. The RSPCA offer a 24 hour cover, and would be able to provide rostered cover should it be required. RSPCA can also provide contact details of veterinary practices if required.

ANNEX H

ROLE OF GOVERNMENT DEPARTMENTS

H.1 General

H.1.1 This section gives a brief overview of the role of Government Departments in an emergency.

H.1.2 Most emergencies in the United Kingdom are handled at the local level by local responders with no direct involvement by UK central government. However in some instances the scale or complexity of an emergency is such that some degree of UK central government support becomes necessary.

H.2 Government Departments

H.2.1 Cabinet Office

Crisis management facilities can be activated - known as COBR (Cabinet Office Briefing Room) and supporting arrangements, which are only activated in the event of a major national emergency.

The Prime Minister, Home Secretary or another senior minister will chair key meetings involving ministers, officials and key external stakeholders to cover all aspects of the response and recovery effort. Officials in COBR will identify options and advise on the issues on which Ministers will need to focus.

- CO provides the lead on warning and informing the public in case of a specific and credible threat that cannot be dealt with using existing local warning provision.
- There is an Emergency Broadcasting System, under which existing agreements and systems will ensure the rapid dissemination of public warnings through radio and television services, including Ceefax, Teletext and websites.

H.2.2 Lead Government Departments (LGD)

Where the scale or complexity of an emergency is such that some degree of government co-ordination becomes necessary, a designated LGD will be made responsible for the overall management of the government response.

H.2.3 Government Office South East (GOSE)

Provide a link to central government during a non-terrorist emergency.

- Likely to have a role in emergencies that could generate ministerial interest or national/regional press coverage.
- GOSE could be used by Government to cascade information and guidance to local responders.

- The response of the GO's will be co-ordinated through a Regional Resilience Team (RRT).

H.2.4 Government News Network (GNN)

- Provides liaison on the Government's behalf with the media, regional stakeholders in government and the public.
- Issue government news releases and media information through the News Distribution Service.
- Provide experienced press officers to the scene to support local responders and as the incident develops, assistance can range from helping to staff Lead Government Department (LGD) to handling VIP visits.

H.2.5 Health and Safety Executive (HSE)

- Ensure that the health and safety of all personnel including the emergency services is protected in the workplace.
- Regulates the health and safety in nuclear installations, mines, factories, farms, hospitals, schools, offshore gas and oil installations and other workplaces.
- HSE also regulates the safety of the gas grid, railways and many other aspects of the protection of both workers and the public.
- Chemical, biological, radiological and nuclear (CBRN) experts can provide relevant specialist or technical advice to support planning for, response to and recovery from emergencies.

H.2.6 Department for Transport

- Oversee the delivery of a reliable, safe and secure transport system.
- Ensure and maintain continued provision of transport services, including public transport, supply chains and the freight haulage capacity in the event of a major incident.

H.2.7 Department for Work and Pensions

Provide assistance with welfare support and benefits for vulnerable groups such as children, pensioners, disabled people with their carers and lone parents, particularly during the recovery phase.

H.2.8 Department of Business Innovation and Skills

- Promote business success and provide help during the recovery phase to small businesses and manufacturing.

H.2.9 Foreign and Commonwealth Office

- Provides links to a network of worldwide diplomatic missions, foreign embassies in the UK and information on international organisations.

- For incidents involving large numbers of foreign nationals or where British nationals abroad are affected their assistance should be sought.
- Where major catastrophes abroad involve significant numbers of people the FCO will consider the provision of exceptional help provided from public funds; setting up public helplines; providing information to those affected and family members.

H.2.10 Home Office

- Responsible for protecting the UK from terrorism, such as the threat of a chemical, biological, radiological or nuclear attack (CBRN).
- A Resilience Programme has been developed outlining plans and procedures in relation to a CBRN incident.

H.2.11 Met Office

- Provides forecasts, warnings and advice on severe weather all of which can be accessed via their website.
- In the event of an emergency situation where there is a toxic plume the Fire Service will obtain predictive information from the Met Office through a system called 'CHEMET'.

H.2.12 Department of Environment, Food and Rural Affairs DEFRA

- Responsible for creating a sustainable food and farming supply chain serving the market and the environment; putting in place systems to reduce risks of animal diseases including Foot and Mouth Disease, Avian Flu etc, and being ready to control them when they occur.
- The State Veterinary Service became an Agency of DEFRA in April 2005. The Agency will take the lead in delivering DEFRA policy for the control and eradication of an outbreak of exotic disease.
- Ensure continued provision of water supplies, food supplies and flood and coastal defence in England in the event of a catastrophic incident.

ANNEX J

ROLE OF MILITARY AGENCIES

J.1 General

J.1.1 This section outlines the response capabilities of the Military Agencies in the event of an emergency.

J.2 The Armed Forces

J.2.1 The Armed Forces' national structure, organisation, skills, equipment and training can be of benefit to the civil authorities in managing the response to and recovery from emergencies. This support is governed by the Military Aid to the Civil Authority (MACA) arrangements. However, it should be made clear that the Armed Forces maintain no standing forces for MACA tasks and hence cannot make a commitment that guarantees assistance to meet specific emergencies.

J.2.2 The Armed Forces should be called upon only as a last resort, and responding agencies should not base plans or response upon assumptions of military assistance.

J.2.3 MACA is subdivided into 3 categories:

- Military Aid to other Government Departments (MAGD)
- Military Aid to the Civil Power (MACP)
- Military Aid to the Civil Community (MACC)

J.4 Military Aid to the Civil Community (MACC)

J.4.1 Military Aid to the Civil Community (MACC) is the provision of unarmed military assistance to:

- The civil authorities when they have an urgent need for help to prevent or deal with the aftermath of a natural disaster or incident.
- Civil sponsors, either by carrying out special projects of significant social value to the community or by attaching individual volunteers full-time for specific projects.

ANNEX K

ROLE OF UTILITIES

K.1 General

- K.1.1 This section gives a brief overview of the roles of the utilities companies in the event of an emergency.
- K.1.2 Utility companies are defined under the Civil Contingencies Act as being a Category 2 Responder. Category 2 responders have a lesser set of duties placed upon them, primarily being to co-operate and share information with other Category 1 and Category 2 Responders.
- K.1.3 It is crucial that the planning arrangements of utility companies be understood by Category 1 responders and vice versa, and that there be a free flow of information between them.
- K.1.4 During an emergency affecting supplies, the companies retain control of their operations and have to meet their obligations as prescribed by the regulator.

ANNEX L

PREPARED REST CENTRES

L.1 Evacuations and Prepared Rest Centres (PRCs)

- L.1.1 The decision to evacuate an area is normally an operational decision for the Police in consultation with other responding agencies.
- L.1.2 Evacuation of large numbers of people is a huge task and will involve several agencies, the key ones being the police and the Local Authority. The Police will be involved heavily in the notification of evacuation to the community and the management of assembly points.
- L.1.3 The care of evacuees beyond that point, including provision of transport, accommodation and welfare is normally the responsibility of Local Authorities.
- L.1.4 Prepared Rest Centres are pre-planned facilities in key locations to which evacuees would be taken in the first instance for their care and welfare. Normally they are not intended for stays beyond several hours and where this is likely other arrangements, especially for overnight accommodation should be made, if achievable.
- L.1.5 Where an emergency requires the preparation of a specific evacuation plan the nominated Local Authority lead will be determined through discussions with the Borough Chief Executive or nominee and the County Emergency Planning Officer or nominee.

L.2 Hampshire County Council Responsibilities

- L.2.1 HCC will prepare and maintain Prepared Rest Centre plans. HCC will also inspect premises and undertake related risk assessments. HCC will also ensure sufficient resources are available and provide training for appropriate staff in the management of a Prepared Rest Centre for the evacuation of those affected by an incident.
- L.2.2 Where an emergency situation requires evacuation and the establishment of a rest centre anywhere within the Hampshire District Authorities area, Hampshire County Council will be responsible for co-ordinating the evacuation with the emergency services. They will also be responsible for, the establishment* of the rest centre(s), arranging the transport to and from rest centres, the management of rest centres and the welfare needs of evacuees (food, clothing, bedding, medical treatment, information, emotional support) whilst they are at the rest centre.

* includes the activation, physical setting up of the rest centre and arranging for any other services e.g. volunteer support, additional communications, security and any Borough resources.

L.2.3 The management of evacuees at a Rest Centre will be the responsibility of the Hampshire County Council through the Assist Team* Manager. One of the Assist Team Manager's key functions is to establish and head a Rest Centre Management Team which will comprise of the building manager, WRVS and any other principal organisations represented at the rest centre. The aim of the management team is to ensure that they all work together to ensure that the evacuees are properly cared for.

* ASSIST Teams comprise of a manager and six members of staff made up from Hampshire County Council's Adult and Children's Services Department. They have been trained for working in rest centres.

L.2.4 All welfare costs associated with the operation of a rest centre will be covered by Hampshire County Council, including the salaries of Hampshire County Council staff and volunteer expenses. Staff costs for other organisations will be the responsibility of that organisation.

L.2.5 Hampshire County Council will be responsible for arranging all transport for evacuees to and from rest centres. District Councils may be called upon to assist with these transport arrangements. All transport costs will be covered by Hampshire County Council. Private vehicles may be used provided that they are insured for business purposes.

L.2.6 Where it is necessary to contract any additional services this will be the responsibility of Hampshire County Council. HCC will cover the costs of any outside contractors e.g. Portable Toilets.

L.2.7 District Authorities will underwrite any loss of income to a PRC for which they are responsible or own, caused by an emergency situation. HCC are likewise responsible for any PRC they own.

L.2.8 Where resources permit, a member of the Emergency Planning Unit may attend a Rest Centre to provide initial guidance and advice as well as acting as point of liaison.

L.2.9 In the event of more than one rest centre being established for an emergency, Hampshire County Council will provide the overall management and co-ordination, in consultation with other responding organisations.

L.3 Hart District Council Responsibilities

L.3.1 Where an emergency has rendered people unintentionally homeless and it has been agreed with the Chief Executive (or deputy) of the District concerned that the numbers of evacuees are so small that a rest centre is not required, the District will be responsible for providing overnight accommodation.

L.3.2 Where a PRC has been established and there is clearly a need to accommodate evacuees beyond 24 hours, the District Council will be responsible for assessing the needs of evacuees and providing and funding their longer term accommodation needs.

- L.3.3 Where housing and accommodation needs are a consideration, a Council Liaison Officer/Team from the Housing Department will be deployed to the PRC.
- L.3.4 District Councils may be approached to assist by providing additional resources to a rest centre if necessary. They may also be requested to assist with transport arrangements.
- L.3.5 Where a District Emergency Control Centre is established it should be prepared to act as a point of communication with the PRC.

L.4 Nominating a Prepared Rest Centre

- L.4.1 The District Council Chief Executive or their representative will be consulted by HCC on the establishment of a PRC in an emergency and must give their approval. The selection should be based on the immediate safety of evacuees, numbers, suitability, proximity to any current or potential hazards, diversions, supply chains, security, disruption, other uses of premises etc.
- L.4.2 Locations of Prepared Rest Centres in the Hart area, together with number of evacuees that can be accommodated can be found after this section.

ANNEX N

TRAINING PROGRAMMES

Intent to Train

The HCC Emergency Planning Unit in consultation with HDC produces a training schedule to ensure that all relevant members of the Authority involved in the response to emergency incidents receive satisfactory training for their identified role and responsibilities.

Training is carried out to mutually agreed training aims and training outcomes. Records of training received, will be maintained by both the HCC Emergency Planning Unit and HDC.

Training Competencies

A set of training competencies has been developed to provide employees of the HDC with a clear statement of the skills and behaviours needed to respond to a civil emergency.

Competence development aims to ensure that each member of staff is enabled to do their job effectively. The competencies are divided into two key areas, management and generic. Anyone who manages staff will need management competencies to be effective at their role. Everyone involved in civil emergency response will be expected to demonstrate and develop core areas, for example; team working, organisational skills, customer care and professionalism.

The Training Competencies are held by HDC and HCC EPU

Annual Training Schedule (generic)

This training schedule is based solely on the District Emergency Response Plan and is designed to ensure that HDC. can respond effectively to an incident, as set out in the plan.

- Tactical Training
- Tactical Information Cell Training
- Strategic Training
- Strategic Training (Recovery)
- District Liaison Officer Training
- Members Briefing
- Additional Training
- Housing Officer Training
- Customer Services Training

ANNEX P

PLAN MAINTENANCE SCHEDULE –Reviewed August 2010

Plan Sections	Review	Review	Review	Signed	Dated
Administration <i>including:</i>	-	-	-		
• Foreword			Every 3 Years		
• Contents Page		Annually			
• Distribution Page		Annually			
• Amendments Page		Annually			
Part One: Plan Activation <i>including:</i>		Annually			
• Contacts Directory (Confidential)	Bi-Annually				
Part Two: The Scope of the Plan			Every 3 Years		
Part Three: The National Emergency Management Framework			Every 3 Years		
Part Four: The Hart District District Council Response		Annually			
Part Five: Annexes <i>including:</i>	-	-	-		
• Annex A Communications		Annually			
• Annex B Media Response			Every 3 Years		
• Annex C Role of TVBC Departments		Annually			
• Annex D Role of Elected Members			Every 3 Years		
• Annex E Role of Emergency Services & Other Category One Responders			Every 3 Years		
• Annex F Role of Hampshire County Council		Annually			
• Annex G Role of Voluntary Agencies			Every 3 Years		
• Annex H Role of Government Departments			Every 3 Years		
• Annex J Role of Military Agencies			Every 3 Years		
• Annex K Role of Utilities			Every 3 Years		
• Annex L Prepared Rest Centres		Annually			
• Annex M Strategic Command		Annually			
• Annex N Training Programmes		Annually			
• Annex P Plan Maintenance Schedule			Every 3 Years		
• Annex Q Glossary		Annually			
• Annex R List of Acronyms		Annually			
• Annex S Phonetic Alphabet			Every 3 Years		
• Annex T Summary of Other Plans		Annually			

Review of the HDC Emergency Response Plan – is it fit for purpose?			Every 3 Years		
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ANNEX Q

GLOSSARY

(The) Act	The Civil Contingencies Act 2004. This act sets the framework for civil protection at the local level in the UK.
Body Holding Area	An area close to the scene of an emergency where the dead can be held temporarily before transfer to the emergency mortuary or mortuary.
Bronze/Operational	Operational level is the level at which the management of 'hands-on' work is undertaken at the incident or impacted areas.
Business Continuity Forum	Grouping of organisations to share and co-ordinate business continuity plans.
Business Continuity Management (BCM)	A management process that helps manage the risks to the smooth running of an organisation or delivery of a service, ensuring that it can operate to the extent required in the event of a disruption.
Business Continuity Plan (BCP)	A documented set of procedures and information intended to deliver continuity of critical functions in the event of a disruption.
Business Impact Analysis	A method of assessing the impacts that might result from an incident and the levels of resources and time required for recovery.
Capabilities Programme	The UK Capabilities Programme comprises a range of capabilities that underpin the UK's resilience to disruptive challenges. These capabilities are either structural (e.g. regional response), functional (e.g. decontamination) or essential services (e.g. financial services).
Capability	A demonstrable capacity or ability to respond to and recover from a particular threat or hazard. Originally a military term, it includes personnel, equipment, training and such matters as plans, doctrine and the concept of operations.
Capability Gap	The gap between the current ability to provide a response and the actual response assessed to be required for a given threat or hazard. Plans should be made to reduce or eliminate this gap, if the risk justifies it.
Capability Status	Assessment of the level of capability in place.

Capability Target	The level of capability that the planning assumptions and the plan require.
Casualty Bureau	The purpose of the Casualty Bureau is to provide the initial point of contact for the receiving and assessing of information relating to persons believed to be involved in the emergency. The primary objectives of a Casualty Bureau are: inform the investigation process relating to the incident; trace and identify people involved in the incident and reconcile missing persons and collate accurate information in relation to the above for dissemination to appropriate parties.
Catastrophic Incident or Emergency	An incident or emergency that has a high and potentially widespread impact and requires immediate central government attention and support.
Category 1 Responder	A person or body listed in Part 1 of Schedule 1 to the Act. These bodies are likely to be at the core of the response to most emergencies. As such, they are subject to the full range of civil protection duties in the Act.
Category 2 Responder	A person or body listed in Part 3 of Schedule 1 to the Act. These are co-operating responders who are less likely to be in the heart of the Multi-Agency planning work, but will be heavily involved in preparing for incidents affecting their sectors. The Act requires them to co-operate and share information with other Category 1 and 2 responders.
Central Emergency Management Group (CEMG)	A pan-Northern Ireland Multi-Agency forum for the development, discussion and agreement of civil protection policy for the Northern Ireland public services. It is broadly analogous to the Regional Resilience Forums in England.
Civil Defence	Preparedness by the civil community to deal with hostile attack.
Civil Protection	Preparedness to deal with a wide range of emergencies from localised flooding to terrorist attack.
Command and Control	Principles adopted by an agency acting with full authority to direct its own resources (both personnel and equipment).
Community Profile	A database containing information such as hospitals, schools, care homes for the elderly and those with special needs, geographical and population data for each district area.
Community Resilience	The ability of a local community to respond and recover from emergencies.

Community Risk Register (CRR)	An assessment of the risks within a local resilience area agreed by the Local Resilience Forum as a basis for supporting the preparation of emergency plans.
Comprehensive Performance Assessment (CPA)	The CPA was introduced in 2002 as a way of supporting Council's to deliver improvements in services to local people.
Consequences	Impact resulting from the occurrence of a particular hazard or threat, measured in terms of the numbers of lives lost, people injured, the scale of damage to property and the disruption to essential services and commodities.
Control Centre	Operations centre from which the management and co-ordination of response to an emergency is carried out.
Control of Major Accident Hazard Regulations (COMAH)	Regulations applying to the chemical industry and to some storage sites where threshold quantities of dangerous substances, as identified in the Regulations, are kept or used.
Controlled Area	The area contained – if practicable – by the inner cordon.
Cost Recovery Basis	Situation where an organisation can charge another organisation for providing a service, but with no positive or negative cost implications. No profit can be made by the organisation providing the service.
Counter Terrorism Security Advisors (CTSA)	Police officers who provide advice on preventing and mitigating the effects of acts of terrorism.
Critical Function	A service or operation the continuity of which a Category 1 responder needs to ensure, in order to meet its business objectives.
Cross-border co-operation	Co-operation between Category 1 and 2 responders across boundaries with devolved administrations.
Cross-boundary co-operation	Co-operation between Category 1 and 2 responders across the boundaries between Local Resilience Forum areas.
Data Protection Act	The Data Protection Act 1998 came into force in March 2000. It requires organisations that hold data about individuals to do so securely and to use it only for specific persons. It also gives an individual the right, with certain exemptions, to see that personal data.

Delegation	A formal agreement whereby one organisation's functions will be carried out by another. This does not absolve the organisation of any duty, merely re-designating the form of delivery.
Emergency	An event or situation which threatens serious damage to human welfare or to the environment of a place in the UK, or war or terrorism which threatens serious damage to the security of the UK. To constitute an emergency this event or situation must require the implementation of special arrangements by one or more Category 1 responder.
Emergency Management	The process of managing emergencies, including the maintenance of procedures to assess, prevent, prepare for, respond to and recover from emergencies.
Emergency Mortuary (Temporary Mortuary)	Demountable (temporary) structures or conversion of existing structures whose function is to provide an area where post-mortem and identification examinations of victims can take place and, where necessary provide body holding capability prior to bodies being released for funeral arrangements to be made. Also known as a temporary mortuary.
Emergency Planning (EP)	Development and maintenance of agreed procedures to prevent, reduce, control, mitigate and take other actions in the event of an emergency.
Emergency Planning Cycle	A continuous process of assessing the risk and preparing for emergencies supported by procedures to keep staff in readiness and validate plans. Plans should be reviewed and, if necessary, revised when they have been activated in response to an emergency.
Environmental Information Regulations	Fully in force from January 2005, these regulations give access rights to any person of any nationality to environmental information held by an organisation, such as water pollution statistics and health and safety policies.
Exercise	A simulation to validate an emergency or business continuity plan, rehearse key staff or test systems and procedures.
Exercise Directing Team	The team that insists in designing an exercise and then directing the exercise play.
Exercise Director	The individual who is charged with designing and directing an exercise.
Exercise Programme	Planned series of exercises to validate plans and to train and develop staff competencies.

Family and Friends Reception Centre	Secure area set aside for use and interviewing of family and friends arriving at the scene (or location associated with an incident, such as at an airport or port). Established by the Police in consultation with the local authority.
Freedom of Information Act	The Freedom of Information Act 2000 allows the public access regardless of nationality or country of residence, to information held by public authorities or anyone providing services for them, subject to certain exemptions.
Generic Local Assessment	Assessment provided by central government to the local level.
Generic Plan	A single plan designed to cope with a wide range of emergencies.
Gold/Strategic	Strategic decision makers and groups at the local level. They establish the framework within which operational and tactical managers work in responding to and recovering from emergencies.
Government Office Business Continuity Plan (GOBCP)	Plan to ensure that the Government Office for the region can continue to operate its essential functions in an emergency.
Hantsnet	The HCC electronic file sharing network and intranet facility.
Hazard	An accidental or naturally occurring event or situation with the potential to cause physical (or psychological) harm to members of the community (including loss of life), damage or losses to property , and/or disruption to the environment or to structures (economic, social, political) upon which a community's way of life depends.
Hazard Assessment	A component of the risk assessment process in which identified hazards are assessed for future action.
Hazard Identification	A process by which potential hazards are identified.
Humanitarian Assistance Centres	A one-stop-shop for survivors, families, friends and all those impacted by the disaster, through which they can access support, care and advice.
Impact	The scale of the consequences of a hazard or threat expressed in terms of reduction in a human welfare, damage to the environment and loss of security.

Inner Cordon	Surrounds and protects the immediate scene of an incident.
Integrated Emergency Management (IEM)	An approach to preventing and managing emergencies which entails six key activities – anticipation, assessment, prevention, preparation, response and recovery. IEM is geared to the idea of building greater overall resilience in the face of a broad range of disruptive challenges. It requires a coherent Multi-Agency effort.
Joint Emergency Service Group (JESG)	A steering group for Multi-Agency working between the emergency services.
Joint Working	A single programme being delivered jointly by a number of organisations.
Lead Government Department (LGD)	Government department which, in the event of an emergency, co-ordinates central government activity. The department which will take the lead varies depending on the nature of the emergency. The Government regularly publishes a full list of LGDs.
Lead Organisation	Organisation appointed by a group of organisations to speak or act on their behalf or take the lead in a given situation, with the other organisations support. The exact role of the lead organisation depends on the circumstances in which the lead role is being operated.
Lead Responder	A Category 1 responder charged with carrying out a duty under the Act on behalf of a number of responder organisations, so as to co-ordinate its delivery and to avoid unnecessary duplication.
Liaison Officer	A person within an organisation who is responsible for co-ordinating staff involvement at the scene of an incident.
Local Resilience Area	The Civil Contingencies Act requires Category 1 and 2 responders to co-operate with other Category 1 and 2 responders in their local resilience area. Each local resilience area (with the exception of London) is based on a Police area. The principal mechanism for Multi-Agency co-operation is the Local Resilience Forum.
Local Resilience Forum (LRF)	A process for bringing together all the Category 1 and 2 responders within a local Police area for the purpose of facilitating co-operation in fulfilment of their duties under the Act.

Local Responder	Organisation which responds to the emergencies at the local level. These may include Category 1 and 2 responders under the Civil Contingencies Act and other organisations not covered by the Act.
Local Risk Assessment Guidance (LRAG)	A document provided by central government with information on generic hazards and threats that should assist Category 1 responders in performing their local risk assessment duty under the Civil Contingencies Act.
Major Incident	This term is commonly used by emergency services personnel to describe an emergency as defined in the Act.
Media Plan	A key plan for ensuring co-operation between Category 1 and 2 responders and the media in communicating with the public during and after an emergency.
Minister (of the Crown)	Government Minister with power to act under the Civil Contingencies Act, usually relating to the issuing of guidance and regulations, but also including urgent powers of direction (for example, in times of catastrophic emergency or to deal with newly arising risks) and monitoring powers.
Multi-Agency Plan	A plan usually prepared and maintained by a lead responder , on behalf of a number of organisations who need to co-ordinate and integrate their preparations for an emergency.
Multi-Level Plan	A plan usually initiated and maintained by central government or a regional office, which relies on the participation and co-operation of Category 1 and 2 responders. The plan will cover more than one level of government.
Mutual Aid	An agreement between Category 1 and 2 responders and other organisations not covered by the Act, within the same sector across sectors and across boundaries, to provide assistance with additional resources during an emergency which may go beyond the resources of an individual organisation.
News Co-ordination Centre (NCC)	The NCC works with the lead government department to provide co-ordinating media and public communications support during a crisis, emergency or major event.
Outcome Description	An indication of the scale of a generic type of an event (e.g. flooding) in terms of its intrinsic or immediate characteristics (e.g. rainfall or area flooded). Outcome description is to be distinguished from impact (see above).

Outer Cordon	Seals off a controlled area around an incident to which unauthorised persons are not allowed access.
Outsourcing	Where a duty is contracted to a third party on a commercial basis, either by an individual organisation or collectively.
Pipelines Safety Regulations 1996	Legislation on the management of pipeline safety, using an integrated, goal setting, risk based approach encompassing both onshore and offshore pipelines; includes the major accident prevention document, the arrangements for emergency plans and the transitional arrangements.
Plan Maintenance	Procedures for ensuring that plans are kept in readiness for emergencies and that planning documents are up to date.
Plan Validation	Measures to ensure that a plan meets the purpose for which it was designed, through exercises, tests, staff 'buy-in' and so on.
Planning Assumptions	Descriptions of the types and scales of consequences for which organisations should be prepared to respond. These will be informed by the risk assessment process.
Primary Care Trust	Primary Care is the care provided by those professionals the public normally see when they have a health problem (eg doctor, dentist, optician, pharmacist). These services are managed by Primary Care Trusts (PCTs).
Public Awareness	A level of knowledge within the community about risk and preparedness for emergencies, including actions the public authorities will take and the actions the public should take.
Public Information Line	A help-line set up during and in the aftermath of an emergency to deal with information requests from the public and to take the pressure off the Police Casualty Bureau (which has a separate and distinct purpose).
The Radiation (Emergency Preparedness and Public Information) Regulations 2001 (REPPIR)	Implemented in GB in the articles on intervention in cases of radiation (radiological) emergency in Council Directive 96/29/Euratom, also known as the BS596 Directive. The Directive lays down the basic safety standards for the protection of the health of workers and the general public against the dangers arising from ionising radiation. The REPPIR also partly implements the Public Information Directive by subsuming the Public Information for Radiation Emergencies Regulations 1992 (PIRER) on informing the general public about health protection measures to be applied and steps to be taken in the event of an emergency.

Readiness Level	An assessment of the extent to which a capability meets the agreed capability target.
Recovery	The process of restoring and rebuilding the community, and supporting groups particularly affected, in the aftermath of an emergency.
Recovery Time Objectives	Identifies the time by which critical functions and/or their dependencies must be recovered.
Regional Capability Co-ordination Plan	Plan to support local planning by ensuring coherence and identifying resources, available at both local and regional level, across the region.
Regional Civil Contingencies Committee (RCCC)	Regional body which meets during an emergency when a regional response or other action at regional level is required.
Regional Media Emergency Forum (RMEF)	Group of representatives from the media (editors, journalists), government, emergency services and other organisations involved in dealing with an emergency, meeting to plan and discuss communications challenges and common interests in planning for and responding to emergencies.
Regional Resilience Director (RRD)	Head of Regional Resilience Team.
Regional Resilience Forum (RRF)	A forum established by a Government Office to discuss civil protection issues from the regional perspective and to create a stronger link between local and central government on resilience issues.
Regional Resilience Team (RRT)	Small team of civil servants within a Government Office for the Region working on civil protection issues, headed by a Regional Resilience Director.
Regional Risk Map	Map of assessed risks across region.
Rendezvous Point	Point to which all vehicles and resources arriving at the outer cordon are directed.
Resilience	The ability of the community, services, area or infrastructure to withstand the consequences of an incident.
Rest Centre	Premises used for temporary accommodation of evacuees from an incident.

Risk	Risk measures the significance of a potential event in terms of likelihood and impact. In the context of the Civil Contingencies Act, the events in question are emergencies.
Risk Appetite	Willingness of an organisation to accept a defined level of risk.
Risk Assessment	A structured and auditable process of identifying potentially significant events, assessing their likelihood and impacts and then combining these to provide an overall assessment of risk, as a basis for further decisions and action.
Risk Management	The culture, processes and structures that are directed towards the effective management of risks.
Risk Priority	The relative importance of the treatment(s) required for the management of the risk, based on the risk rating and the additional capabilities required to manage risk.
Risk Rating Matrix	Matrix of impact and likelihood for an event, to ascertain the risk.
Risk Treatment	A systematic process of deciding which risks can be eliminated or reduced by remedial action and which must be tolerated.
Safety Advisory Group (SAG)	Multi-Agency group set up to provide advice on safety matters for a specific event, or events, such as a major sporting event or a concert held in a stadium.
Sensitive Information	Information that is not reasonably accessible to the public because its disclosure to the public would, or would be likely to (a) adversely affect national security, (b) adversely affect public safety, (c) prejudice the commercial interest of any person; or information that is personal data, with the meaning of section 1 (1) of the Data Protection Act 1998 disclosure of which would breach that Act.
Silver/Tactical	Tactical level of management introduced to provide overall management of the response.
Small or Medium-Sized Enterprise (SME)	Defined by DTI as a business with less than 250 employees.
Specific Plan	A plan designed to cope with a specific type of emergency, where the generic plan is likely to be insufficient.
Strategic Command	The exercising of authority at a strategic level to create the environment within in which a resolution to the incident can be achieved.

Strategic Co-ordination Centre	The Strategic Co-ordination Centre (SCC) is a facility to provide appropriate accommodation for the Strategic Co-ordinating Group and the many supporting cells that allow Strategic Commanders to co-ordinate and manage the many different elements of a wide reaching response.
Strategic Co-ordinating Group	Multi-Agency group which sets the policy and strategic framework for emergency response and recovery work at local level (see also Gold).
Strategic Emergency Management Team	The Strategic Emergency Management Team is staffed by specialist personnel able to strategically assist, inform and advise on the nature of the emergency and required expertise to better enable the Controller to make informed strategic response decisions.
Survivor Reception Centre	Secure area where survivors not requiring acute hospital treatment can be taken for short term shelter, first aid, interview and documentation.
Survivors	Those who are directly affected by an emergency, but not killed by it. Including those who have been injured, traumatised or displaced.
Tactical Emergency Management Team	The Tactical Emergency Management Team is staffed by specialist personnel from the Council and/or other responding agencies who can provide expert advice in managing and resourcing the emergency response.
Temporary Mortuary	See Emergency Mortuary.
Threat	The intent and capacity to cause loss of life or create adverse consequences to human welfare (including property and the supply of essential services and commodities), the environment or security.
Threat Assessment	A component of the risk assessment process in which identified threats are assessed for future action.
Utilities	Companies providing essential services, e.g. water, energy, telecommunications.
Voluntary Sector	Bodies, other than public authorities or local authorities, that can carry out activities other than for profit.

Vulnerability	The susceptibility of a community, services or infrastructure to damage or harm by a realised hazard or threat.
Vulnerable Establishment	An institution housing vulnerable people during the day or night.
Warning and Informing the Public	Establishing arrangements to warn the public when an emergency is likely to occur or has occurred and to provide them with information and advice subsequently.
Z-Cards	A patented format for publishing information. Up to an A3 sized page can be folded down to credit card size. This means it is convenient to carry and can be stored in pockets handbags, etc.

ANNEX R

LIST OF ACRONYMS

ACCOLC	Access Overload Control
ACO	Aircraft Co-ordinator
ACPO	Association of Chief Police Officers
AIO	Ambulance Incident Officer
ARCC	Aeronautical Rescue Co-ordination Centre
BCM	Business Continuity Management
BECC	Borough Emergency Control Centre
BTP	British Transport Police
CBRN	Chemical, Biological, Radiological and Nuclear
CCA	Civil Contingencies Act
CO	Cabinet Office
COBR	Cabinet Office Briefing Rooms
CPA	Comprehensive Performance Assessment
CPHP	Centre for Public Health Practice
CRB	Criminal Records Bureau
CRR	Community Risk Register
DEFRA	Department for Environment, Food and Rural Affairs
EA	Environment Agency
EPU	Emergency Planning Unit
Ext	Extension
FSA	Food Standards Agency
GNN	Government News Network
GO	Government Office

GOSE	Government Office South East
HA	Health Authority
HCC	Hampshire County Council
HFRS	Hampshire Fire and Rescue Service
HO	Home Office
HPA	Health Protection Agency
HSE	Health and Safety Executive
H&S	Health and Safety
LA	Local Authority
LGD	Local Government Department
LRF	Local Resilience Forum
MACA	Military Aid to the Civil Authority
MACC	Military Aid to Civil Community
MACP	Military Aid to Civil Power
MAGD	Military Aid to Government Departments
MCA	Maritime and Coastguard Agency
MERITS	Mobile Emergency Response Team
MIC	Medical Incident Commander
MMT	Mobile Medical Team
MoD	Ministry of Defence
MRCC	Maritime Rescue Co-ordination Centre
NDPB	Non-departmental Public Body
NHS	National Health Service

ODPM	Office of the Deputy Prime Minister
OSC	On-scene Co-ordinator
PA	Personal Assistant
PCT	Primary Care Trusts
PHA	Port Health Authority
PHAS	Public Housing Assessment System
PRC	Prepared Rest Centre
RAYNET	Radio Amateurs Network
RNLI	Royal National Lifeboat Institute
ROM-CPS	Regional Operation Manager, Counter Pollution & Salvage
RRF	Regional Resilience Forum
RRT	Regional Resilience Team
RSPCA	Royal Society for the Prevention of Cruelty to Animals
SAR	Search and Rescue
SCC	Strategic Co-ordination Centre
SCG	Strategic Co-ordinating Group
SEMT	Strategic Emergency Management Team
SHA	Strategic Health Authority
TDA	Temporary Danger Area
TEMT	Tactical Emergency Management Team
TEZ	Temporary Air Exclusion Zone
TVBC	Test Valley Borough Council
VAS	Voluntary Aid Societies
VIP	Very Important Person
WRVS	Women's Royal Voluntary Service

ANNEX S

PHONETIC ALPHABET

A	Alpha
B	Bravo
C	Charlie
D	Delta
E	Echo
F	Foxtrot
G	Golf
H	Hotel
I	India
J	Juliet
K	Kilo
L	Lima
M	Mike
N	November
O	Oscar
P	Papa
Q	Quebec
R	Romeo
S	Sierra
T	Tango
U	Uniform
V	Victor
W	Whiskey
X	X Ray
Y	Yankee
Z	Zulu

ANNEX T

SUMMARY OF OTHER PLANS

The HDC Emergency Response Plan should be read in conjunction with the following plans:

Generic Plans for the Hampshire Area:

- 1 **Drought Plan for the South East** (*Environment Agency*)
- 2 **Emergency Planning Guidance to Local Authorities** (*Home Office*)
- 3 **Event Safety Guide** (*Health and Safety Executive*)
- 4 **Generic Notifiable Animal Disease Contingency Plan** (*Hampshire County Council*)
- 5 **Hampshire Flood Response Plan** (*Hampshire County Council*)
- 6 **Heat Wave Plan for England 2008** (*Department of Health*)
- 7 **Humanitarian Assistance Guidance** (*Hampshire & Isle of Wight Local Resilience Forum*)
- 8 **Local Flood Warning Plan, Hampshire** (*Environment Agency*) (*plus surrounding areas if required*)
- 9 **Major Accident Hazard Pipelines Plan** (*Hampshire & Isle of Wight Local Resilience Forum*)
- 10 **Major Emergency Plan** (*Hampshire & Isle of Wight Strategic Health Authority*)
- 11 **Major Incident Plan and Community Recovery Plan** (*Hampshire County Council*)
- 12 **Mass Fatalities Plan** (*Hampshire & Isle of Wight Local Resilience Forum*)
- 13 **Media Plan for Major Incidents** (*Hampshire & Isle of Wight Local Resilience Forum*)
- 14 **The Bellwin Scheme - Guidance Notes and Thresholds** (*Communities & Local Government*)
- 15 **The National Emergency Plan for Fuel (restricted)** (*Department for Business Enterprise & Regulatory Reform*)

Plans for the Hart District Council Area:

16 Basingstoke Canal Emergency response Plan

Plans for Neighbouring Authorities:

17 Basingstoke and Deane Borough Council Emergency Response Plan

18 Bracknell Forest Borough Council Emergency Plan

19 East Hampshire District Council Emergency Response Plan

20 Rushmoor Borough Council Emergency Response Plan

21 Surrey County Council Emergency Plan

22 Surrey Heath Borough Council Emergency Plan

23 Wokingham Borough Council Emergency Plan

24 Waverley Borough Council Emergency Plan