

APPENDIX 2



2007/08 Statutory Performance Outturns and History

Summary of Results	05/06	06/07	07/08
Not met Target (Red)	13	23	12
Within 10% of target (Amber)	7	12	5
Met Target (Green)	34	44	37
Others (No target set or possible)	21	12	12
Total Indicators Reported **	75	91	66

Summary of Trends	05/06	06/07	07/08
Improving Long Term	30	28	30
Improving Short Term	22	22	26
Steady Long Term	not identified		15
Steady Long Term			18
Worsening Long Term	10	10	21
Worsening Short Term	15	17	22

** The number of statutory indicators has been reduced in 2007/08 as government departments no longer require the data..

Key to reading the data tables

These columns show our past performance

These columns show the average and top and bottom quartile results for all English councils.

These columns show our current performance and whether we have met our target (green) or not (red)

These columns show trends in our results. Short term compares this year and last year, long term calculates trends for last 5 years

Environmental Maintenance			Previous Years		Benchmarking			Current Year Performance			Trends	
PI Code	Short Name	Best Result	2005/06	2006/07	All England - Average	All England - BQ 2006	All England - TQ 2006	2007/08		Status	Short Trend	Long Trend
			Value	Value	Value	Value	Value	Target				
BV82a(i)	% of Household Waste Recycled	High value	21.00%	25.96%	19.59%	15.78%	22.88%	34.04%	26.00%	Green	Improving	Improving
BV82b(i)	% of Household Waste Composted	High value	4.30%	4.73%	10.90%	5.48%	15.53%	5.55%	5.50%	Green	Improving	Improving
BV84a	Household waste collected per head, in kilos	Low value	374.1	375	441.3	480.1	395	362.6	397	Green	Improving	Improving

Communities & Partnerships			Previous Years		Benchmarking			Current Year Performance		Trends		
PI Code	Short Name	Best Result	2005/06	2006/07	All England - Average	All England - BQ 2006	All England - TQ 2006	2007/08		Status	Short Trend	Long Trend
			Value	Value				Value	Target			
BV128	Vehicle crimes per 1,000 population	Low value	6	8.3	11	13.9	7	6.8	5.1	Red	Improving	Improving
BV174	Racial Incidents Recorded	Low value	0	0				0	1	Red	Worsening	Worsening
BV225	Actions Against Domestic Violence	High value	63.60%	81.80%				81.80%	90.10%	Amber	Steady	Improving
BV127b	Robberies per 1,000 Population	Low value	0.2	0.1	1.2	1.3	0.3	0.2	0.2	Green	Worsening	Improving
BV226a	Advice & Guidance Services - total	Data Only	£250,741	£229,845				£181,430		N/A	Worsening	Worsening
BV226b	Advice & Guidance Services - CLS Quality Mark	Data Only	60.50%	58.00%				75.81%		N/A	Improving	Improving
BV226c	Advice & Guidance Services: direct provision	Data Only	£50,400	£50,000				£51,235		N/A	Improving	Improving
BV127a	Violent Crime per 1,000 Population	Low value	11.3	10.4	19.2	22.9	13.1	8.2		N/A	Improving	Improving
BV126	Domestic burglaries per 1,000 households	Low value	6.6	7.3	10.4	13.2	5.8	6		N/A	Improving	Improving
BV175	Racial incidents resulting in further action	High value	N/A	N/A	96.69%	N/A	N/A	N/A	100.00%	N/A	Steady	Steady

Environmental Maintenance			Previous Years		Benchmarking			Current Year Performance		Trends		
PI Code	Short Name	Best Result	2005/06	2006/07	All England - Average	All England - BQ 2006	All England - TQ 2006	2007/08		Status	Short Trend	Long Trend
			Value	Value				Value	Target			
BV86	Cost of household waste collection	Low value	£33.40	£50.07	£50.89	£55.81	£42.04	£54.99	£51.98	Amber	Worsening	Worsening
BV199a	Local street and environmental cleanliness - Litter and Detritus	Low value	7.80%	0.80%	13.00%	17.00%	7.00%	5.00%	9.00%	Green	Worsening	Worsening
BV199b	Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Graffiti	Low value	0%	0%	4%	6%	1%	1%	1%	Green	Worsening	Worsening
BV199c	Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Fly-posting	Low value	0%	0%	1%	2%	0%	0%	1%	Green	Steady	Steady
BV199d NI 196	Improved street and environmental cleanliness – fly tipping	Low value	0	0				0	0	Green	Steady	Steady
BV82a(i)	% of Household Waste Recycled	High value	21.00%	25.96%	19.59%	15.78%	22.88%	34.04%	26.00%	Green	Improving	Improving
BV82a(ii)	Tonnes of Household Waste Recycled	High value	8335	8548.51	18865.37	6951.73	16862.25	10959.71	8650	Green	Improving	Improving
BV82b(i)	% of Household Waste Composted	High value	4.30%	4.73%	10.90%	5.48%	15.53%	5.55%	5.50%	Green	Improving	Improving
BV82b(ii)	Tonnes of household waste composted	High value	1389	1555.96	11072.42	2616.12	10795.86	1786.44	1500	Green	Improving	Improving
BV84a	Household waste collected per head, in kilos	Low value	374.1	375	441.3	480.1	395	362.6	397	Green	Improving	Improving
BV84b	Household Waste Collection (% change in kilograms per head)	Low value	0.06%	0.23%	0.33%	2.51%	-1.78%	-3.31%	0	Green	Improving	Improving
BV91a	Kerbside Collection of Recyclables (one recyclable)	High value	100.00%	100.00%	95.90%	95.40%	100.00%	100.00%	99.00%	Green	Steady	Steady
BV91b	Kerbside collection of recyclables (two recyclables)	High value	100.00%	100.00%	93.30%	93.40%	100.00%	100.00%	99.00%	Green	Steady	Steady

Finance			Previous Years		Benchmarking			Current Year Performance		Trends		
PI Code	Short Name	Best Result	2005/06	2006/07	All England - Average	All England - BQ 2006	All England - TQ 2006	2007/08		Status	Short Trend	Long Trend
			Value	Value				Value	Target			
BV76c	Housing Benefits Security number of fraud investigations	High value	82	49.84				28.62	110	Red	Worsening	Worsening
BV76d	Housing Benefits Security number of prosecutions & sanctions	Data Only	8	1.76				3.84	11	Red	Improving	Worsening
BV8	% of invoices paid on time	High value	86.36%	85.80%	93.06%	91.00%	96.98%	84.61%	97.00%	Red	Worsening	Worsening
BV79a	Accuracy of processing - HB/CTB claims	High value	94.00%	94.44%	97.73%	97.00%	99.20%	92.74%	98.50%	Amber	Worsening	Worsening
BV79b(ii)	HB overpayments recovered as % of the total amount of HB overpayment debt outstanding	High value	28.53%	20.92%	33.21%	26.80%	38.38%	34.71%	35.00%	Amber	Worsening	Worsening
BV10	Percentage of Non-domestic Rates Collected	High value	97.90%	96.20%	98.78%	98.43%	99.30%	99.20%	99.00%	Green	Improving	Improving
BV76b	Housing Benefits Security number of fraud investigators employed	High value	0.46	0.35				0.35	0.25	Green	Steady	Worsening
BV78a	Speed of processing - new HB/CTB claims	Low value	34	21	30.8	33.8	24.4	23.1	27	Green	Worsening	Improving
BV78b	Speed of processing - changes of circumstances for HB/CTB claims	Low value	13	5.5	12.6	15.6	7.8	6.2	9	Green	Worsening	Improving
BV79b(i)	Percentage of Recoverable Overpayments Recovered (HB) that are recovered during period	High value	39.54%	64.67%	72.89%	63.01%	80.60%	78.68%	50.00%	Green	Improving	Improving
BV79b(iii)	Percentage of Recoverable Over payments written-off (HB)	Low value	3.38%	30.01%				2.93%	5.00%	Green	Improving	Improving
BV9	% of Council Tax collected	High value	98.30%	97.50%	97.22%	96.48%	98.48%	98.00%	73.88%	Green	Improving	Worsening

Housing & Customer Services			Previous Years		Benchmarking			Current Year Performance		Trends		
PI Code	Short Name	Best Result	2005/06	2006/07	All England - Average	All England - BQ 2006	All England - TQ 2006	2007/08		Status	Short Trend	Long Trend
			Value	Value				Value	Target			
BV64	No of private sector vacant dwellings that are returned into occupation or demolished	High value	0	18	89	8	95	8	3	Green	Worsening	Worsening
BV213	Preventing Homelessness - number of households where homelessness prevented	High value	4	4	5	2	5	4	4	Green	Steady	Steady
BV183b	Length of stay in temporary accommodation (Hostel)	Low value	0	0	9.92	14.11	0	0	0	Green	Steady	Steady
BV202	Number of people sleeping rough	Low value	2	2	3	4	0	0	10	Green	Improving	Improving

Human Resources			Previous Years		Benchmarking			Current Year Performance		Trends		
PI Code	Short Name	Best Result	2005/06	2006/07	All England - Average	All England - BQ 2006	All England - TQ 2006	2007/08		Status	Short Trend	Long Trend
			Value	Value				Value	Target			
BV2b	Duty to Promote Race Equality	High value	53	53	70	58	84	53	63	Red	Steady	Steady
BV14	Percentage of Early Retirements	Low value	0.48%	0.80%	0.74%	0.97%	0.18%	0.41%	0.20%	Red	Improving	Improving
BV15	Percentage of Ill-health Retirements	Low value	0.00%	0.00%	0.23%	0.32%	0.00%	0.41%	0.36%	Red	Worsening	Worsening
BV2a	Equality Standard for Local Government	High value	1	1				1	2	Red	Steady	Steady
BV12	Working Days (per employee) Lost Due to Sickness Absence	Low value	8.42	9.92	9.44	10.73	8.09	12.12	8.9	Green	Improving	Improving
BV16a	Percentage of Employees with a Disability	High value	3.13%	7.87%	3.55%	1.90%	4.43%	3.85%	1.50%	Green	Worsening	Worsening
BV17a	Ethnic Minority representation in the workforce - employees	High value	0.70%	1.80%	5.20%	1.00%	5.20%	0.90%	0.60%	Green	Worsening	Worsening
BV11c	Top 5% of Earners: with a disability	High value	7.14%	7.69%	3.63%	0.00%	5.49%	7.14%		N/A	Worsening	Worsening
BV11a	Top 5% of Earners: Women	High value	50.00%	30.77%	33.10%	24.11%	43.56%	28.57%		N/A	Worsening	Worsening
BV11b	Top 5% of Earners: Ethnic Minorities	High value	0.00%	0.00%	3.29%	0.00%	4.52%	0.00%		N/A	Steady	Steady
BV16b	Percentage of Economically Active People who have a Disability	Data Only	8.09%	8.09%				8.09%		N/A	Steady	Steady

Planning & Environmental Regulation			Previous Years		Benchmarking			Current Year Performance		Trends		
PI Code	Short Name	Best Result	2005/06	2006/07	All England -	All England -	All England -	2007/08		Status	Short Trend	Long Trend
			Value	Value	Average	BQ 2006	TQ 2006	Value	Target			
BV106	New homes built on previously developed land	High value	43.00%	39.17%	78.72%	65.93%	96.92%	39.00%	60.00%	Red	Worsening	Worsening
BV204	Planning appeals allowed	Low value	28.90%	35.40%	32.00%	37.80%	25.60%	36.20%	30.00%	Red	Worsening	Worsening
BV219b	Preserving the Special Character of Conservation Areas: Character Appraisals	High value	35.00%	35.00%	30.09%	5.00%	43.63%	37.50%	47.00%	Red	Improving	Improving
BV166a	Environmental Health Checklist	High value	87.50%	92.10%	93.80%	90.00%	100.00%	92.10%	92.50%	Amber	Steady	Improving
BV216a	Identifying Contaminated Land	High value	1014	994				1014	980	Green	Improving	Steady
BV217	Pollution Control Improvements Completed On-time	High value	100%	100%	92%	93%	100%	100%	100%	Green	Steady	Steady
BV216b	Information on contaminated land	Low value	2%	0%	12%	2%	10%	2%	3%	Green	Improving	Improving
BV109a NI 157a	Processing of planning applications: Major applications	High value	72.22%	79.49%	71.54%	65.22%	80.65%	72.09%	60.00%	Green	Worsening	Improving
BV109b NI 157b	Processing of planning applications: Minor applications	High value	72.80%	61.50%	76.88%	71.40%	83.38%	78.44%	65.00%	Green	Improving	Improving
BV109c NI 157c	Processing of planning applications: Other applications	High value	91.73%	88.16%	88.15%	84.81%	92.46%	83.54%	80.00%	Green	Worsening	Worsening
BV205	Quality of Planning Service checklist	High value	100.00%	100.00%	93.30%	88.90%	100.00%	100%	100.00%	Green	Steady	Improving
BV200a	Plan-making: Local Development Scheme submitted?	Data Only	Yes	Yes				Yes		N/A	Steady	Steady
BV200b	Plan-making: Milestones Met?	Data Only	No	No				No		N/A	Steady	Steady

Technical Services			Previous Years		Benchmarking			Current Year Performance		Trends		
PI Code	Short Name	Best Result	2005/06	2006/07	All England -	All England -	All England -	2007/08		Status	Short Trend	Long Trend
			Value	Value	Average	BQ 2006	TQ 2006	Value	Target			
BV156	Buildings Accessible to People with a Disability	High value	45.00%	45.00%				56%	55%	Green	Improving	Improving
BV218a	Abandoned vehicles - % investigated within 24 hrs	High value	30.00%	98.98%	87.39%	82.00%	98.55%	100.00%	90.00%	Green	Improving	Improving
BV218b	Abandoned Vehicles - % removed within 24 hours of required time	High value	68.00%	61.67%	82.93%	75.50%	97.87%	100.00%	75.00%	Green	Improving	Improving